

Secret Server Accessibility

Accessibility Guide

Version: Current

Last Updated: January 2026

Secret Server Accessibility Accessibility Guide

Version: Current, Publication Date: 5/15/2026

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Evaluation Methods Used

Evaluation methods include manual testing with keyboard only, automated testing using Axe-dev tools from Deque Systems, as well as screen reader testing via NVDA for Windows with further triangulation of screen reader issues with JAWS for Windows. Evaluation on MacOS was done with VoiceOver for MacOS, using Chrome browser.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Delinea Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5Rev)

Summary

Name of Product/Version

Secret Server desktop/laptop release version 11.9

Report Date

January 2026

Product Description

Secret Server is the flagship product of Delinea for enterprise privilege management.

Contact Information

Delinea

221 Main Street, Suite 1300

San Francisco, CA 94105

If you have a Delinea sales or support representative already working with you, contact that person first. For general accessibility questions or concerns, contact us via email: accessibility@delinea.com.

Notes

Web Content Accessibility Guidelines (WCAG) and Versions

Delinea currently uses Web Content Accessibility Guidelines (WCAG) 2.2 levels A and AA to standardize accessibility approaches.

Progress has been made on the following Level A and Level AA criteria since our 11.6 release:

- **2.4.11 Focus Not Obscured (Minimum) (AA):** Improvements to the secret view panel have enhanced copy icon visibility and focus management.
- **2.5.7 Dragging Movements (AA):** Remediation is ongoing. Keyboard-accessible alternatives for drag-to-drop patterns are being implemented.
- **2.5.8 Target Size (Minimum) (AA):** Copy icons and interactive elements have been made more visible in the redesigned secret view panel.
- **3.2.6 Consistent Help (A):** Help resources remain consistently available throughout the application.
- **3.3.7 Redundant Entry (A):** User preferences and settings persist across sessions.
- **3.3.8 Accessible Authentication (Minimum) (AA):** Authentication workflows continue to support accessible methods.

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Success Criterion 4.1.1 Parsing has been removed from this report as it was made obsolete in WCAG 2.2. Modern browsers and assistive technologies no longer require this criterion to be evaluated.

Due to the Section 508 Refresh in 2018 for US federal agencies, and other policies from other nations aligned to Web Content Accessibility Guidelines (WCAG), this VPAT uses WCAG 2.2 and includes cross-referencing for Revised Section 508 and EN 301 549. However, Delinea policy is guided by WCAG 2.2 levels A and AA. For clarification on how this corresponds with specific client requirements or agency policies please consult your accessibility professional or team.

For more information on WCAG 2.2 and the different levels, please refer to the official document maintained by the World Wide Web Consortium (W3C): <https://www.w3.org/TR/WCAG22/>. Whether an application, website, or electronic document supports WCAG at any level does not guarantee accessibility; standards like WCAG are a foundation and common framework between products, services, and providers even though the final test of accessibility is user experience.

Browser Compatibility and Interactions

Secret Server was developed with the Chrome browser in mind. When on MacOS systems using Safari, Secret Server may behave unexpectedly which would impact keyboard interactions and the use of VoiceOver may not be optimized.

Known Issues

These issues affect multiple groups of users and if these issues are addressed, are known to help meet multiple WCAG Success Criteria.

Keyboard Navigation

Drag-to-drop pattern for reordering lists or items continues to be remediated for keyboard-accessible alternatives. This work addresses WCAG 2.2 success criteria 2.5.7 Dragging Movements. Progress includes enhanced keyboard access in the secret view panel introduced in version 11.9

Banner alert behavior has been improved. Screen readers correctly announce alerts, and the left navigation expand/collapse toggle has been properly labeled for screen readers as of version 11.8. Banner alert keyboard navigation order continues to be refined.

Screen Reader Support

Significant screen reader improvements have been made across versions 11.7, 11.8, and 11.9, tested using NVDA with verification via JAWS for Windows. Key improvements include:

- Added ARIA labels to the notification bell to support screen readers (11.7)
- Discovery runtime summary information is now correctly accessible for screen readers (11.8)
- Left navigation expand/collapse toggle correctly labeled for screen readers (11.8)
- Enhanