Delinea Mobile

Administrator Guide

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Delinea Mobile Overview

You can log into multiple Secret Server and Platform tenants using the Delinea Mobile app. It supports biometric authentication, enhancing your convenience and security. Once logged in, you can view secrets you have permission to access in your Secret Server vault. Additionally, you can create new secrets directly in the mobile app and organize them into folders.

The mobile app serves as an auto-fill provider on mobile devices, automatically entering usernames and passwords for matching secrets. It offers convenient time-based on-time password (TOTP) capabilities, compatible with sites and web applications supporting TOTP-based authentication.

You can download the Delinea application from the following sources:

- iOS App Store
- Google Play Store

Note: The minimum supported versions are iOS 15 and Android 13.

This section will discuss the main features of Delinea Mobile, including the Delinea Authenticator app, Biometric Unlock, Autofill, and accessing secrets offline.

Delinea Authenticator Application

The Delinea Authenticator app provides a secure method for logging into the Delinea Platform.

Note: The Authenticator app is different from the Delinea Mobile authentication feature.

In our documentation, we use the following terms:

- **Delinea Authenticator application**: Delinea Authenticator or Authenticator app.
- **Delinea Mobile authentication feature**: Delinea Mobile authentication feature or Mobile authentication feature.

For more information on the Authenticator app, see "Delinea Authenticator App" on page 17.

Biometric Unlock

Both the Delinea Mobile app and the Authenticator app enable biometric authentication instead of usernames and passwords.

They support the following:

- Fingerprint (Android and iOS)
- Facial recognition (select iOS devices)

For more information, see Logging in with Biometric Unlock.

Autofill

You can launch web sessions from secrets on your device if you enable your mobile device's autofill service and register it. The app automatically populates username and password credentials for specified websites or other

mobile applications.

For more information, see "Enabling Autofill" on page 73.

Accessing Secrets Offline with Delinea Mobile

Delinea Mobile allows you to download and access secrets offline. When the app detects no network connection, it automatically switches to **Offline Mode**, enabling you to view previously downloaded secrets. However, in this mode, you cannot edit existing secrets or add new ones.

Downloaded secrets are marked with a 'downloaded' icon, and offline access typically expires after one day, although this can be changed by Secret Server's configuration settings.

To download secrets you must have the '**Access Secrets Offline on Mobile**' permission.

While in Offline Mode, you can use third-party TOTP codes that you have set up in the app. Additionally, the MFA code used for logging into the Delinea Platform remains active during Offline Mode.

Note: You cannot download secrets with access restrictions, such as '**Requires Comment**', and there are no per-secret controls to enable or disable the downloading function.

For more information, see Working with Secrets.

Login Process

You can log in to the Delinea Mobile app, authenticate your identity, and navigate the login flow for the Delinea Platform.

For more information on each aspect of the login process, use the links below:

- "Logging in to the Delinea Mobile App" below
- Logging in to the Delinea Platform (MFA)
- "Mobile Authentication Feature " on page 14

Logging in to the Delinea Mobile App

You can use the Delinea Mobile app to log in to the Delinea Platform and Secret Server.

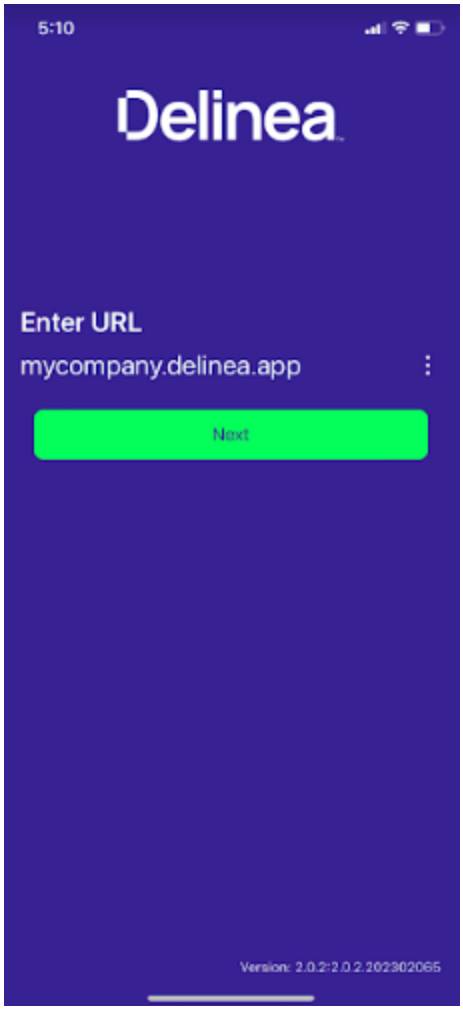
Logging in to the Delinea Platform from the Delinea Mobile App

Logging in to the Delinea Platform from the Delinea Mobile app allows you to manage your secrets, use auto-fill functionality, and access downloaded credentials offline.

To log in to the Delinea Platform from the Delinea Mobile app:

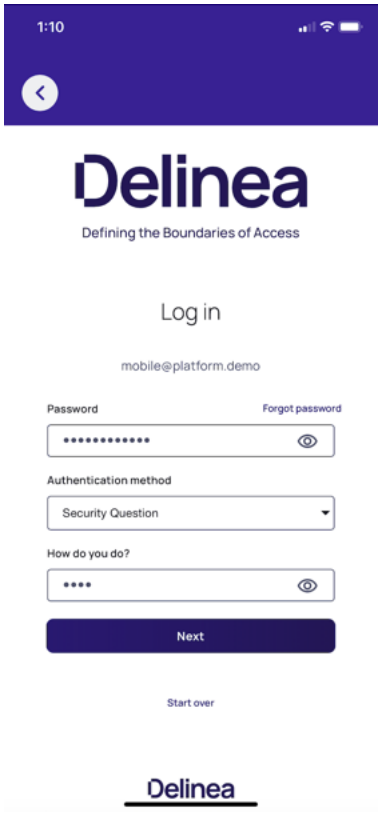
Login Process

1. At the login screen, enter your Delinea Platform tenant URL.



2. Enter your Username.

3. Enter your Password and select an authentication method.



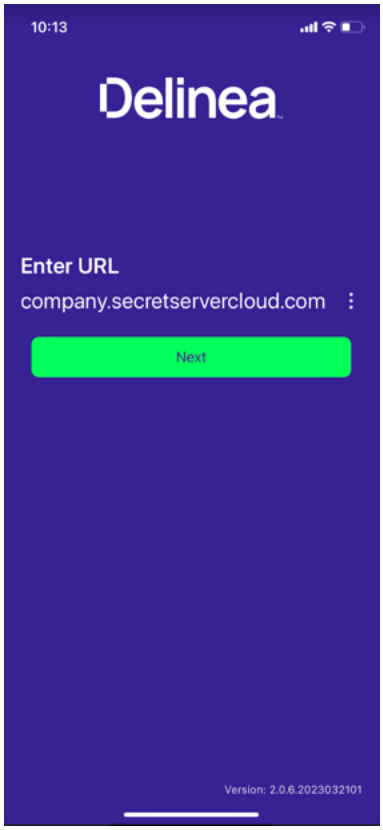
4. Tap **Next** to log in.
5. If you have enabled multifactor authentication, you will need to complete it as per the selected authentication method.

Logging in to Secret Server from the Delinea Mobile App

Logging in to Secret Server from the Delinea Mobile app enables you to connect to your Secret Server instances and access stored secrets.

To log in to Secret Server from the Delinea Mobile app:

1. At the login screen, enter your Secret Server URL.



2. Log in to Secret Server or authenticate through your identity provider.

3. Log in with your Username and Password.

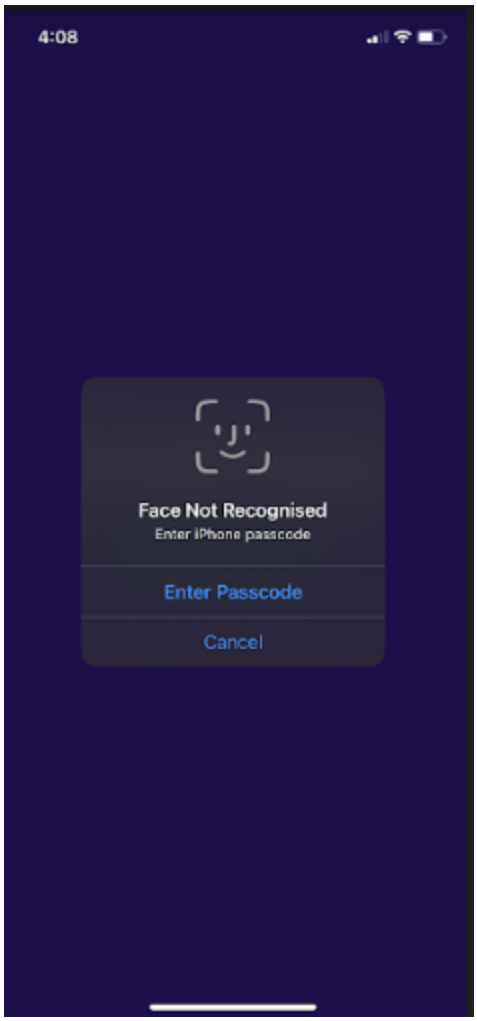
Log in with Biometric Unlock

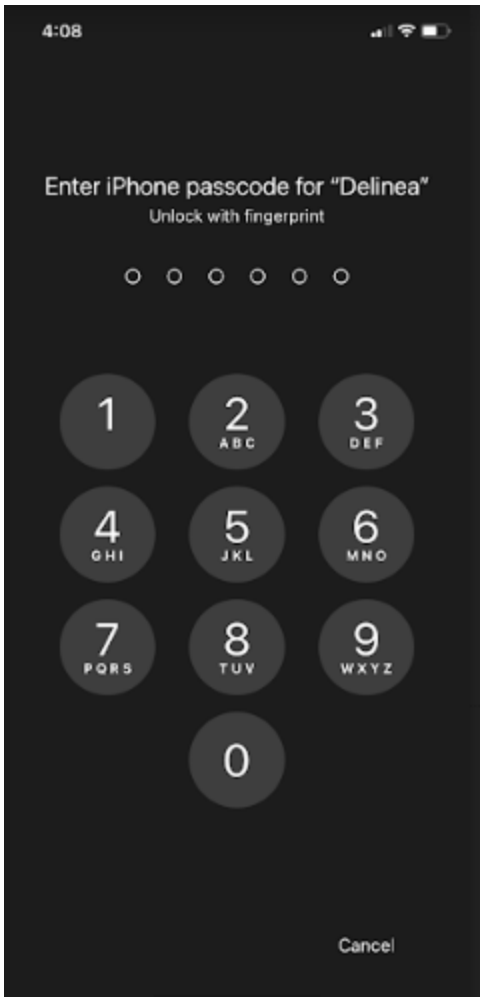
Delinea Mobile supports biometric unlock for devices running the following operating systems:

- iOS 14 and newer (Face ID)
- Android 10 and newer (Touch ID)

If biometric unlock fails, you can enter your device PIN code to log in.

Login Process





Biometric Authentication

If you enable biometry, you can unlock the app using any biometric authentication available on your device, such as Face ID or fingerprint ID. This feature allows quick and secure access to secrets without needing to log in each time.

You can use biometry to bypass logging in for up to 90 days. Your administrator sets the exact number of days before a login is required in Platform.

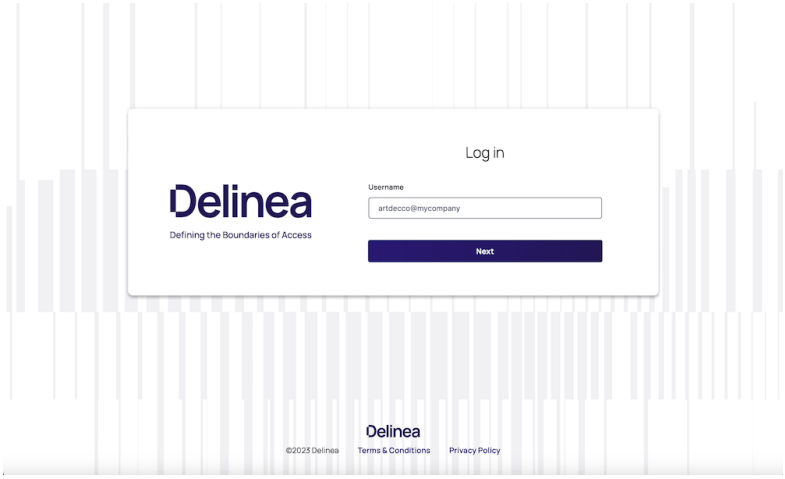
If you disable biometry on your device or in the app settings, you will need to log in every time you open the app or switch focus away from it and back again.

Logging in to the Delinea Platform (MFA)

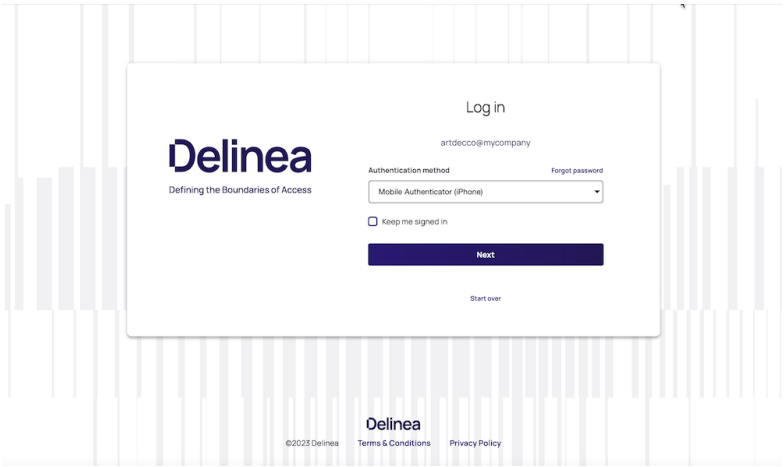
You can use the Delinea Mobile app as an MFA mechanism to log in to the Delinea Platform. This section describes the login flow for Delinea Platform, explains how to respond to notifications, and shows how to use the built-in TOTP code.

To log in to the Delinea Platform using a browser:

1. Enter your Delinea Platform tenant URL in your web browser.
2. On the **Log in** screen, enter your Username and tap **Next**.

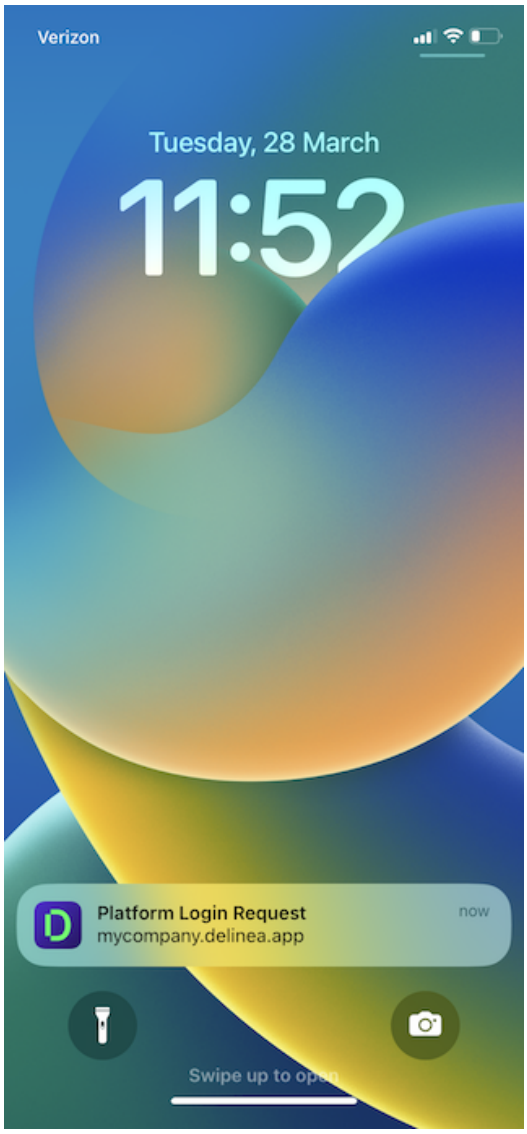


3. Select **Mobile Authenticator** as your authentication method and tap **Next**.

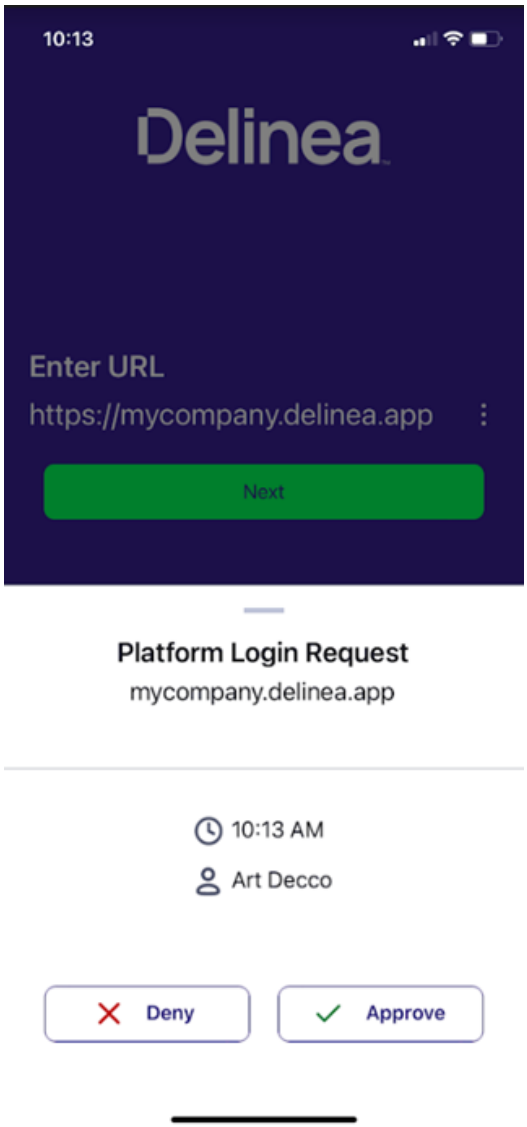


Note: You need to enable the Mobile Authenticator in your tenant authentication profile. For more information, see Identity MFA Profiles.

4. You will receive a notification on your registered device.

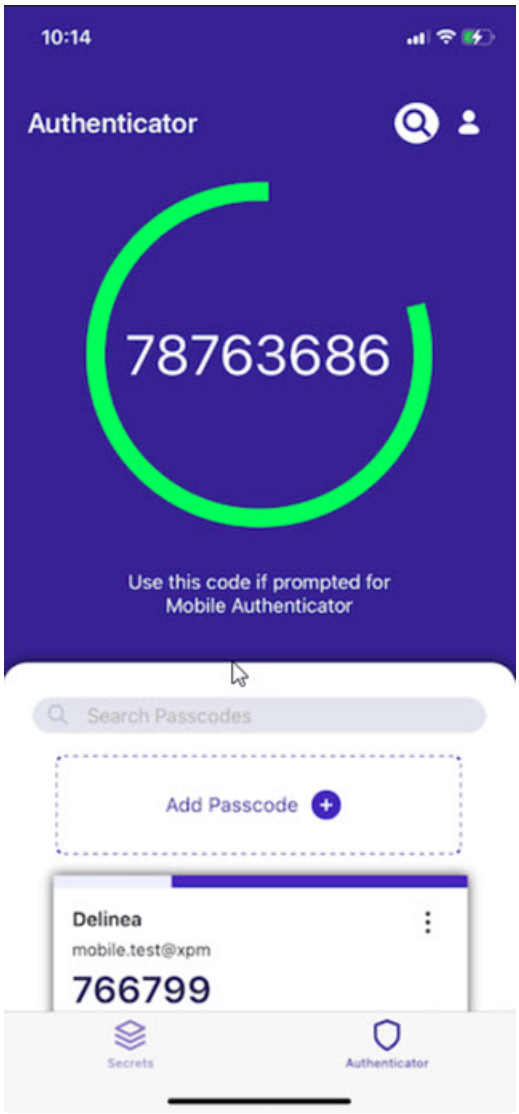


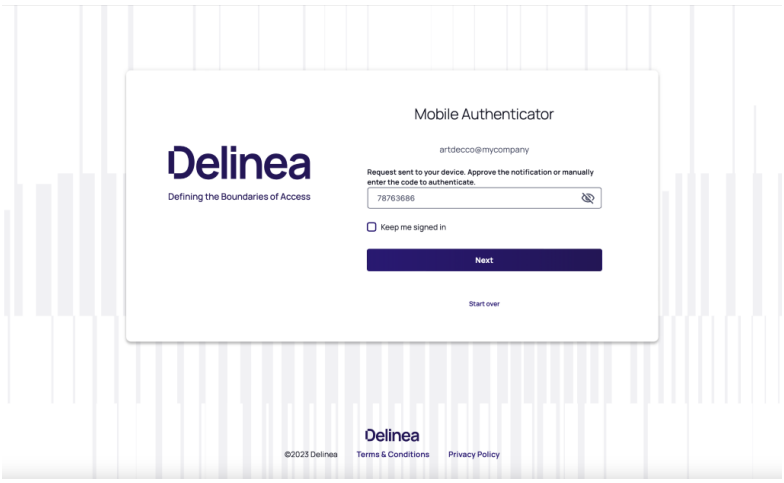
5. Tap the notification and complete the biometric prompt to navigate to the authentication prompt.



You also have the option of entering the 8-digit TOTP code from the Authenticator tab into the MFA screen to complete the login.

Login Process





Multi-Factor Authentication

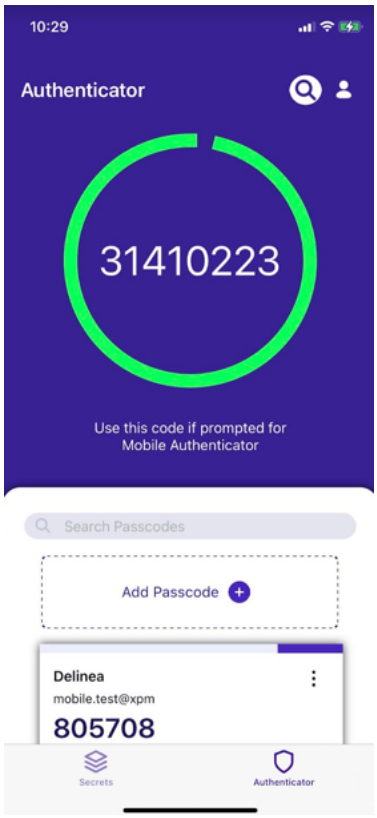
Delinea Mobile supports the following MFA mechanisms used by Secret Server:

- DUO - Push
- DUO - Phone call

Mobile Authentication Feature

You can use various authentication mechanisms for multi-factor authentication (MFA) with the Delinea Platform. If you select the mobile authentication feature when prompted for additional authentication, you must respond to a push notification or enter a code on your registered device.

When you select Delinea Mobile's authentication feature as the additional authentication method, the system prompts you to respond to a push notification or enter a one-time passcode on your registered device.



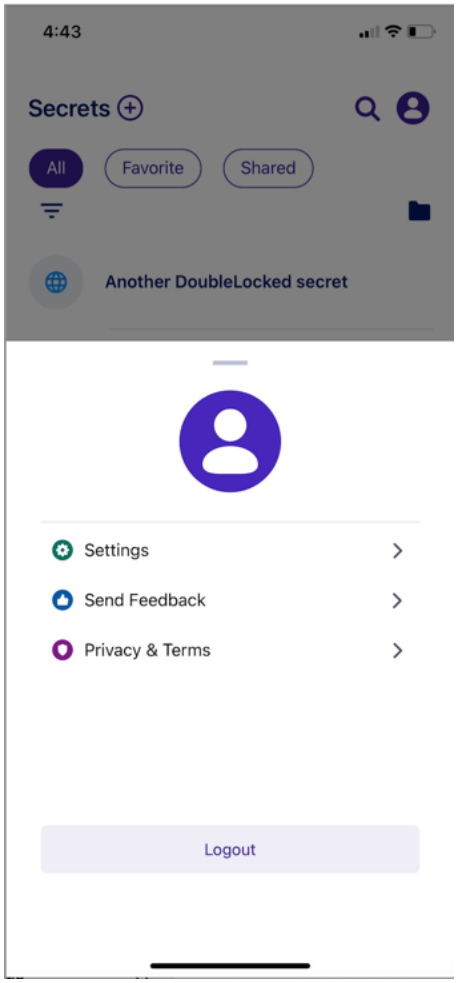
Note: The Delinea Mobile authenticator feature is different from the "Delinea Authenticator App" on page 17

Enabling Biometric Unlock

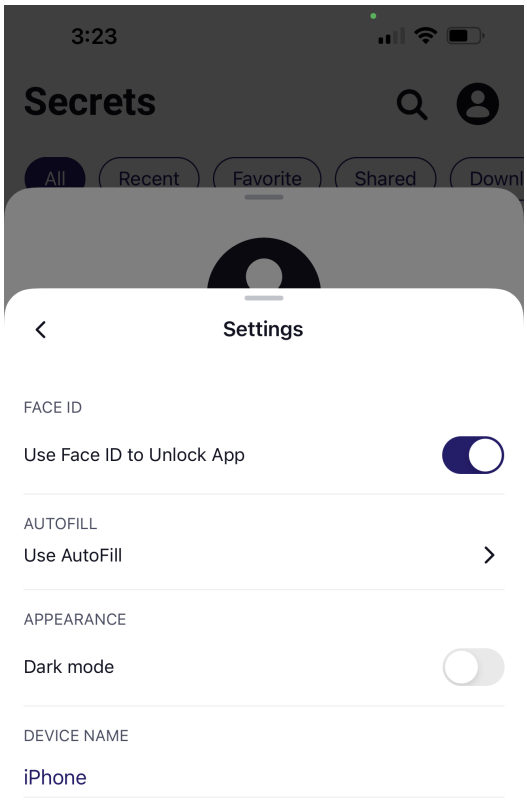
Biometric unlock is enabled by default. Delinea recommends using either facial recognition (iOS only) or fingerprint ID (Android and iOS) instead of username and password credentials.

To adjust your biometric unlock settings:

1. Tap your profile image and select **Settings**.



2. Enable Face ID on iOS devices or fingerprint identification on Android devices.



Delinea Authenticator App

You can use the Delinea Authenticator to securely log in to the Delinea Platform.

Note: The Authenticator app is different from the Delinea Mobile authentication feature.

Delinea Authenticator offers simple and secure multi-factor authentication (MFA) methods for your Delinea Platform tenant. You can approve MFA push notifications using device biometrics or copy the generated time-based one-time passwords (TOTP) specific to your account and tenant.

You can download the Authenticator app from the following sources:

- IOS App Store
- Google Play Store

Registering the Authenticator App

The Delinea Authenticator allows you to register to one or more Delinea Platform tenants.

To register the Authenticator app with your Delinea Platform tenant:

1. Go to your Delinea Platform user profile and find the **Applications** tab, or access the app through the Delinea Marketplace.
2. Download the Authenticator app, if you haven't already. Follow the onboarding steps provided within the app to proceed.
3. Once you open the app, it prompts you to scan the registration QR code.
4. After you scan the QR code, you see your tenant represented within the app. You can change the name of the tenant if desired.

> **Note:** To register additional tenants, tap the QR code button on the home screen of the app and access the QR code in the Delinea Platform tenant.

Log in to the Delinea Platform

You can log in to the Delinea Platform using the TOTP code found in the Delinea Authenticator. Please refer to Alternate TOTP Authentication for more information.

Setting up Biometric Unlock

The Delinea Authenticator requires biometric authentication. After you register the app, it prompts you to use facial ID; select **Yes**. Once enabled, the app performs a biometric check and allows you to proceed through application setup.

The app prompts you for biometric authentication at launch and during any additional authentication requests.

Push Notifications

During the onboarding process, the app prompts you to enable notifications to your device. Enable notifications to receive push alerts during an MFA event.

Once enabled, you receive push notifications along with in-app alerts containing the necessary information to approve the request.

Copying TOTP Codes

The Delinea Authenticator allows you to copy and paste TOTP codes specific to your platform tenant.

To copy TOTP codes from the Delinea Authenticator:

1. Launch the Authenticator app on your device.
2. Find the TOTP card for your desired tenant within the Delinea Platform.
3. Tap the TOTP card to copy the code.
4. A confirmation message appears on the bottom of your screen indicating that the code has been copied to your clipboard.

Configure Apps in Delinea Platform

As an administrator, you can configure the length of the generated TOTP codes in the Delinea Authenticator app. See Secret Server's TOTP for more information.

Also, as an administrator, you can require users to complete the Delinea Authenticator setup at login. This requirement will prompt users to register Delinea Authenticator for future log ins or set-up MFA requests. See Identity MFA Profiles for more information.

Unregistering the Delinea Authenticator App

You can unregister the Authenticator app from your tenant at anytime.

To unregister the Authenticator app from your tenant:

1. Open the **application settings**.
2. Select your tenant to unregister.
3. Tap **Unregister**.

> **Note:** To register your tenant again, follow Registering the Authenticator App.

To unregister the Authenticator App in Delinea Platform:

1. Open the **Applications** tab in Platform.
2. Locate the application record and tap the kabob menu on the card.
3. Then tap **Unregister**.

Authenticator Functionality from the Delinea Mobile Application Removed

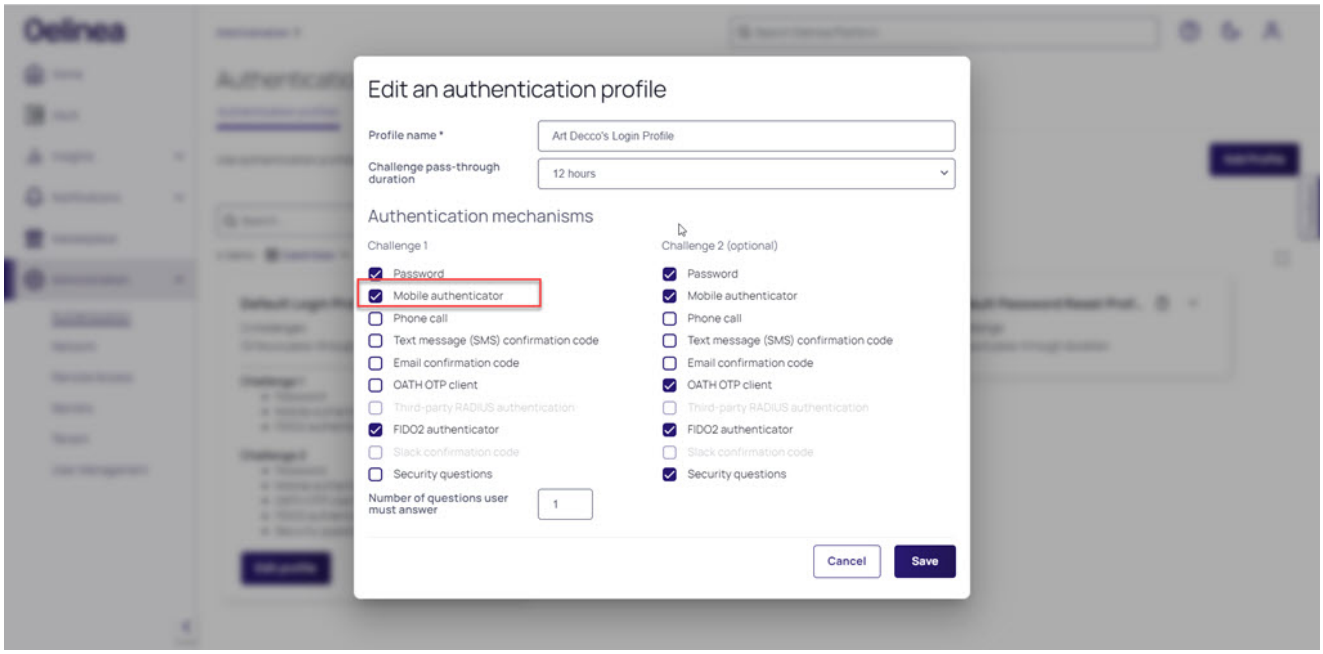
If you are an existing Delinea Mobile application user, and you have set up the Delinea Authenticator for your account, you will no longer have authenticator functionality in Delinea Mobile. Users who have not set up the Delinea Authenticator can still use the Delinea Mobile authentication feature.

> **Note:** Once you configure the Delinea Authenticator, the system automatically sends all future MFA requests to it, eliminating the need for any additional action on your part.

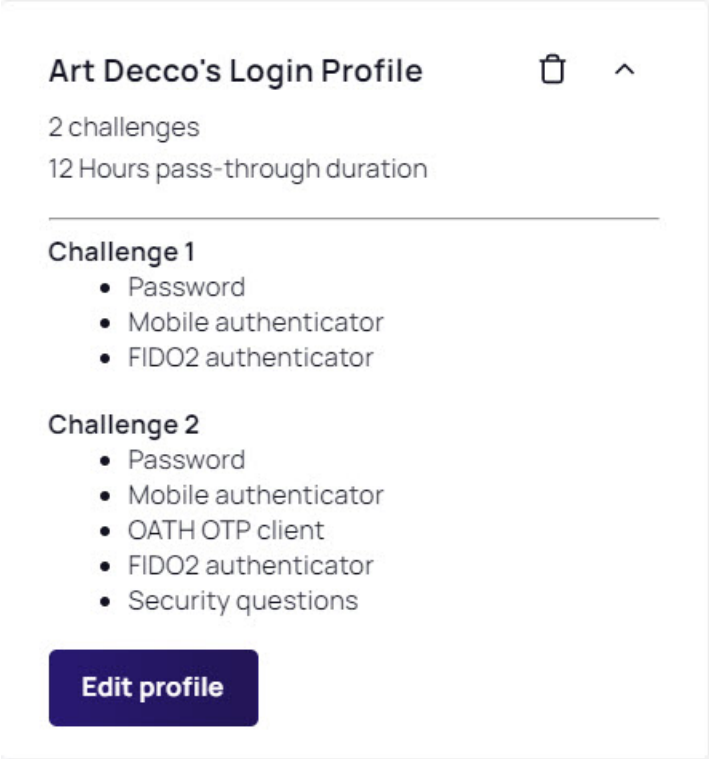
Configuring Authentication Profiles and Mobile Sessions

If you're an admin, you can use the Delinea Mobile app as an MFA mechanism for logging into the Delinea Platform. If you want to include Delinea Mobile in an authentication profile, check the **Mobile authenticator** box when setting

up that profile.



Your authentication profile card will display the Mobile authenticator and other selected authentication mechanisms.



For more information on authentication profiles, please refer to Identity MFA Profiles.

Note: You can also use the Delinea Authenticator App as part of your authentication profile. For more information, see "Delinea Authenticator App" on page 17

Set the Mobile App Session Policy

You can set the desired session length for Delinea Mobile (in days) inside the Delinea Platform. When the session reaches its set length, you must re-authenticate with the Platform. The default session length lasts 14 days, but you can configure session lengths within the following ranges:

- Minimum - 1 day
- Maximum - 90 days

For more information, see Identity Policies.

Configure Authentication Profiles in Secret Server

Currently, Secret Server does not offer authentication profiles specific to Delinea Mobile. Therefore, you must adjust the *Web Service Settings* inside Secret Server. Delinea Mobile uses these settings to determine the token lifespan and the number of refresh tokens, which control how long Delinea Mobile can remain logged into Secret Server.

For more information on how to configure these settings, please refer to Enabling Refresh Tokens for Web Services.

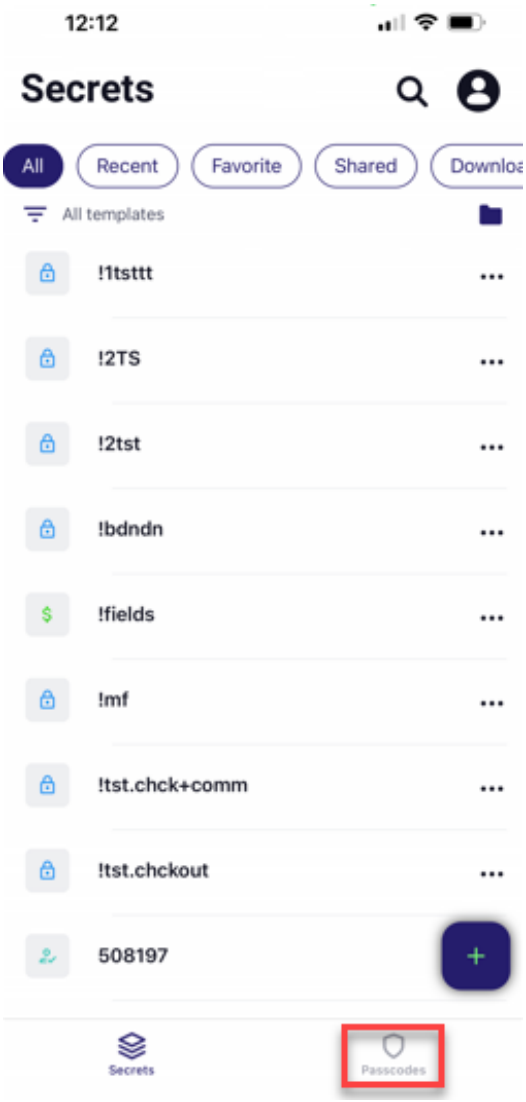
Adding a Passcode

You can use TOTP codes generated by Delinea Mobile as an authentication method when logging in to portals that require multi-factor authentication.

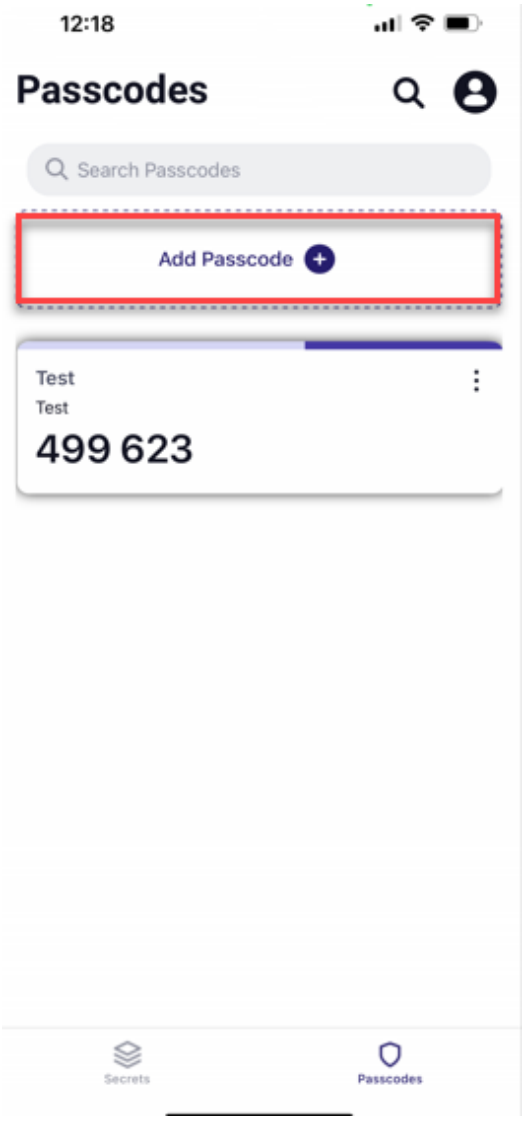
To add a new passcode:

Adding a Passcode

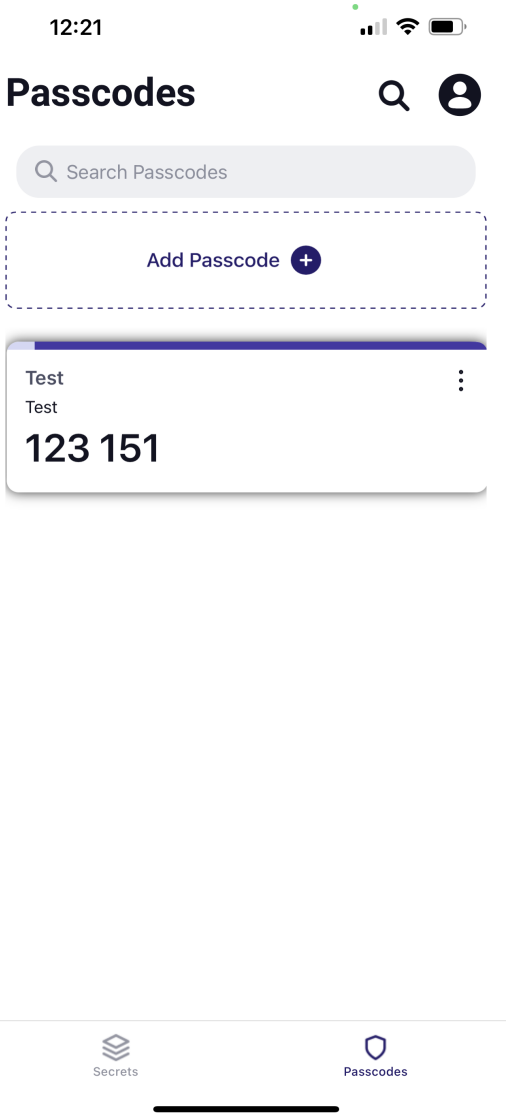
1. Open the Delinea Mobile app and tap **Passcodes**.



2. Tap **Add Passcode**.



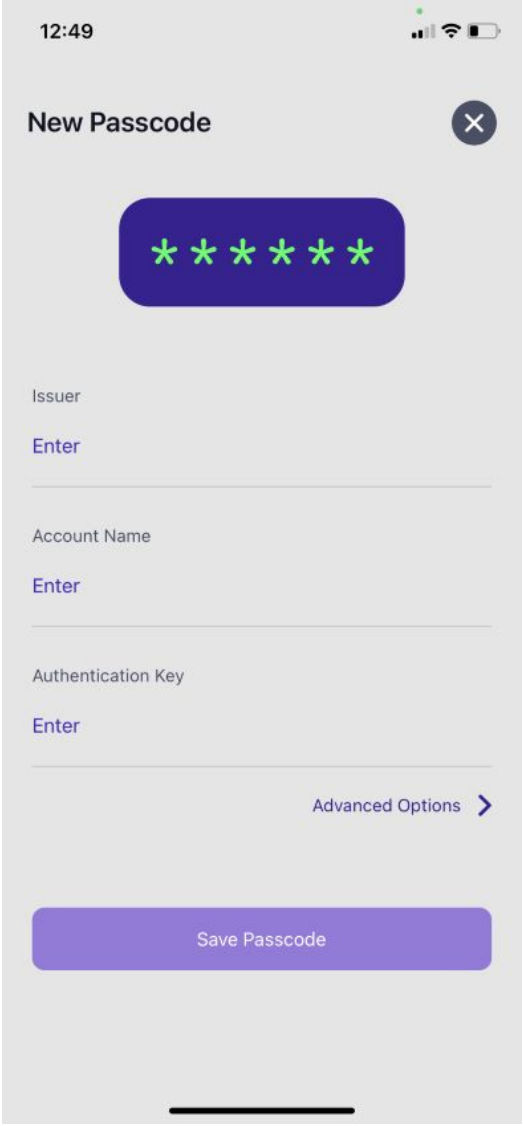
3. If you have a QR code, you can scan it, and Delinea Mobile will automatically generate a TOTP code.



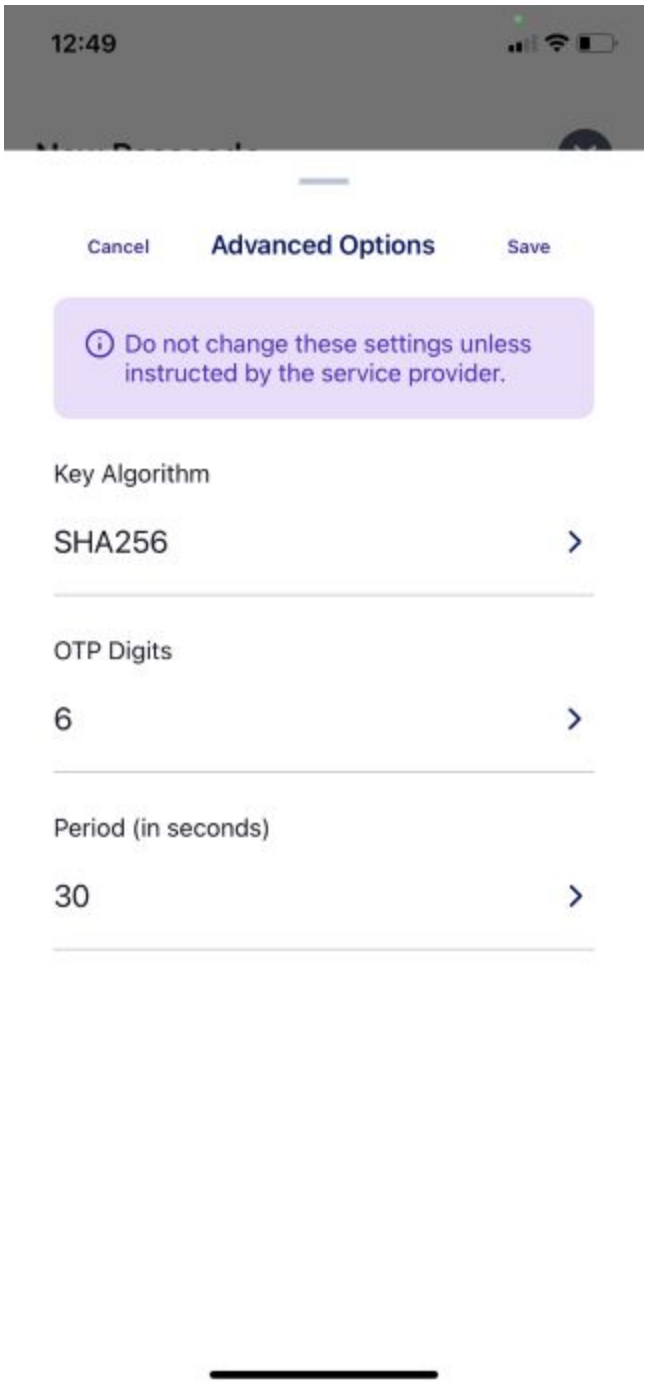
Alternatively, you can select **Manual Setup**.

Note: You need to authorize Delinea Mobile to access your smartphone camera to use this option.

4. If you decide to set up the TOTP code manually, enter the **Issuer**, **Account Name** and **Authentication Key**. Tap **Save Passcode** when you're done.



5. If you want to edit the Key Algorithm, OTP Digits, and the time period (in seconds) for OTP code validity, select **Advanced Options**.



Note: Do not change these settings unless instructed by your service provider.

Deleting a TOTP Code

You can delete a TOTP passcode in the Delinea Mobile app to remove access for an account you no longer use.

To delete a TOTP code:

1. Tap the **More Options** menu on the TOTP code.

2. Select **Delete Account**.

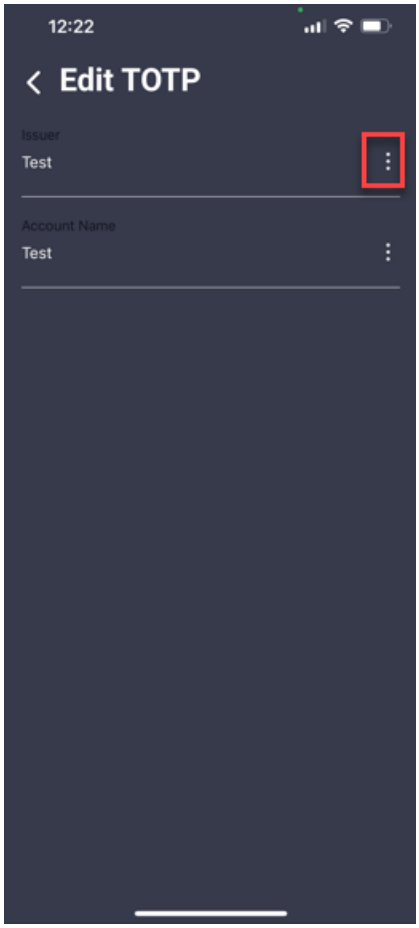
Editing Account Information

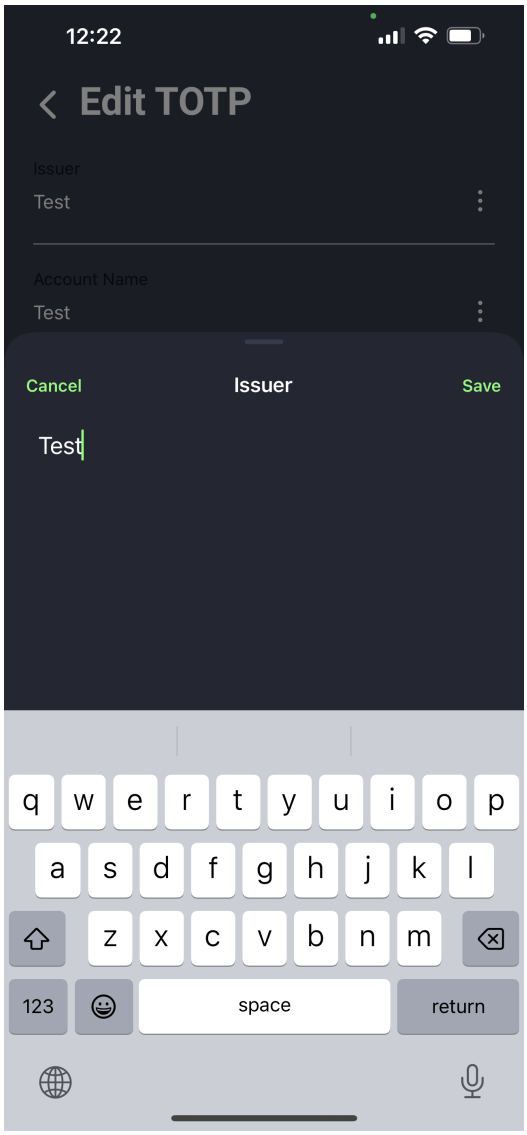
You can edit account information in the Delinea Mobile app to ensure your details are accurate and up-to-date, reflecting any changes that may affect your access or security settings.

To edit the account information:

1. Tap the **More Options** menu.
2. Select **Edit Account Info**.

3. Tap the **More Options** menu to edit the fields.





Working with Folders

Delinea Mobile allows you to manage your folders efficiently. You can search for specific folders, subfolders, or secrets by entering keywords in the search bar.

For more information on different aspects of folder management, use the links below:

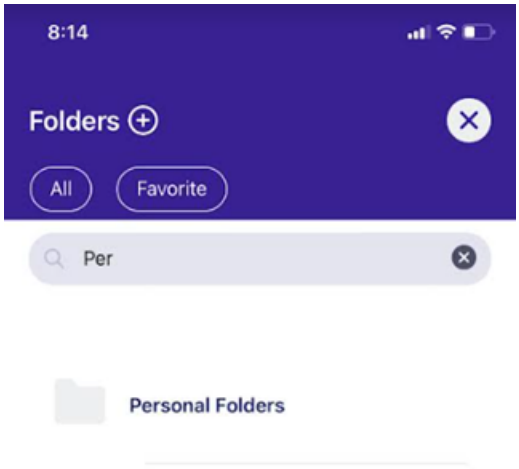
- "Adding a New Folder" on page 38
- "Opening Folders" on page 35
- "Selecting Folders" on the next page

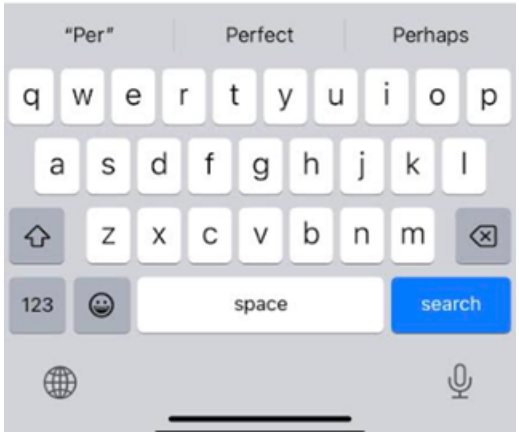
- "Searching for Folders" below
- "Searching within Folders" on page 37

For more information, see Secret Server Folders.

Searching for Folders

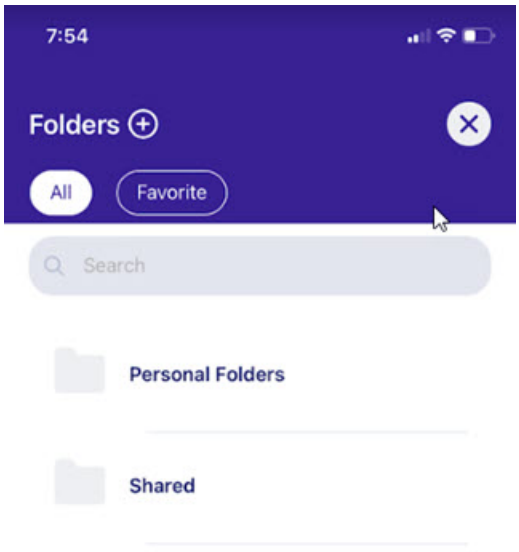
To find a specific folder, type the folder name in the search bar, and the system will filter the results in real-time. In the results list, you will see any subfolders and secrets.





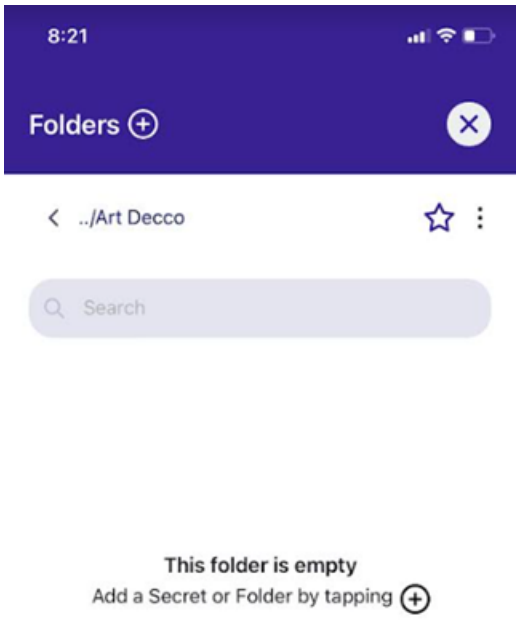
Selecting Folders

You can select any folder by tapping it. The folder contents will open, and you will see all of the subfolders inside.



The header displays the selected folder's name. Tapping the **<** icon navigates you up the folder tree one level or back to the root if you are already down one level.

If there are no subfolders, you will see the secrets contained in the folder. If a folder is empty, you will see the notification **This folder is empty**.

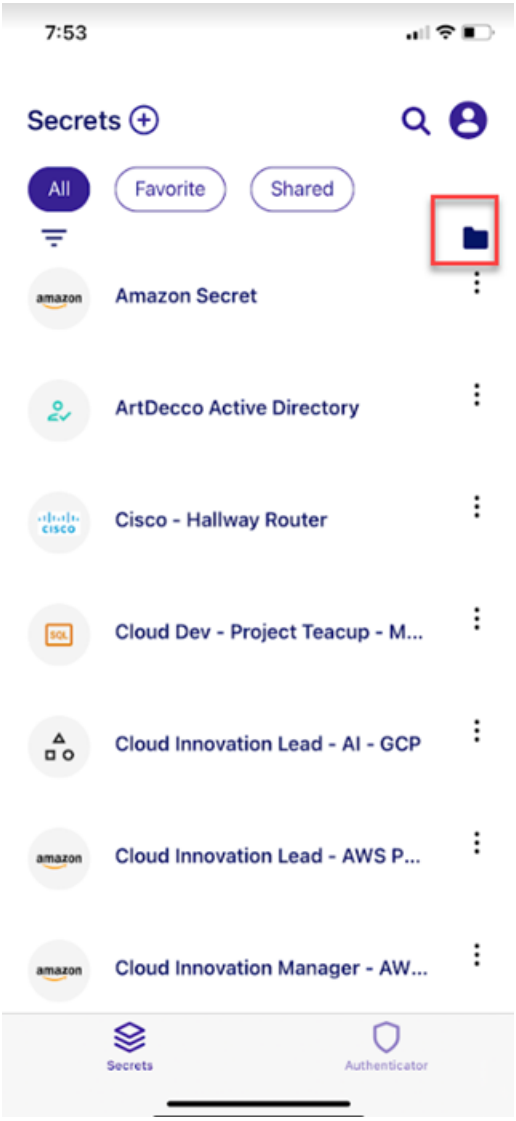


Opening Folders

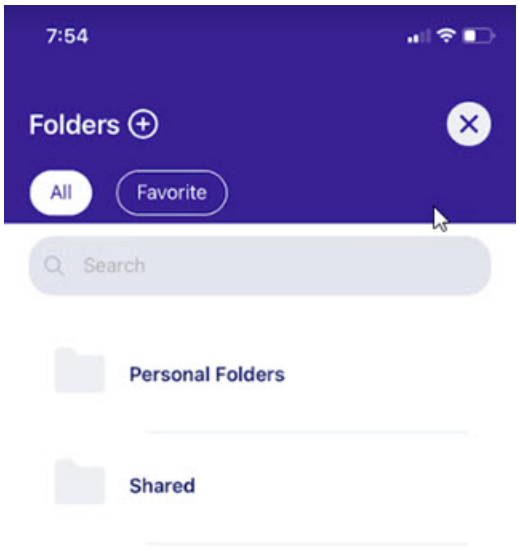
Easily access and open folders in Delinea Mobile to manage your secrets and subfolders efficiently.

To open a folder:

1. Tap the folder icon in the Secrets tab.



2. You will see a list of folders.

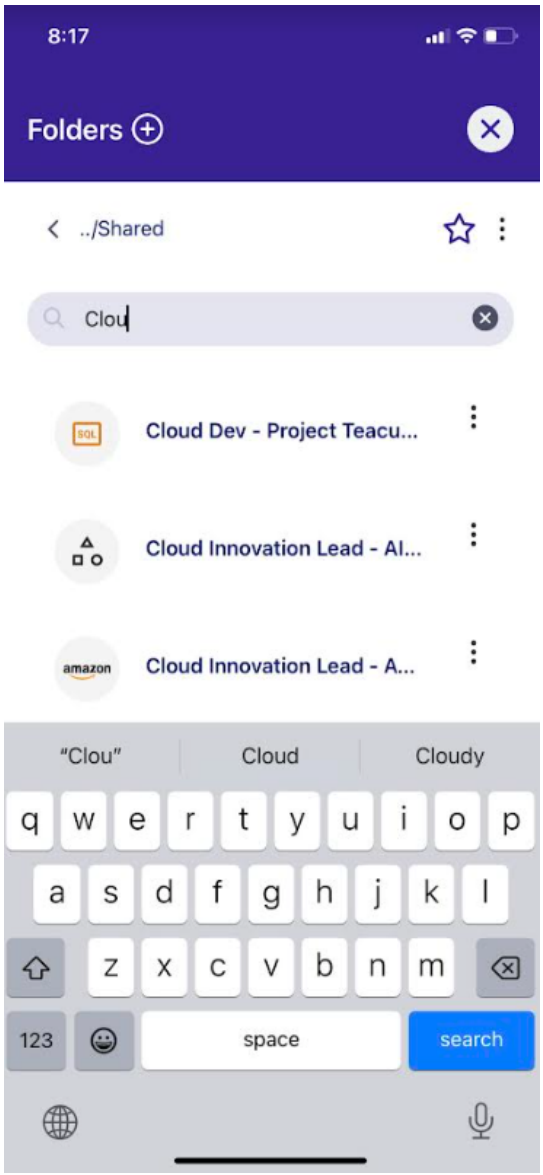


3. Select any folder to open it.

Note: To create a new folder, see Adding a New Folder.

Searching within Folders

You can search a folder to locate a specific subfolder or secret by typing its name in the search bar. Tap the **<** icon in the search input to return to the to the default folders view.

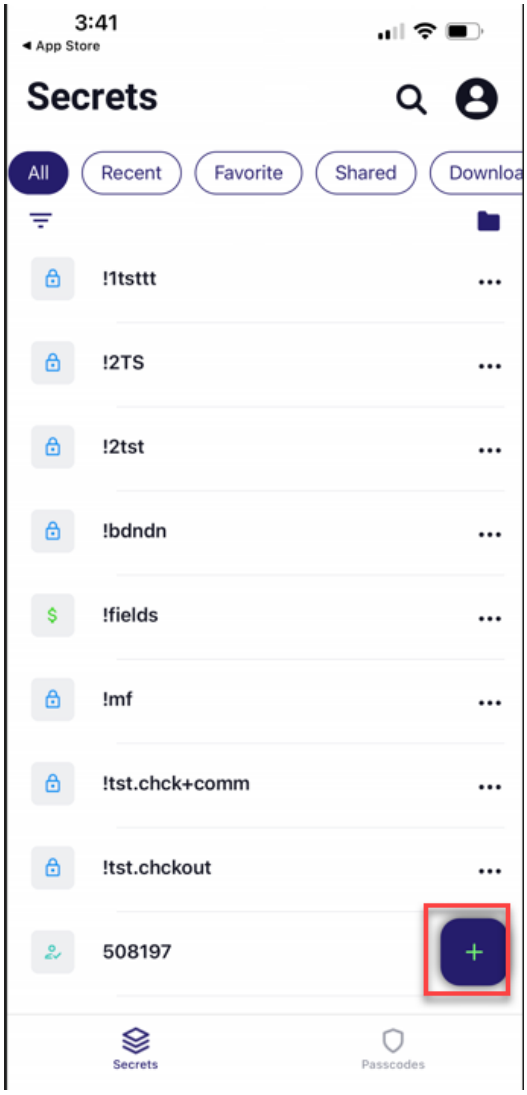


Adding a New Folder

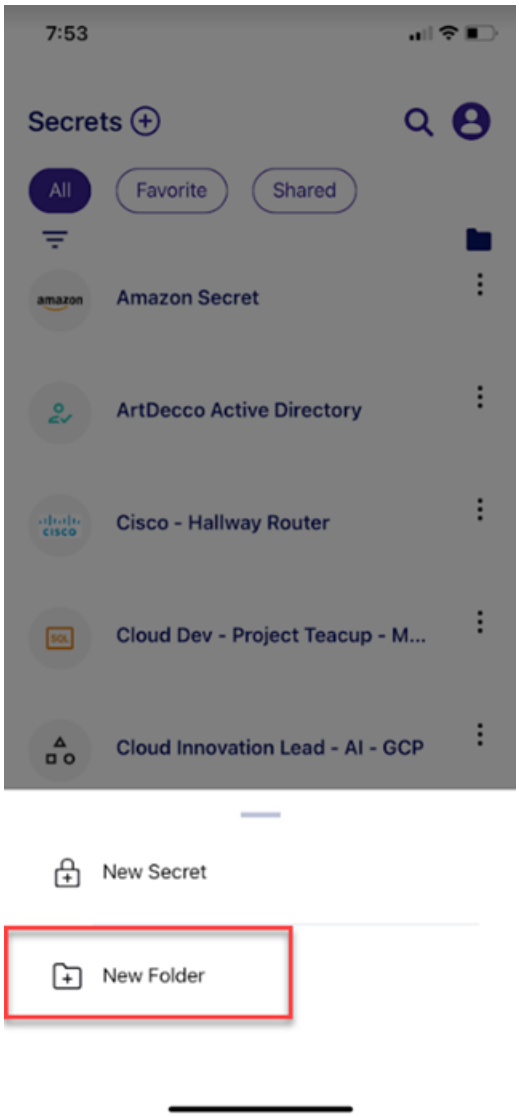
Organize your secrets efficiently by creating a new folder in the **Secrets** tab.

To add a new folder:

1. Tap the ⊕ icon on the bottom of the screen.

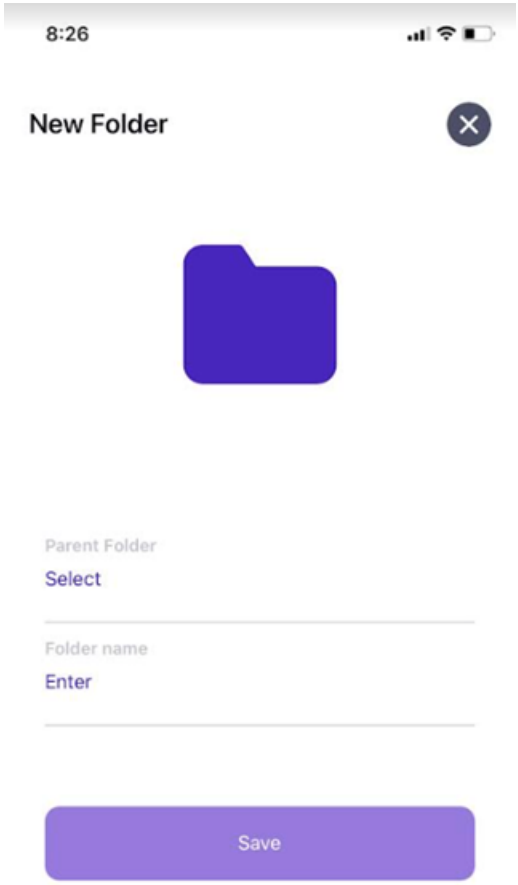


2. Select **New Folder**.



Note: You will see the *New Folder* menu item only if you have permission to create a new folder.

3. You will see the **New Folder** screen appear.



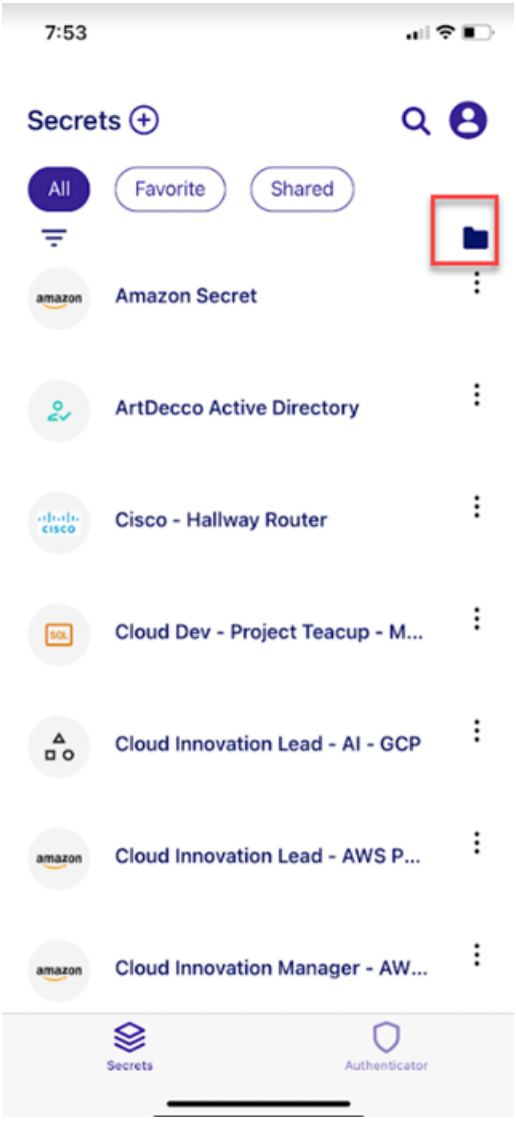
4. Select the parent folder that will contain the folder you are creating.
5. Enter the name of the new folder you need to create.

Adding a New Folder from the Folder View

Adding a new folder from the folder view allows you to organize your secrets more efficiently, making it easier to manage and access related information.

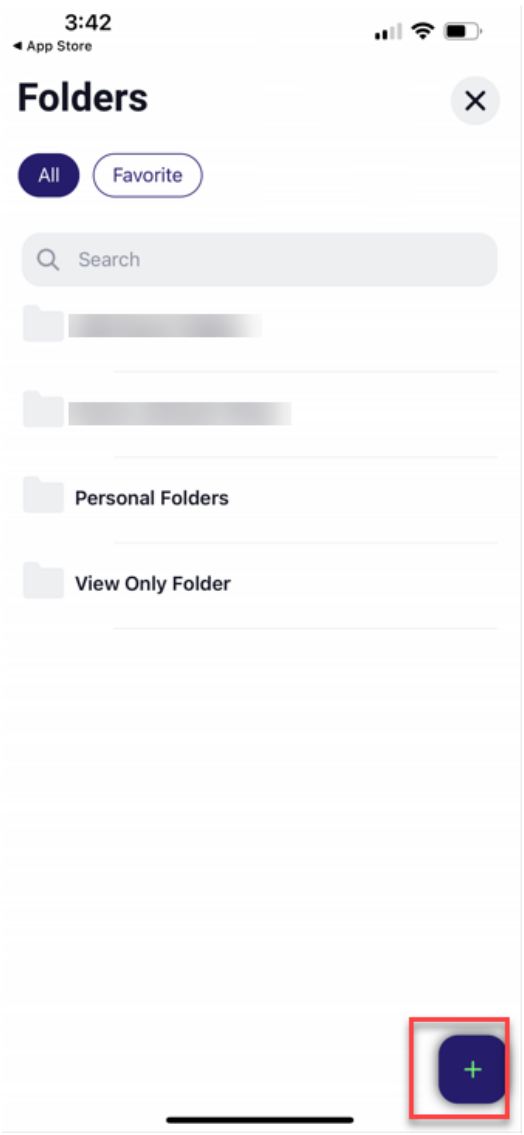
To add a new folder from the folder view:

1. Navigate to the folder view by tapping the folder icon.



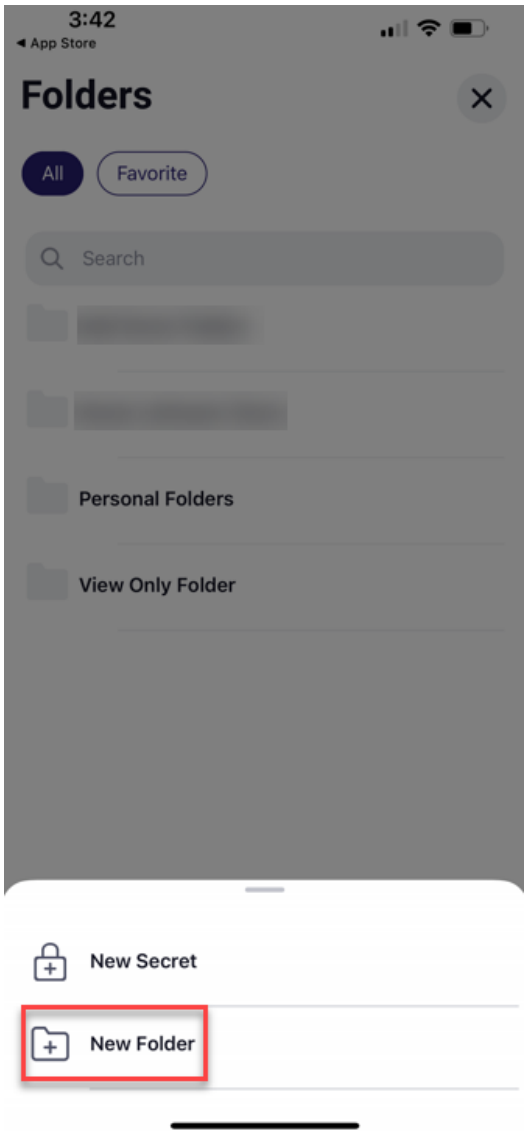
2. The *Folder* screen will appear.

3. Tap the ⊕ icon on the bottom of the screen.

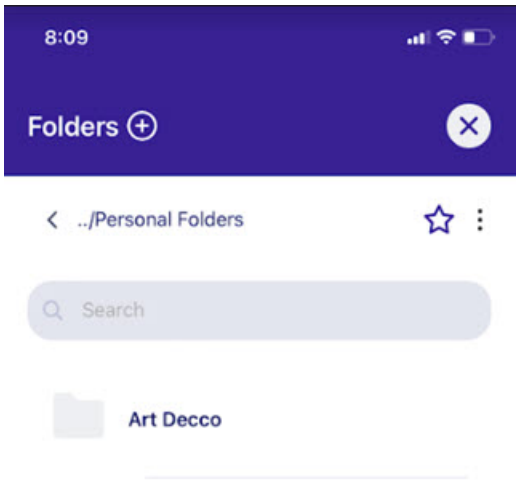


Note: The *New Folder* menu item only appears if you have permissions to create a new folder.

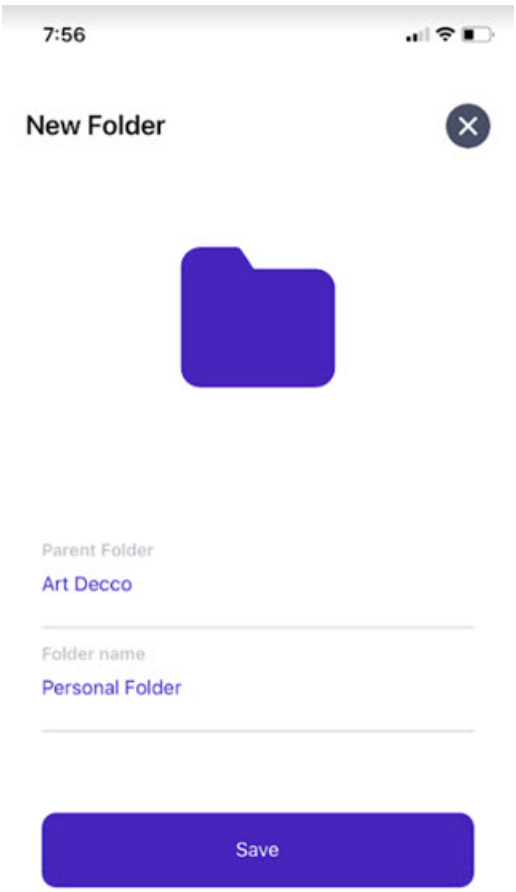
4. Select **New Folder**.



5. Select the parent folder that will contain this subfolder.



6. Enter the name of the new folder you need to create.



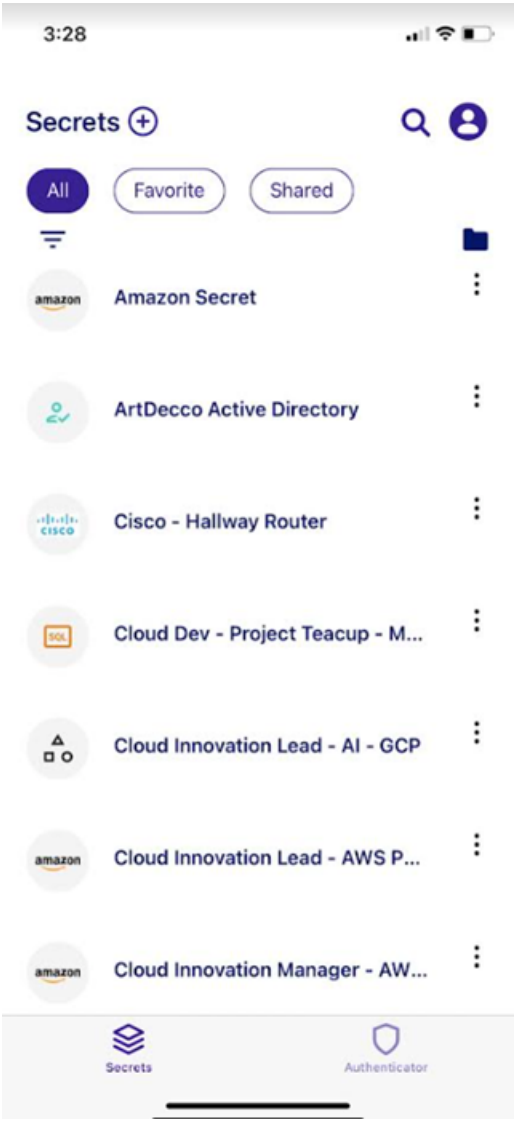
7. Tap **Save**.
8. You will see the *Folder* screen, which shows your newly created folder.

Working with Secrets

The Secrets tab provides multiple viewing options. Use the Search feature (magnifying glass icon) to find secrets by name. Four tabs offer different ways to view your secrets:

- **All**: Every secret you can access.
- **Favorites**: Secrets you've marked as 'Favorites'.

- **Shared**: Secrets shared between you and others.



The Secrets tab features a prominent Add icon ⊕ at the top quick folder and secret creation.

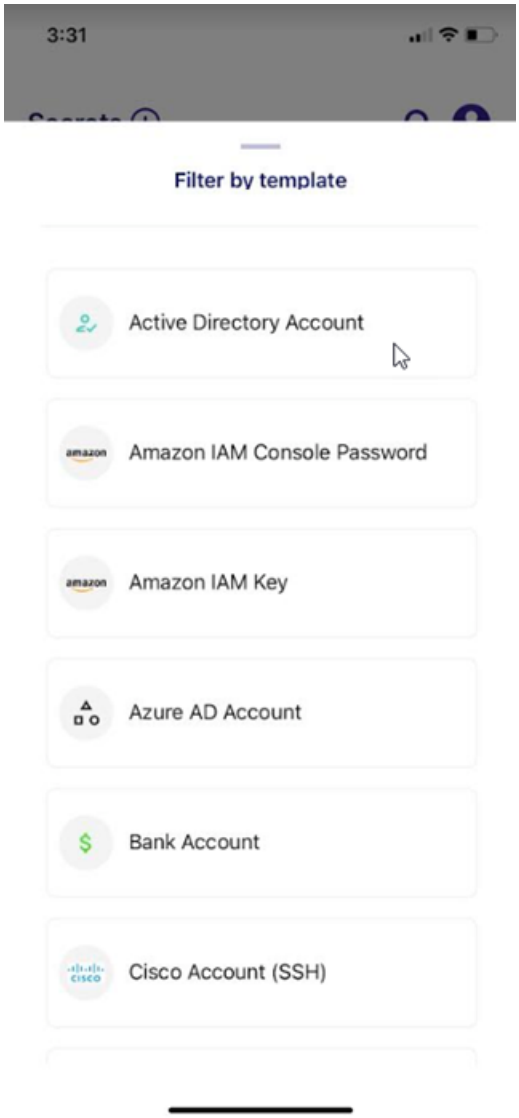
When you click on a secret, you'll see dynamically generated options tailored to your likely actions. These may include viewing, deleting, editing, caching, refreshing cache, removing from cache, checking in or out, favoriting or unfavoriting, and requesting access.

Filtering Templates

Filtering secrets by templates allows you to quickly organize and access relevant information.

To filter secrets by templates:

1. Tap on the "filter menu" at the top of the screen to filter secrets by templates.
2. A new screen will appear, allowing you to select your desired templates.



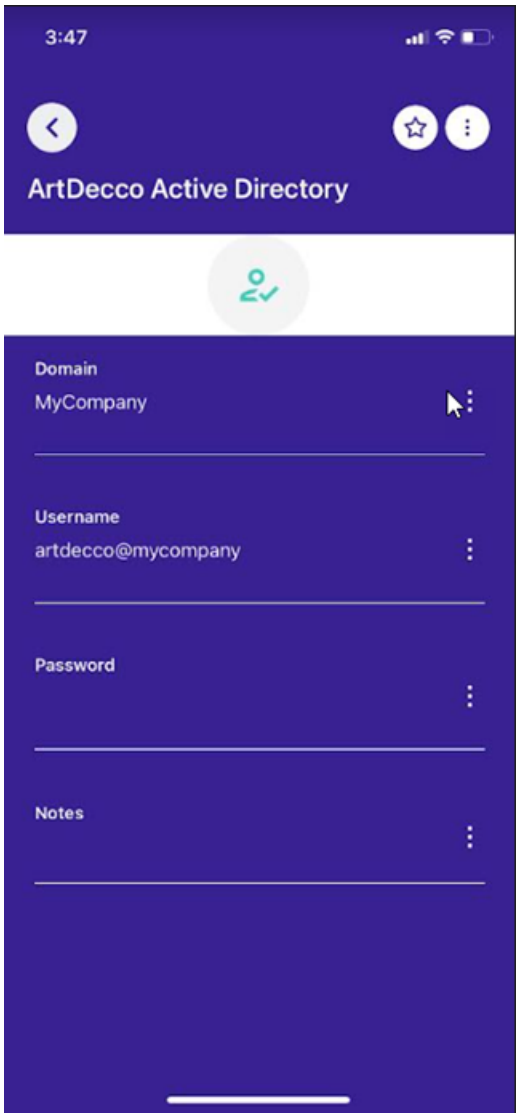
3. Select the template you want to apply the filter to.

Viewing Secrets

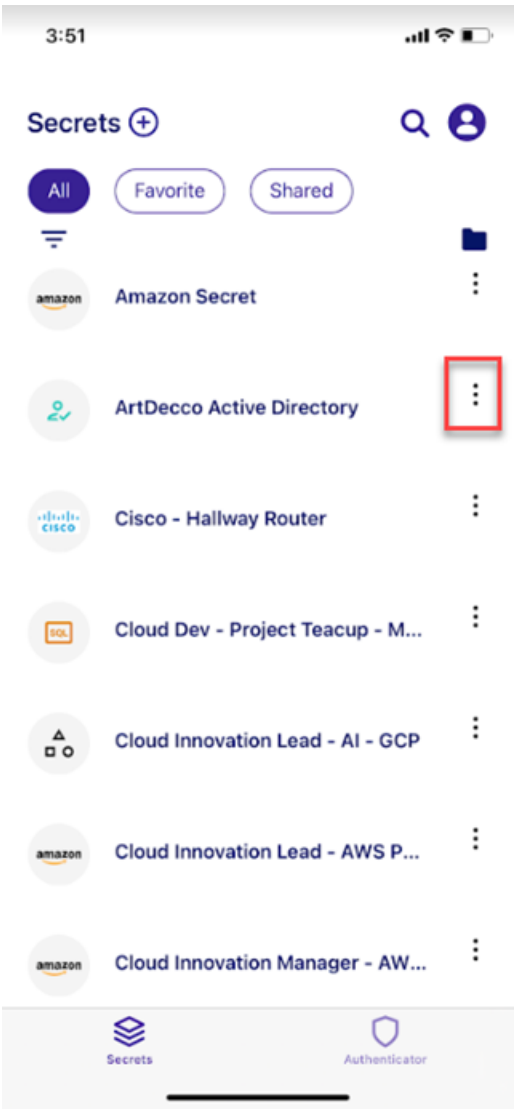
Viewing the details of a secret allows you to access important information and manage your data.

To view a secret:

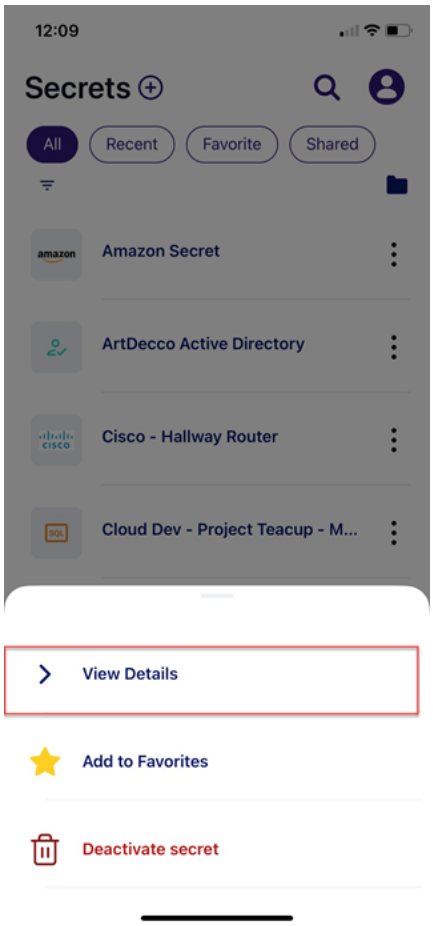
1. Select the secret you want to view.



2. You can also tap the menu icon to the right of the screen.



3. Select Details from the pop-up menu.

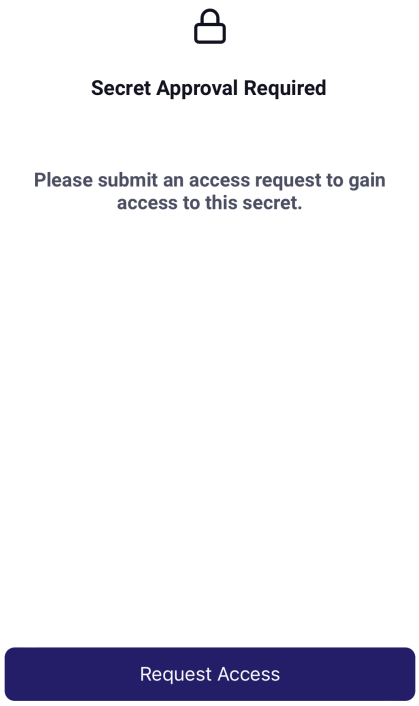


Requesting Access to Secrets from the Delinea Mobile App

You can request access to secrets that require it directly from the Delinea Mobile app.

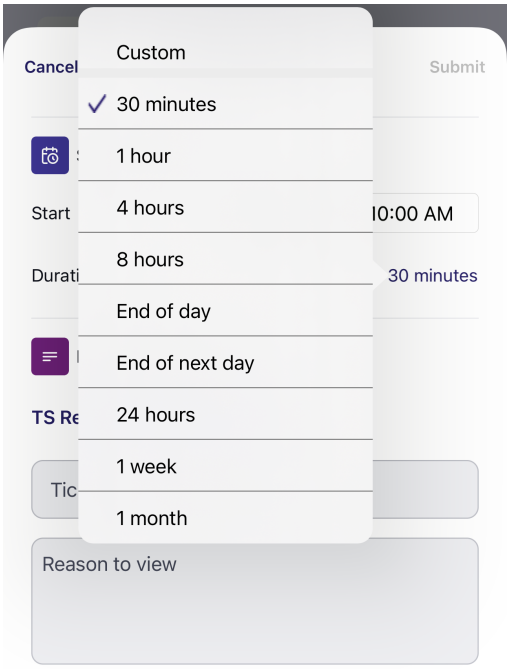
To request access to secrets using the Delinea Mobile app:

1. Open the Delinea Mobile app.
2. Navigate to a secret that requires an access request.



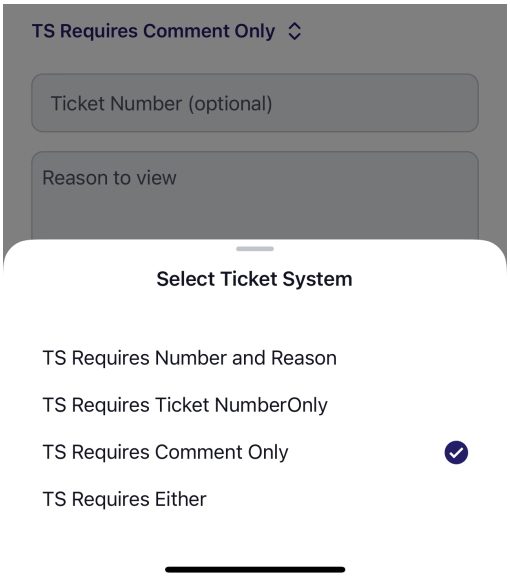
3. Tap **Request Access**.
4. Fill out the access request form.

a. Set the date and duration of the request.



b. Provide comments to justify the request.

c. (Optional) Adjust Ticket System requirements by selecting **TS Requires Comment Only**.



5. Submit the request.
6. If needed, repeat steps 3-5 to submit multiple requests.
7. Once your access is approved and the access period begins, you will be able to view the secret details.

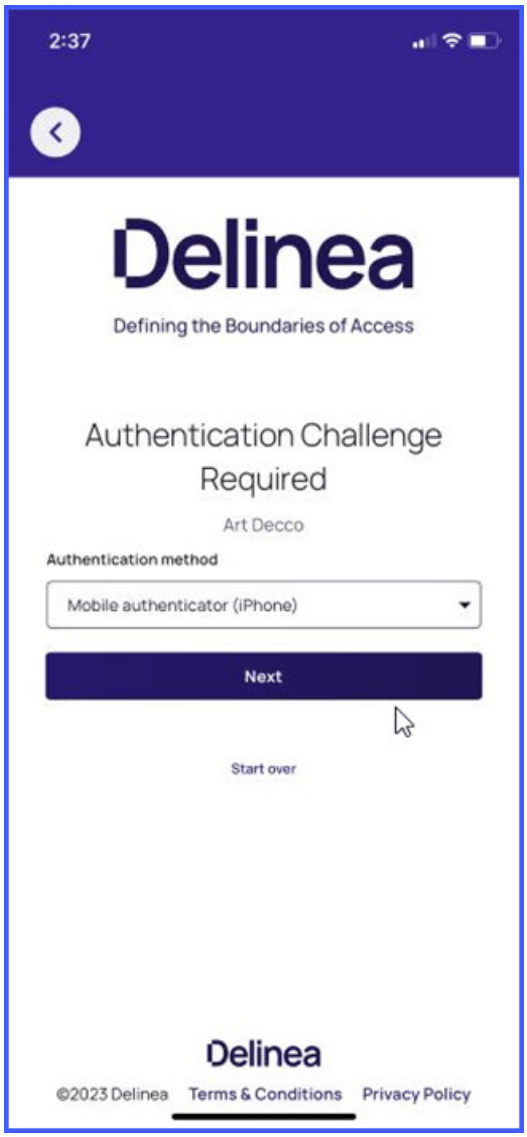
Accessing Secrets Guarded by MFA

Accessing MFA protected secrets in the Delinea Mobile app allows you to authenticate your identity and gain the necessary permissions to manage and view sensitive data.

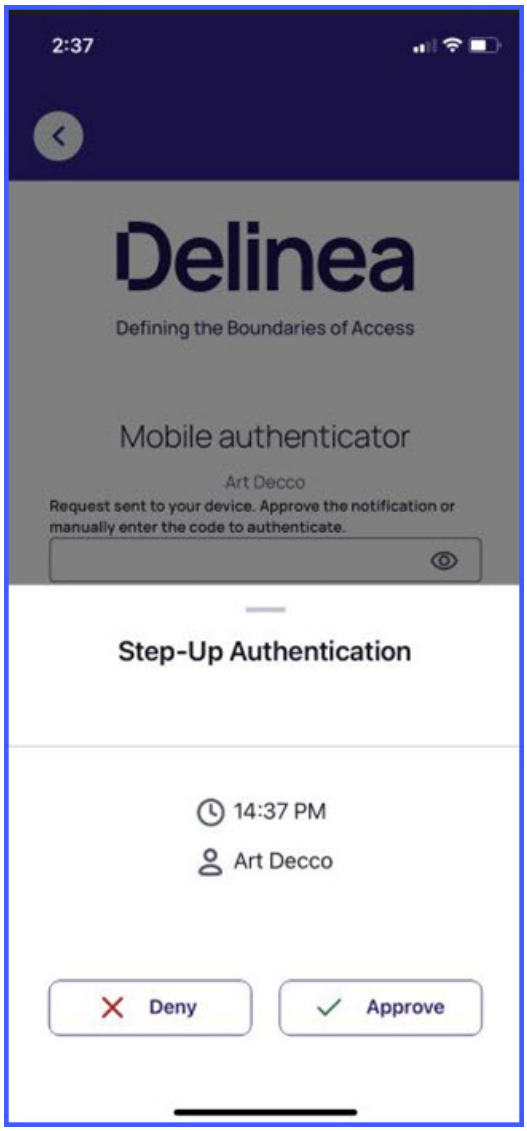
To access secrets guarded by MFA:

1. In the Delinea Mobile app, navigate to a secret protected by MFA.
2. When prompted, tap **Challenge** to initiate the MFA process.

3. Select your preferred authentication method.



4. Complete the MFA challenge and tap **Approve**.



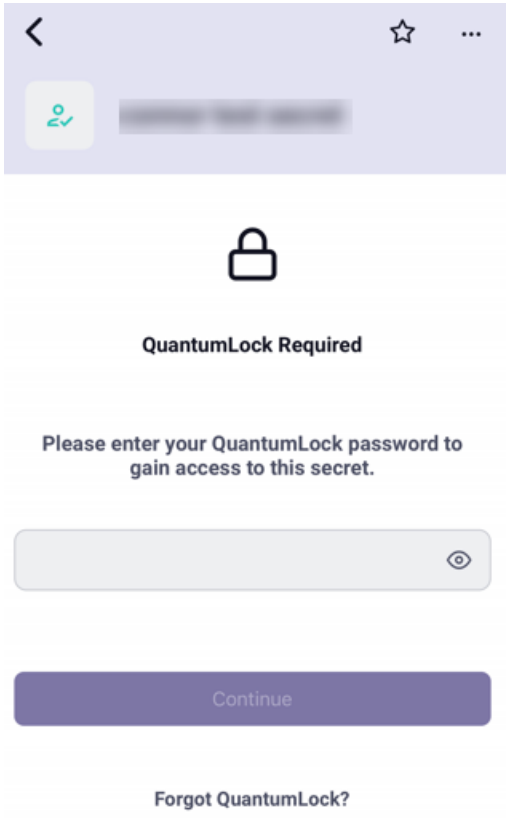
5. Once authenticated, you can access and view the secret details.

Accessing Secrets Guarded by QuantumLock

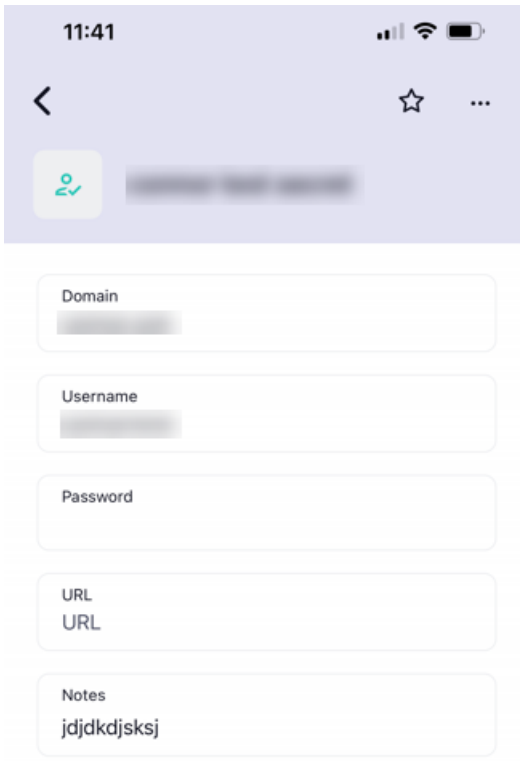
QuantumLock provides an additional layer of security for your secrets, ensuring that your critical information remains protected.

To access secrets guarded by QuantumLock:

1. Select the secret you want to access. The QuantumLock screen appears.



2. Enter your QuantumLock password and tap **Continue.**
3. After entering the correct password, you gain access to the secret.

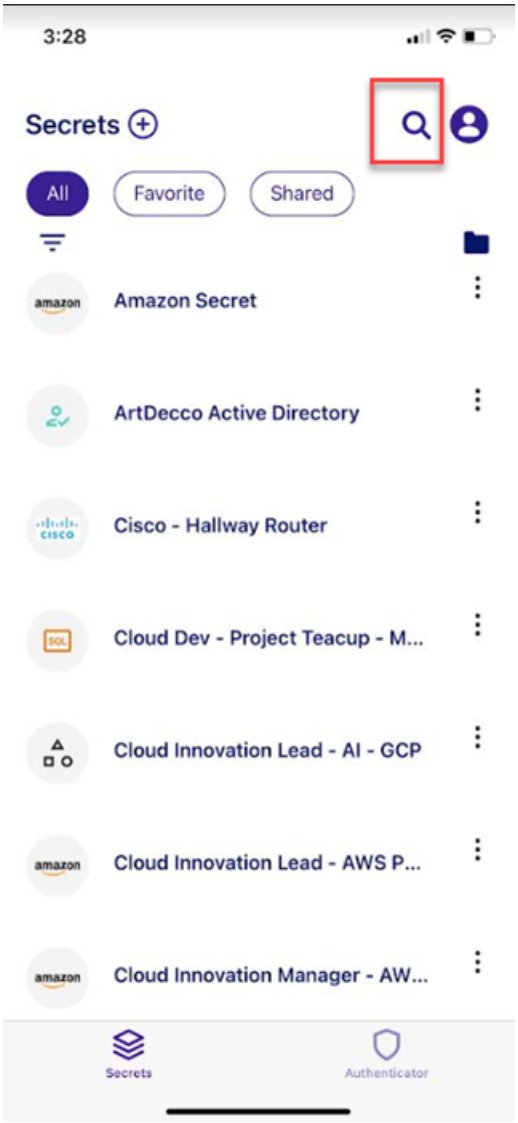


Searching for a Secret

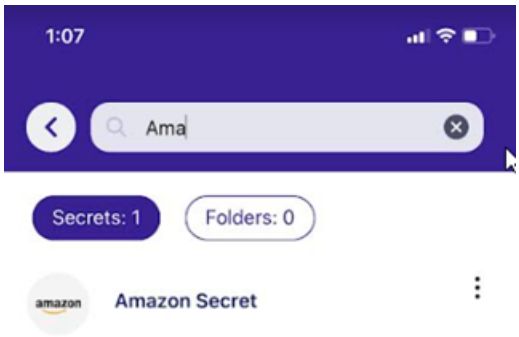
The search option allows you to quickly locate specific secrets.

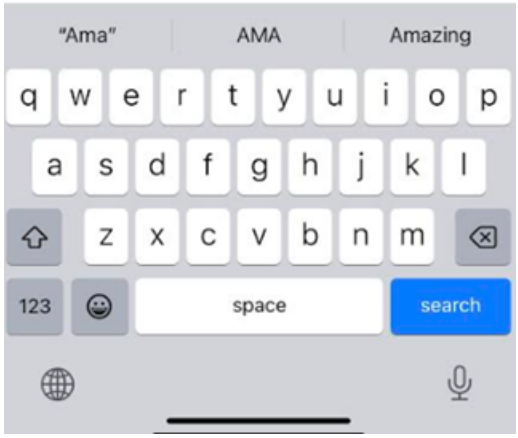
To search for a secret:

1. Tap the 'magnifying glass' icon to search for a specific secret.



2. Type the name of the secret in the search field.
3. The app will filter the results of the secret in the search field.



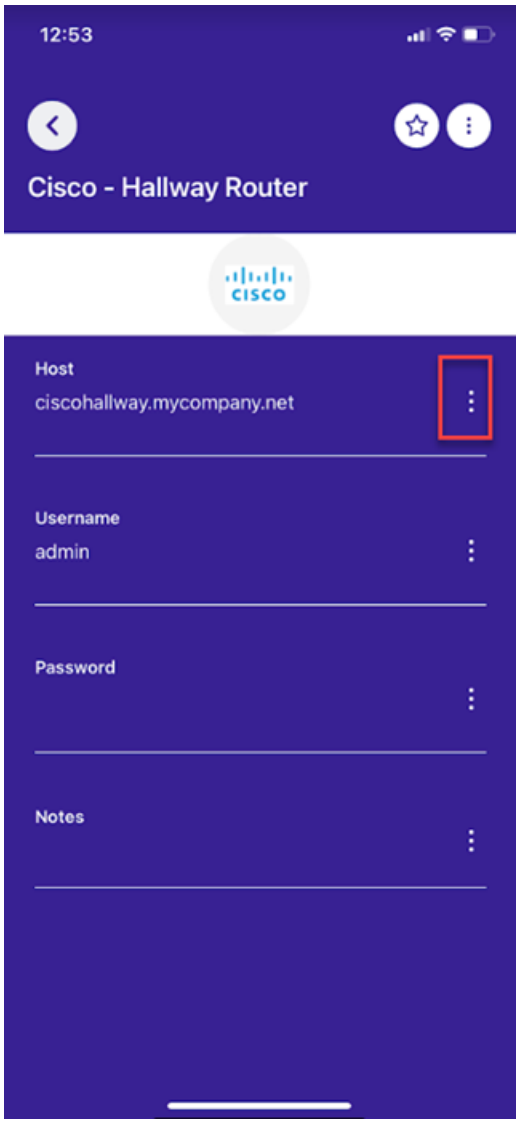


Editing a Secret

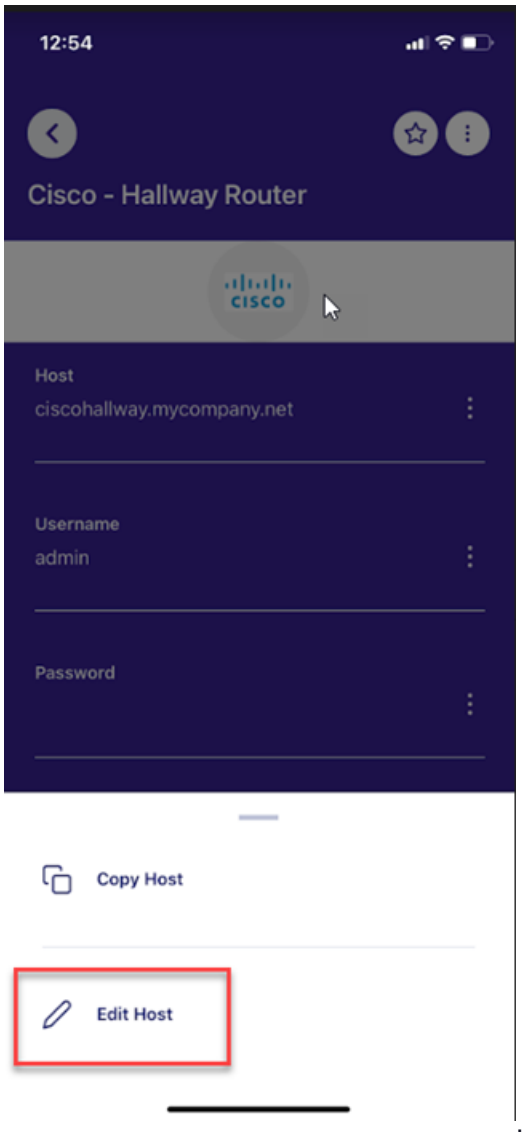
You may need to edit a secret to update information, correct errors, or enhance privacy.

To edit a secret:

1. Select the secret you wish to edit.
2. Tap the menu icon next to each field within the secret to make your changes.



Note: If you have the necessary permissions, you'll see an option to edit the **Host URL**.

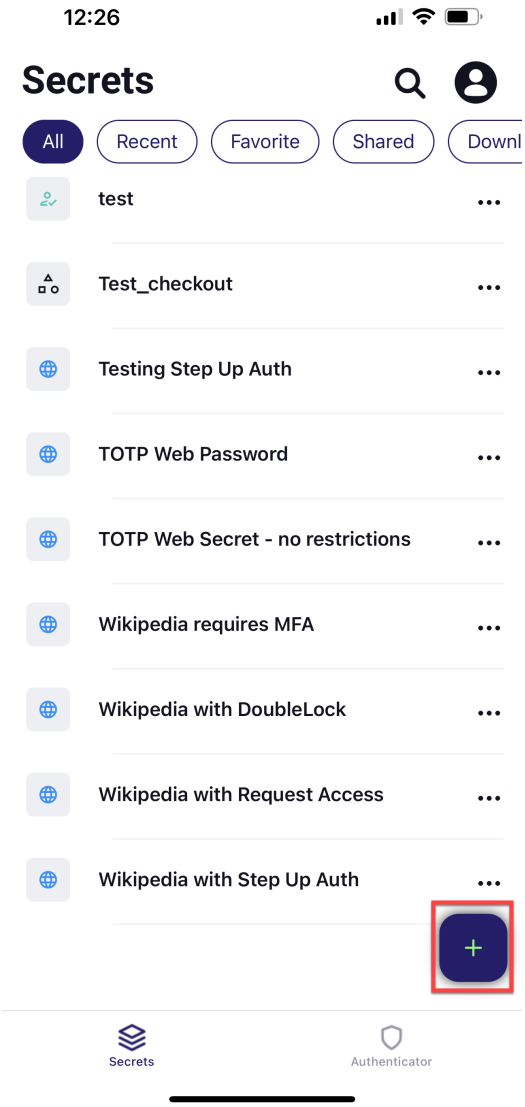


Creating a New Secret

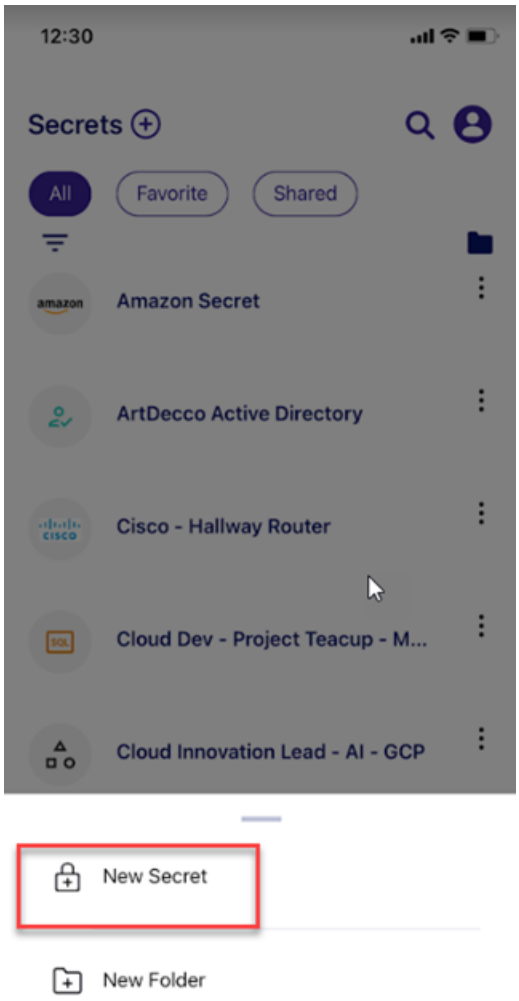
You can create a new secret in Delinea Mobile to securely store sensitive information.

To create a new secret:

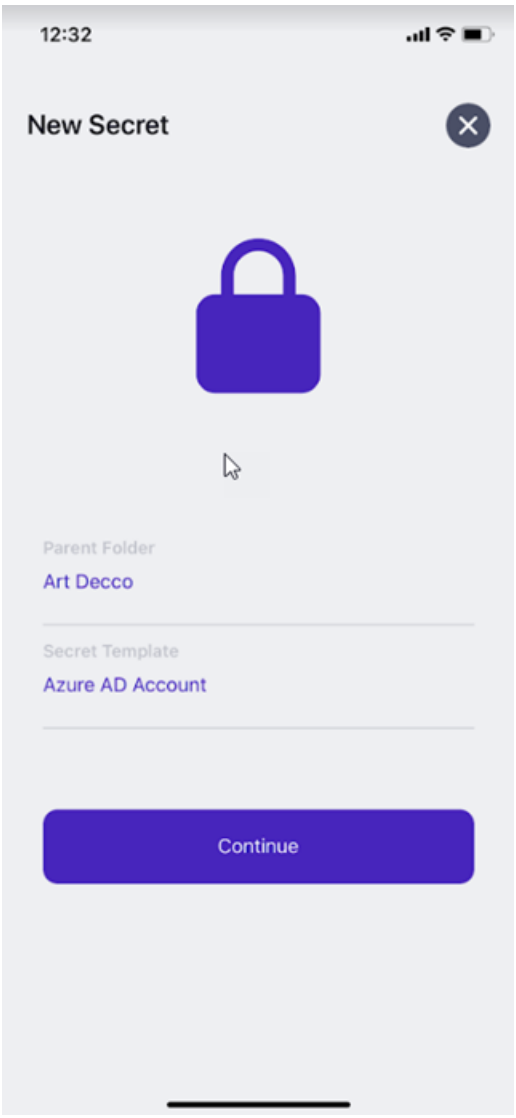
1. Tap the "plus" at the bottom of the screen.



2. Select **New Secret**.

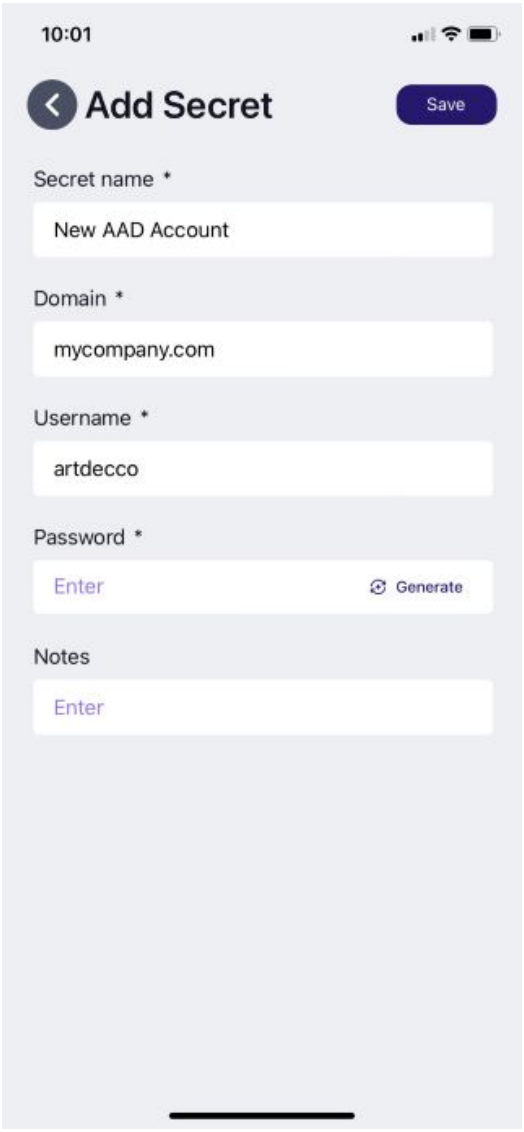


3. Enter the **Parent Folder** and **Secret Template**. In this particular case, you choose the **Azure AD Account** template.

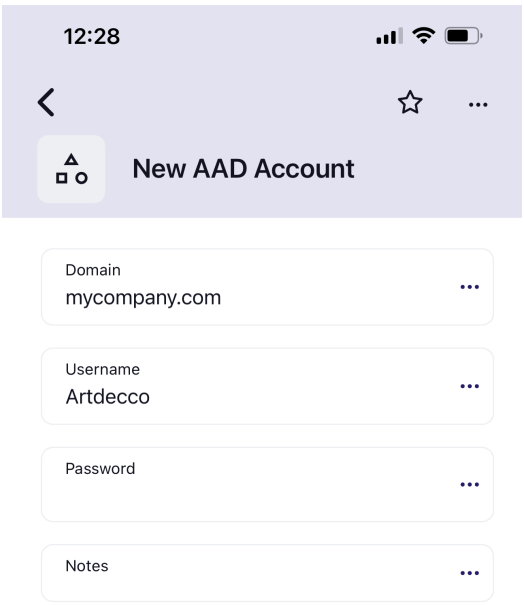


4. Tap **Continue**.
5. Enter the secret details. The secret detail fields you see will depend on the secret template you selected in Step

3.



6. Tap **Save**.
7. You have created your secret.



Checking Secrets In and Out

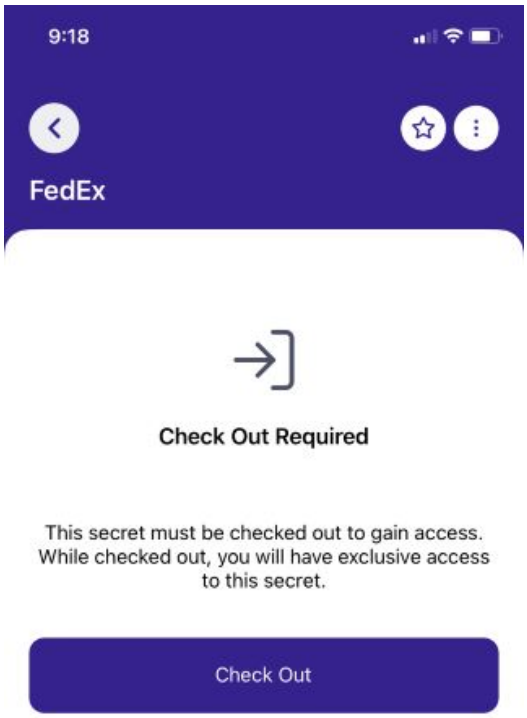
Managing secret workflows enables you to securely handle sensitive information. This section covers best practices to enhance your secret workflows.

Checking Out a Secret

You can check out a secret from Secret Server directly from Delinea Mobile.

To check out a secret:

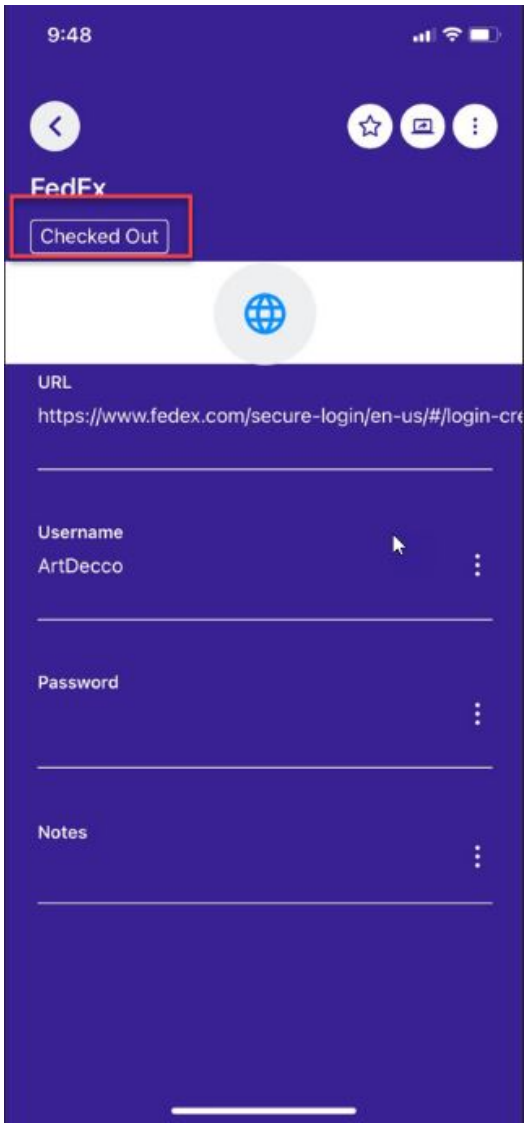
1. Select the secret you would like to check out.
2. The app displays the check out screen.



3. Select **Check Out**.

   Note: If secret check out requires approval, the required users must approve it.

4. You will gain access to the secret, changing its state to **checked out**.

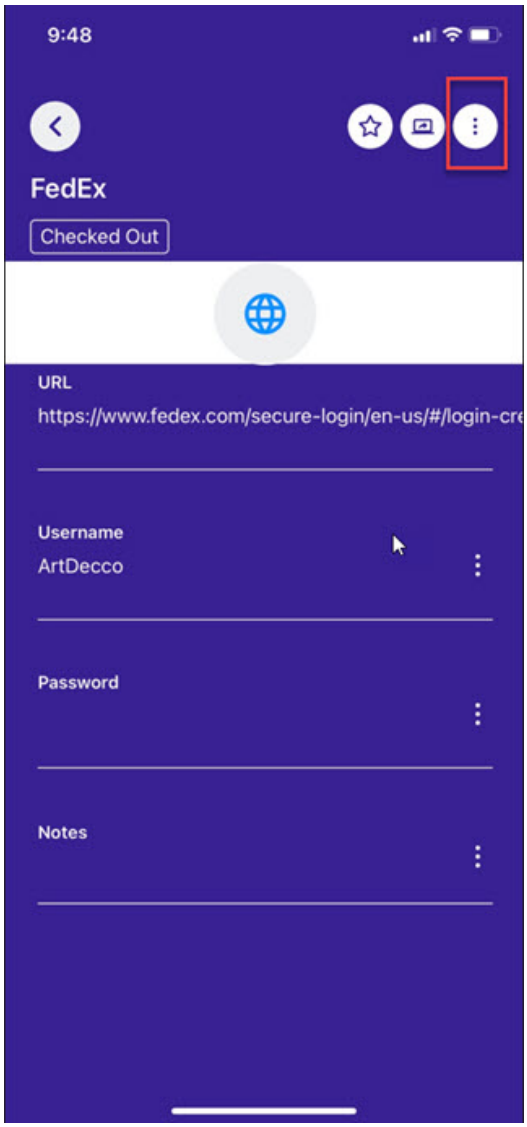


Checking In a Secret

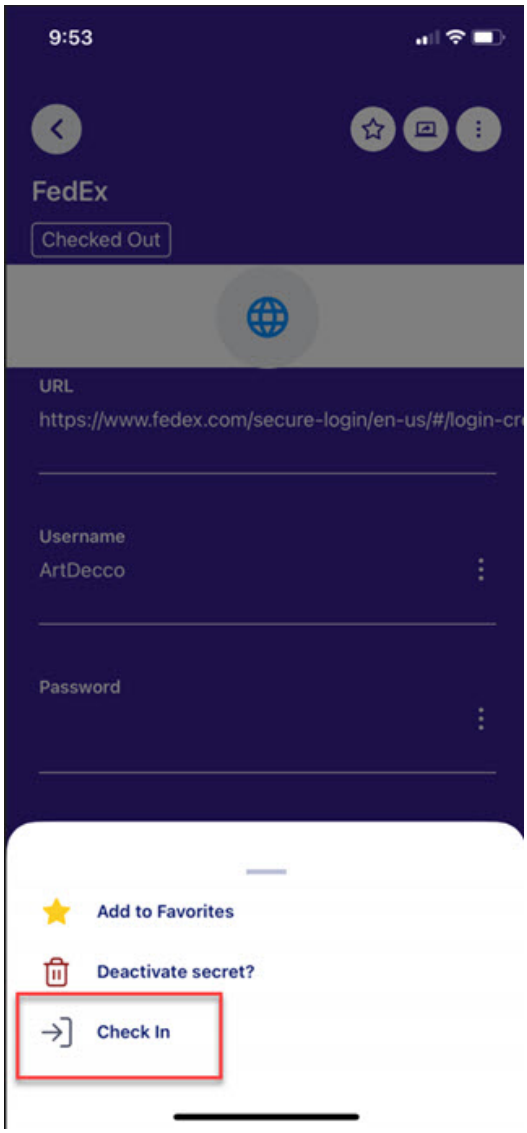
You can check in a secret from Secret Server using Delinea Mobile.

To check a secret back in:

1. Tap on the more options menu at the top of the screen.



2. Tap **Check In**.

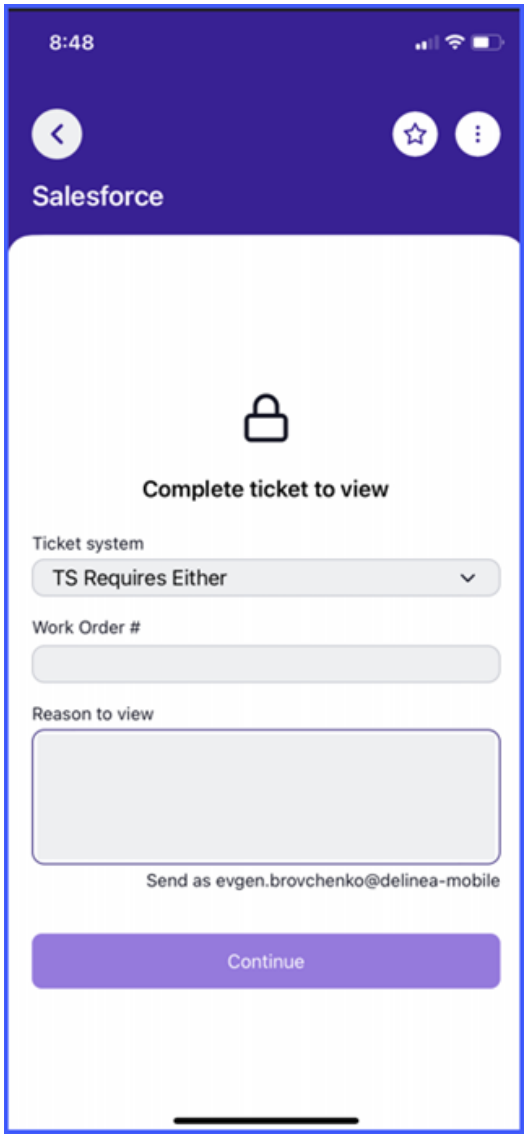


Checking Out a Secret Tied to a Ticketing System

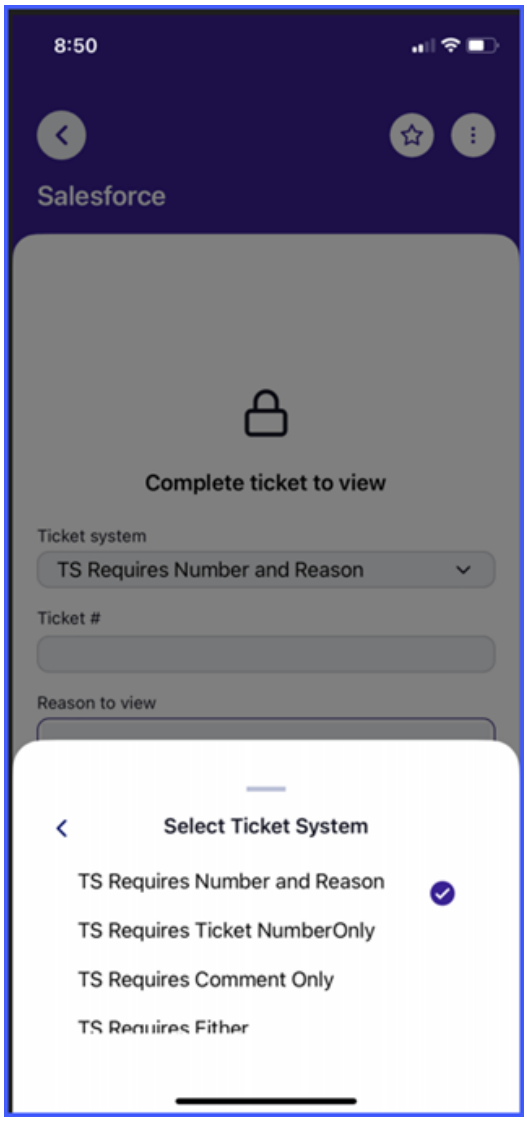
You can check out a secret tied to a ticketing system using Delinea Mobile.

To check out a secret tied to a ticketing system:

1. Select the desired secret. The app displays the ticket window.



2. In the **Ticket System** dropdown select the ticket system that has the needed fields.



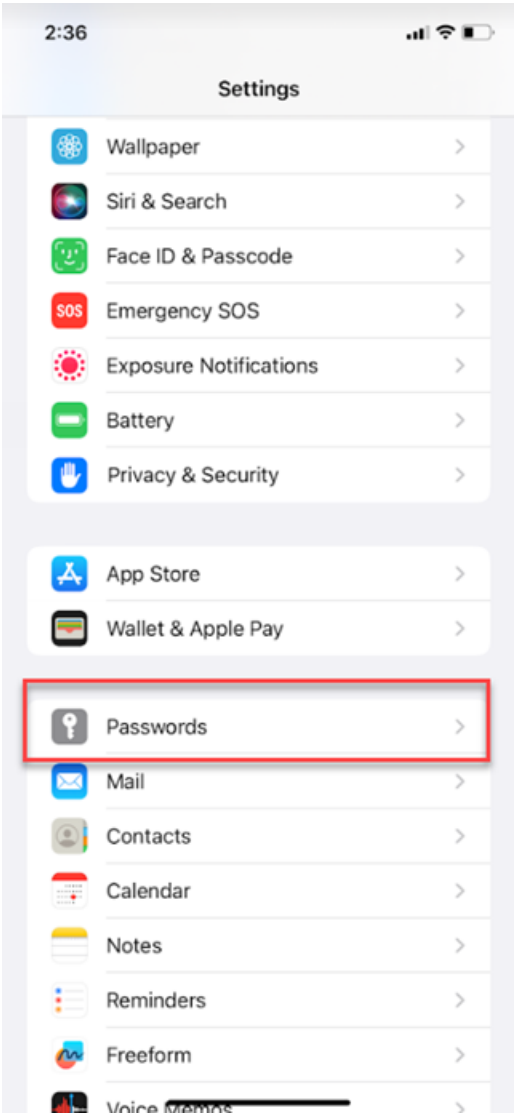
3. Fill in all of the required fields and tap **Continue**.
4. You have now checked out the secret.

Enabling Autofill

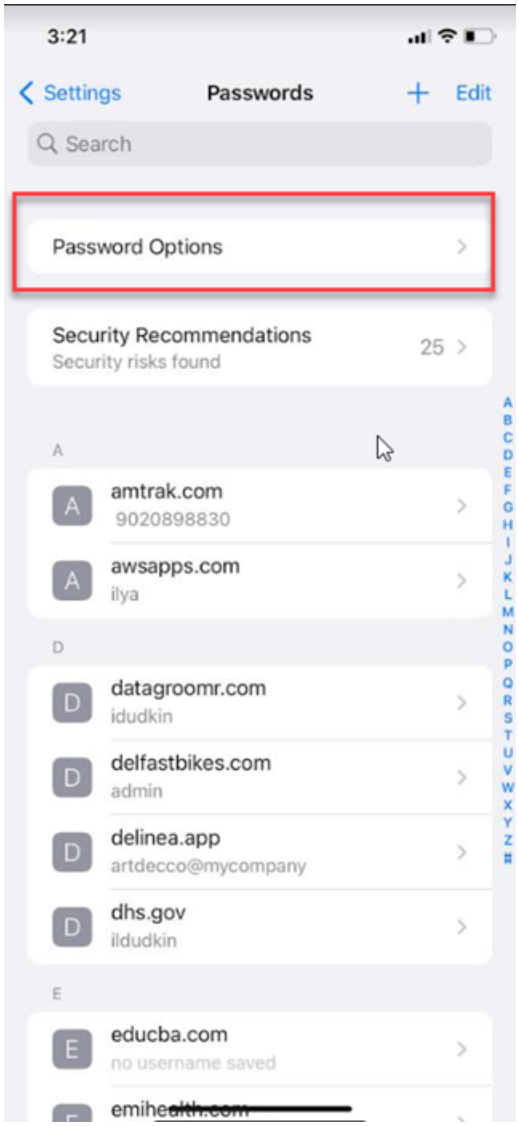
Turning on autofill in the Delinea Mobile app makes logging in easier and faster. This feature automatically fills in your credentials, enhancing both convenience and security.

To enable Delinea Mobile to autofill credentials for apps and websites:

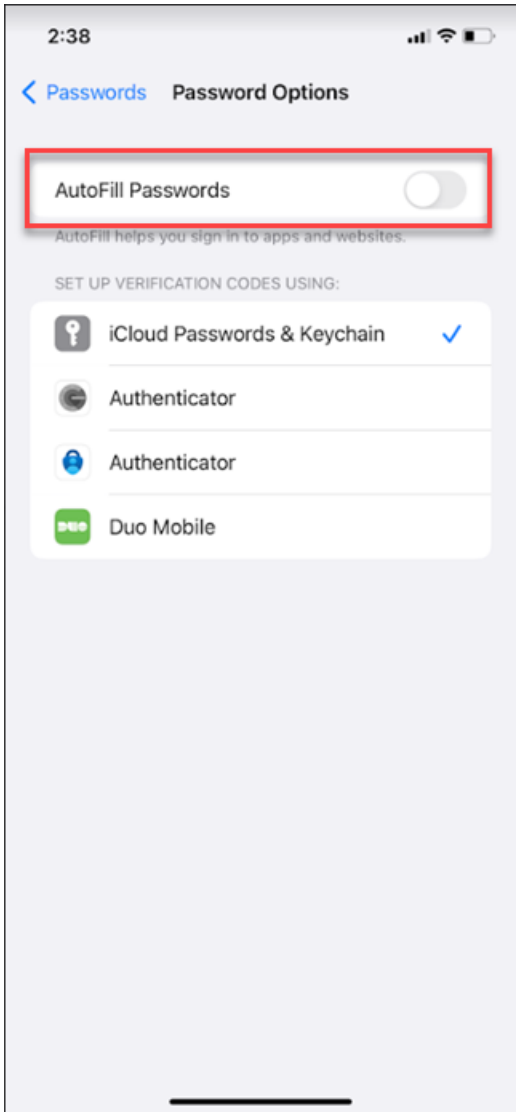
1. Open your device settings and select **Passwords**.



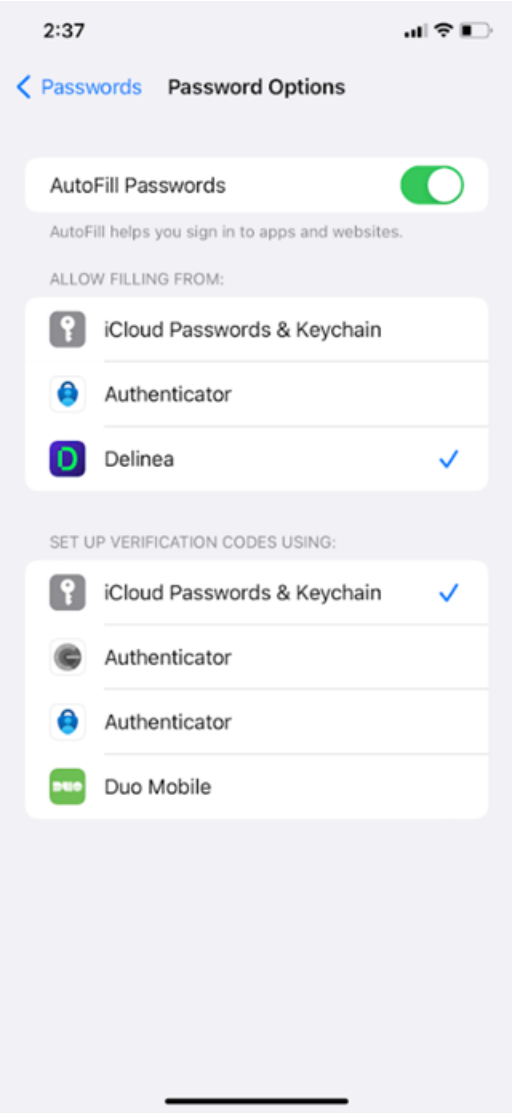
2. Select **Password Options**.



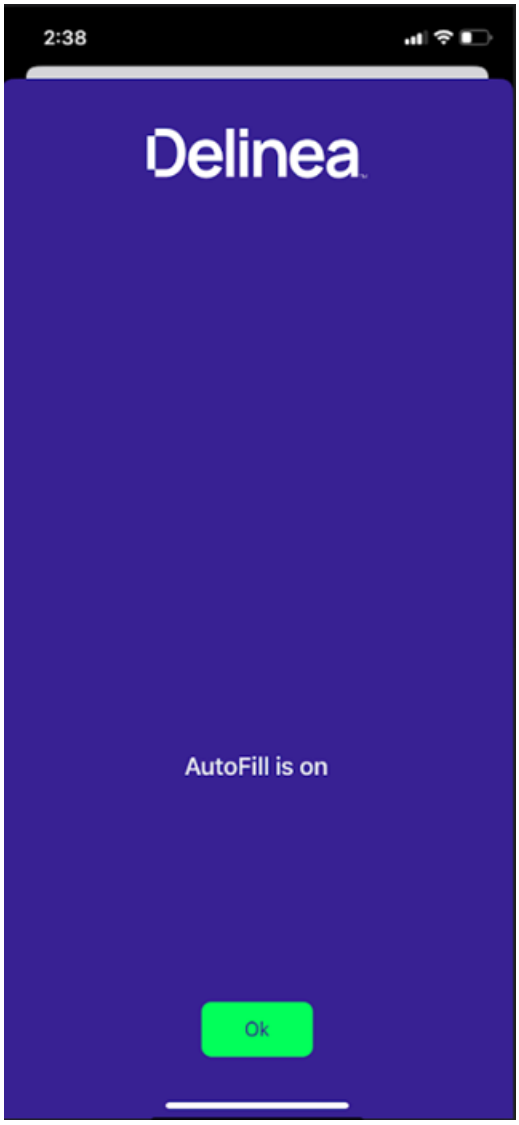
3. Switch the **Autofill Passwords** toggle to on.



4. Select **Delinea Mobile**.



5. You will see a confirmation screen confirming that autofill is enabled.



Note: Complete Delinea Mobile's biometric unlock before you attempt to autofill values from Delinea Mobile.

After completing the above steps, the app searches your secrets for:

- Browser web site: It looks for secrets with matching Domain values in the URL.
- Other mobile application: It searches for secrets with names or URL values matching the name of the mobile application you're trying to fill.

You can also choose to manually modify the search value and run it again. Once the system returns the list of secrets, you can select which one you want to use. The autofill service will then fill those credentials in the related username and password fields.

Note: Currently the autofill service supports only the username and password fields.

Autofill for Delinea Mobile on Android Devices

Delinea Mobile offers a strong autofill feature to simplify user interactions. However, you should consider certain factors, especially regarding Android versions, vendors, and browser compatibility. Since Android 13, Google has introduced battery optimizations that affect autofill functionality on specific web browser apps. You may experience variations in autofill behavior on Android versions 13 and higher. Additionally, different vendor implementations may impact how Delinea Mobile autofill works.

To address these Chrome autofill challenges, we recommend you set a different browser as your device's default. Choose an alternative browser on your device, and once configured, you will see autofill perform as expected when launching a web secret in the Delinea Mobile app.

Browser Compatibility

To ensure a seamless autofill experience, use supported browsers like Firefox or DuckDuckGo. These browsers leverage Android's native autofill services, providing more reliable compatibility with Delinea Mobile's autofill functionality.

Note: Setting this will ensure that when you use a different browser, it opens automatically without conflicting with the system default.

Troubleshooting Autofill Issues on Delinea Mobile

Autofill issues on Delinea Mobile can vary depending on your device type and Android version. Below are some common troubleshooting issues you may encounter on Pixel and Samsung devices, along with steps to help you resolve them.

Troubleshooting Issues on Pixel Devices

For Pixel devices, follow these steps:

1. Change Delinea Mobile's **Battery Usage Policy** to **Unrestricted** in your device settings.
2. Turn off the **Use Battery Saver** option to ensure optimal autofill performance.

Troubleshooting Issues on Samsung Devices

Samsung devices may have aggressive optimizations. Try the following steps:

1. Turn off the **Adaptive Battery** option in the device app settings.
2. Turn off the **Put unused apps to sleep** setting to prevent interference with Delinea Mobile's autofill.

While these adjustments may help, we recommend using a supported browser for the best autofill experience on Samsung devices.

Additional Troubleshooting

For more information, see Don't kill my app! for more troubleshooting tips for your specific vendor or version of Android.

Release Notes for Delinea Mobile and Delinea Authenticator Apps

For release notes, please see the following sections:

- "Delinea Mobile Release Notes" on the next page
- "Delinea Authenticator Release Notes" below

Delinea Authenticator Release Notes

This section includes the most recent Delinea Authenticator Release Notes.

- "Authenticator 1.0.2 Release Notes" below
- "Authenticator 1.0.1 Release Notes" below

Authenticator 1.0.3 Release Notes

Release Date: December 17, 2024

Fixed Issues

- Fixed the intermittent issue that prevented the application from showing registered tenants due to a timing problem with biometric unlock.

Authenticator 1.0.2 Release Notes

October 09, 2024

Improvements

- The Authenticator app now allows users to unregister the mobile application from the Platform.
- Added more detailed instructions to the application registration step.
- When users unregister, the Authenticator will perform a biometric check before completing the action.

Note: Changes in the app store require the app to temporarily hide any existing OTP profiles.

Authenticator 1.0.1 Release Notes

September 10, 2024

Improvements

- Delinea Authenticator automatically closes the scanner when it detects a valid tenant QR code, directing the user straight to the home screen.
- A version number has been added.
- A control to toggle app notifications on or off has been added to the settings..

Bug Fixes

- The QR scanner's pinch-to-zoom feature was too sensitive.
- The Authenticator app no longer gets stuck on the loading spinner when notifications are disabled.

Delinea Mobile Release Notes

2.3.6 Release Notes

September 30, 2024

Fixed Issues

- Fixed multiple compatibility issues with iOS 18.

Note: Due to migrating the app store from Thycotic to Delinea, passcodes and downloaded secrets had to be removed and must be manually re-added. We apologize for any disruption this may cause.

Mobile 2.3.5 Release Notes

August 19th, 2024

Improvements

- Added support to migrate some functionality to future Delinea Mobile apps.
- Updated the icon background color to match the new Delinea color scheme.

Bug Fixes

- Updated the splash screen color to match the new Delinea color schemes (iOS only).
- Resolved an app crash that occurred with certain invalid tenant URLs (Android only).
- Fixed the error messaging when users entered an invalid URL on the first screen of the Delinea Mobile app.

Mobile 2.3.4 Release Notes

July 12th, 2024

Bug Fixes

- Fixed an issue causing a crash upon startup. .

Mobile 2.3.3 Release Notes

July 11th, 2024

Improvements

- Delinea Mobile now has Dark mode. You can turn it on or off in the Settings screen.
- Delinea Mobile now redirects the user to the last active screen when they return after minimizing or switching to another app during the login process.
- Improved error handling, it now shows specific error messages for certificate issues.
- If the server returns a 'Forbidden' message or any other error message upon login failure, the Delinea Mobile app redirects the user back to the login screen.
- The iOS and Android load performances have been improved.
- The platform login flow was changed to improve handling of some federated logins.
- DoubleLock now supports CRYSTALS-Kyber and has been renamed to 'QuantumLock'.
- The password view now aligns to a grid per character.

Bug Fixes

- The policy links on the login page were not working on the mobile app on Android.
- The mobile app crashed when the user added an item to the favorites from search.
- The Delinea app wouldn't open when the inactivity notification hid.
- The app displayed the 'Check Out' item on the options pop-up at the bottom of the screen when it should have displayed the 'Check In' item.
- The app showed check out dialog instead of 'Already checked out' dialog when the owner attempted to view a secret that was checked out by someone else.
- The 'Check Out' page would take longer than fifteen seconds to load.
- Users were unable to do the same recent search twice, and the recent search was unclickable.
- A blank white panel would appear when users attempted to select 'Cancel' when editing notes.
- After deactivating a secret, the app returned the user to a list containing just the deactivated secret. Now the app returns the user to the previous list with the deactivated secret removed.
- The app displayed 'checked out' in the header even when users checked in a secret.
- If a user switched the ticket system in the according dialog, the system would run the validation and change the status of the 'Submit' button.
- After the user swiped down to close the Ticket System menu panel, they could not reopen it. The panel became unresponsive.
- The Favorite functionality broke for iOS users.
- When users without the necessary edit permissions attempted to edit the password of a secret created by another user, the system did not notify them regarding their lack of permissions.
- The folder list failed to sort alphabetically for some users.
- The user could not exit the search page after entering a long search input.
- An error occurred when users attempted to add Delinea to AutoFill in iPhone settings.

- An error occurred when users opened Delinea Mobile, which hung on the splash screen, then minimized and crashed.
- Local users experienced unexpected log-outs from the Delinea Mobile app.
- User's did not see the list of secrets inside the folder 'Authuser Platform'.
- If Android users logged into the Delinea Mobile app when using Autofill, the app did not log them in.
- Delinea Mobile hid the long search input text under the left border for Android users.
- Fixed an issue where changes made in offline mode were not updated properly.
- The Delinea Mobile app logged out Android users if they dismissed the biometry prompt.
- After the user selected the 'Authuser Platform' folder, the app displayed the same folder again, requiring the user to select the folder again to view its contents.
- After the user selected the 'mobile platform' folder, the folder contents to not display.
- The search was not returning results in some folders.
- Secrets displayed as favorites offline if the user added them to favorites after downloading.
- The icon for expired secrets did not update properly in offline mode.
- The 'Add to Favorite' icon became inactive momentarily after adding the secret to favorites.
- On Android, a certificate error message displayed instead of the automatic redirect to the SAML login.
- While Delinea Mobile loaded the secret details, it displayed the placeholder expiration notice: 'Offline access expires in less than 1 day'. After it loaded the secret data, it showed the accurate expiration notice.
- Delinea showed a 'Something went wrong' red error screen when using AutoFill.
- The Delinea AutoFill only appeared on the web and not in native apps.

Mobile 2.3.2 Release Notes

May 22nd, 2024

Improvements

- Delinea Mobile's load performance has been improved.
- Delinea Mobile renamed 'DoubleLock' to 'Quantum Lock' to align with the feature name change in Secret Server.
- Delinea Mobile updated the platform's login flow to improve the handling of certain federated logins.

Bug Fixes

- Resolved an issue that caused the Delinea Mobile app to crash when users attempted to add items to their Favorites from the search function.
- The app did not display the 'Check In' item in the options pop-up for the owner.
- A different user's check-out action would reset the default check-out.
- The check-out page would take more than 15 seconds to load after the check-in.

- Performing the same recent search did not work twice.
- The Delinea Mobile app did not properly redirect users to the Secrets list after checking in a secret.
- The Delinea Mobile app did not change the 'Submit' button status according to the selected ticket system when requesting access to a secret.
- The Delinea Mobile app did not respond when users closed the Ticket System menu panel by swiping down.
- The Delinea Mobile app did not properly support the Favorite functionality for iOS users.
- Users did not receive notification when they did not have permission to edit the password of a secret created by another user.
- The Delinea Mobile app sorted the Secrets Folders in the wrong order on some mobile devices.
- Users could not exit the Search page after a long search input.
- The Delinea Mobile app displayed a 'Something went wrong' error message when users tried to add it to AutoFill in iOS settings.
- The Delinea Mobile app crashed when users opened the app and it hung on the splash screen.

Mobile 2.3.1 Release Notes

April 16th, 2024

Bug Fixes

- (iOS only) Patched a bug where the application was incorrectly checking for a permission it didn't need, causing the application to crash.

Mobile 2.3 Release Notes

April 8th, 2024

New Features

- Delinea Mobile allows users to download secrets and access them when they have no network connectivity on their mobile device.

Usability Improvements

- The context menu has switched the 'Edit Secret Name' and 'Check In' options.
- After deactivating a secret, the user is now returned to an updated secret list with the deactivated secret removed.
- A loading indicator has been added for the Secret Server login.
- The keyboard casing on iOS is no longer title cased.
- A slide animation has been implemented when navigating to the folders view from the secrets list.
- Delinea Mobile now enables autofilling using secrets that have security restrictions like checkout of MFA. Instead of displaying an error when a restricted secret is selected, Delinea Mobile now shows the appropriate dialog for the restriction.

Bug Fixes

- The Secret Server IOS Mobile app had an MFA issue when on iPhones.
- Fixed a synchronization issue where checked-out secrets sometimes displayed the previous password after a password change.
- A secret that required MFA showed as 'checked out' on the secret details page, even though the secret did not require check out.
- An API initialization issue caused some 'Error occupied' messages to appear.
- The Settings page was broken on Android devices when running API 11.0.
- If viewing the secret details of a secret with check out, closing the details would send users back to the beginning of the secret list instead of the last position within the list.

Mobile 2.2 Release Notes

January 23rd, 2024

Usability Improvements

- Users can request approval for a secret from the Delinea Mobile app.
- Delinea Mobile updated the visual styles for the UI Secret Details screen.
- When users back out of the Secret Details page, they will return to their original position in the secrets list, rather than starting back at the top of the page.
- Delinea Mobile has implemented a floating action button on the secret list screen to quickly add new secrets and folders.
- Delinea Mobile resolved security issues in 3rd party libraries by updating the libraries to newer versions.
- The expiration bar on the Secret Details screen was removed from the navigation bar.

Bug Fixes

- Secrets that should have been excluded from search results showed in the search results.
- In Secret Server, despite setting the token expiration to Unlimited, users had to log in to the Delinea Mobile app every time they closed and reopened the app.
- The feedback form would jump to the top of the screen when the user started typing, and the text box would disappear if the user selected an emoji.
- The Secrets folders were not sorting in alphabetical order.

2.1.6 Release Notes

December 22nd, 2023

Usability Improvements

- Upgraded third party libraries to resolve security issues.
- Added a link in the autofill instructions for more information about troubleshooting autofill issues on Android. (Android only)

2.1.5 Release Notes

December 15th, 2023

Usability Improvements

- Improvements were made to the autofill biometric warning, such as, a title was added, a link to the Settings page was added and the dismiss button style was changed.
- Increased the space between the password header and password text in View Password.
- Fixed the margins on the Secret screen and the Folder screen to be consistent.

Bug Fixes

- Fixed an issue where Delinea Mobile would not allow users to login with Okta Federation.
- Fixed an issue where logging in with Azure AD conditional access would load the site in a web frame instead of redirecting the user back to the app.
- Fixed an issue where autofill did not work for sites opened from a secret.
- Fixed an issue when selecting an MFA+CheckOut - secret the authentication challenge would fail.
- Fixed an issue where the secret detail page was laid out incorrectly and the private key passphrase was unviewable.
- Fixed an issue where the Edit Password panel would disappear when a user clicked anywhere besides the Generate Password button.
- Fixed an issue where the pop-up header was cut off on Android devices.
- Fixed an issue on the Secrets list animation.
- Fixed an issue on the Delinea Mobile app where users were unable to authenticate on the same device when biometric was turned off.
- Fixed inconsistencies in the pop-up panel designs.

2.1.4 Release Notes

November 1st, 2023

Features

- When a user has not configured biometric unlock on their device, or has disabled biometric unlock for the Delinea Mobile app, or has failed biometric unlock, the Delinea Mobile now calls on the secondary unlock mechanisms configured in the user's device.
- Users can now generate a password when adding a new secret.

Usability Improvements

- The user name, email, and app version are now visible in the Profile view when accessed from Delinea Mobile's authenticator tab.
- Updated AWS, Windows, and Unix/Linux icons.
- Delinea Mobile now shows complete passwords with improved readability.

Bug Fixes

- Fixed an issue where autofill search was not returning secrets.
- Fixed an issue where a "Check Out" option was displayed in the context menu for secrets with "Check Out + Comment" rules.
- Fixed an issue where the "Edit Secret Name" option was available before completing restrictions. App appeared to accept the change, but secret name was not updated.
- Fixed an issue where the search functionality was not working correctly.
- Fixed an issue where secrets were being auto-checked out when a user opened the "More Options" menu on the list.
- Fixed an issue where the "Continue" button was not disabled if one ticket system was selected all required fields were filled in, but were later changed.
- Fixed an issue with the ticket system functionality where the value in the ticket number field was not saved if the ticket system was changed.
- Fixed an issue with the ticket system functionality where it was possible to open a dropdown menu only if one ticket system was active.
- Fixed an issue with the ticket system functionality where asterisks were missing were missing near required fields.
- Fixed an issue where saved profiles with activated biometry were not staying activated after updating to the new unlock system.

iOS Specific

- Fixed an issue where some messages did not display the associated icon.

2.1.3 Release Notes (iOS Only)

September 29th, 2023

Bug Fixes

- Fixed an issue where the password filling functionality was not working correctly and caused instability in the application.

- Fixed an issue where the autofill functionality was not working correctly if the user did not log in to Delinea Mobile.

2.1.2 Release Notes

September 26th 2023

Features

- Users can now access secrets that are protected by DoubleLock directly from Delinea Mobile.
- Users can now access secrets that require a comment tied to a ticketing system directly from Delinea Mobile.

Improvements

- The **Deactivate Secret** button is now available on both the *Secret Details* page as well as the *Secret List* page.
- The Settings and Profile popups were made smaller for improved usability.
- Additional spacing has been added between the icons on the top of the *Secret Details* page
- The search box for passcodes has been expanded to match the style in the rest of the application and be given enough space in the view
- The transitions between screens has been improved on iOS devices to open a new screen by animating from right to left. When you back out of the screen, it animates left to right.
- When creating a new secret, the **Generate** option is now available directly on any password field.
- The autofill instructions have been updated on iOS devices. Delinea Mobile now detects the iOS version and adjusts the instructions accordingly.
- The *Secret Details* context menu now includes an "Edit Name" menu item.
- New updates to the "Favorites" in the *Secrets* tab.
- The OTP codes are now displayed with separators for improved readability.
- When editing a password field, the process to show and edit the password has been streamlined. The "More Options" menu now displays the hidden password with a button option to show the password.
- Secret icons have been updated to squares with rounded corners
- Delinea Mobile's header has been updated to "DelineaMobile", as opposed to "DM".
- Recently viewed secrets now appear in the *Recent* tab.
- The ability to edit a secret name has been removed from the secret list. In now appears only in the "View Details" section.
- Folders that were added to *Favorites* are now displayed in the list with a yellow star in the *Favorites* tab.

Bug Fixes

- Fixed an issue where secrets with workflows were not displaying the correct "Favorite" status.
- Fixed an issue where the "Remove from Favorites" menu option was not working correctly.

- Fixed an issue where users were unable to change/edit the name of a secret.
- Fixed an issue where the *Privacy Policy* selector was not aligned correctly.
- Fixed an issue where the Autofill spinner was infinitely spinning.
- Fixed an issue where the secret list tabs were positioned incorrectly.
- Fixed an issue where "Template" icons were missing for certain templates.
- Fixed an issue where the **Settings** buttons were not fully touchable.
- Fixed an issue where the pull to refresh was not working correctly.
- Fixed an issue where the *Secret Details*: field option icons were not aligned.
- Fixed an issue where Delinea Mobile would crash when users cleared the **Enter URL** field.
- Fixed an issue where "Check Out" item is displayed for a "Check Out" secret and a "Check Out+Comment" secret in context menu.
- Fixed an issue where the Templates panel was showing a "Select" option in the top right by default.

iOS Specific

- Fixed an issue where the *Secrets* tab could not be scrolled.

2.1.1 Release Notes

August 14th, 2023

Features

- Customers can now access secrets guarded by multi-factor authentication.

Bug Fixes

- Fixed an issue where the **Check out + Comment** functionality was not working correctly.
- Fixed an issue where users were not able to check in a secret that was checked out by another user.
- Fixed an issue where the **Approve/Deny** notifications were still briefly displayed after a user already made a selection.
- Fixed an issue where Delinea Mobile displayed a 0 in the toast message after the user tapped **Approve** in a notification.

iOS Specific

- Fixed an issue where Delinea Mobile would crash after tapping **Back** on the **Secret Details** screen of a created secret from folders.
- Fixed an issue where Delinea Mobile would display an error when a users attempted to change the device name in Delinea Mobile.

Android Specific

- Fixed an issue where notifications were not being properly displayed.

2.1.0 Release Notes

July 18th, 2023

Features

- Users are now able to access secrets that require a comment for checkout.

Usability Improvements

- Users now have the ability to approve or deny notifications from the system notification tray on Android devices.
- The *Password* field has been expanded to display passwords up to 32 characters in length.
- The buttons on notifications now say **Approve** and **Deny**, instead of **Yes** and **No**.

Bug Fixes

- Fixed an issue where the Restricted Access dialog was not docked to the bottom of the page.
- Fixed an issue where Delinea Mobile would display the folder selector after switching to and from a different app.
- Fixed an issue where the favorite icon was not displaying correctly.
- Fixed an issue where push notifications do not appear if Delinea Mobile is inactive.
- Fixed an issue where there user needs to complete biometric unlock twice after turning off the "Use Fingerprint to Unlock App" parameter.
- Fixed an issue where the TOTP codes would disappear after minimizing the application.

Android Specific

- The **Back** button on Android devices now returns users to the prior screen, instead of an empty *Details* page.

iOS Specific

- Fixed an issue with the layout of the *Authenticator* screen, where the search field was shifting and overlapping with the **Add Passcode** button.
- Fixed an issue where Delinea Mobile would crash when launching a URL from the *Details* panel.

2.0.11 Release Notes

June 2, 2023

Android Specific

- Fixed an issue preventing the app from accessing Platform URLs when logging in

2.0.10 Release Notes

May 23rd, 2023

Improvements

- Added an option to checkout a secret when checkout is required
- Added an option to check in a secret when checked out to the current user
- Delinea Mobile now retains the current screen when the user switches to a different app or the desktop and back to the app.

Bug Fixes

- Fixed an issue where "Open" from step-up notification tray opens the app but doesn't display the notification
- Fixed an issue where users were able to approve MFA notifications from the tray without completing a biometric prompt

Android Specific

- Fixed a push notification issue on Android
- Added functionality to allow users to approve or deny MFA requests directly from a notification in the notification tray

2.0.8 Release Notes

April 5th, 2023

Improvements

- Message about disable camera is added
- Tapping search sets focus on the search field and show the keyboard
- Fixed inconsistent font styles
- Added a feature where the app hides the last viewed screen contents when the app is shown in the App Switcher

Bug Fixes

- Fixed a bug where the user was not able to change their password more than one time.
- Fixed graphical artifacts appearing after keyboard slides up.
- Fixed error allowing user to enter into the app after user taps logout.
- Fixed an issue where the slide-up menu obscured the system Navigation bar
- Fixed a bug where the mobile app navigated to the wrong screen when trying to create a new secret

2.0.7 Release Notes

March 28th 2023

Improvements

- Delinea Mobile now hides the last viewed screen contents when the app is shown in the App Switcher

Bug Fixes

- Fixed a bug where the mobile app navigated to the wrong screen when trying to create a new secret
- Fixed a bug where the app failed to show the login screen after entering the URL

Android Specific

- Fixed an issue where the slide-up menu obscured the system Navigation bar

2.0.6 Release Notes

March 23rd 2023

Improvements

- Users can now click **Generate Password** when editing any password field to generate a random password that satisfies the secret template's password requirements.

Bug Fixes

- Fixed a crash when the user clicked the **Back** button from a restricted Secret.
- Fixed the checkmark on the list of Platform and Secret Server tenants to properly follow the current selection.

Android Specific

- Fixed a bug where pressing **Back** after saving a secret created a new secret.
- Fixed an issue on some devices where the slide up menu on secrets was partially obscured by the virtual buttons.

2.0.5 Release Notes

March 13th 2023

Improvements

- Added progress indicators during long waits from server
- Enabled the hide keyboard functionality when selecting a parent folder on Android devices

Bug Fixes

- Fixed a display issue where popup panels were not the same size.
- Fixed an issue with alignment of elements in the **Settings** page
- Fixed an issue where the Authenticator icon was not highlighted when selected
- Fixed an error toast message that should not be displayed when logging into the app with biometrics disabled

Android Specific

- Fixed an issue where the autofill process running in the main application caused the user to be logged out of application in some scenarios
- Fixed an issue where the **Continue** button was obscured by the OS system controls with some screen resolutions
- Fixed an issue where the **Cancel** and **Save** buttons were cut off
- Fixed an issue where app notifications were not displayed on the lock screen

2.0.0 Initial Release

February 1st 2023:

With this release, Delinea is rolling out the new **Delinea Mobile Application** for iOS and Android devices.

- For Delinea Mobile Overview refer to Delinea Mobile Overview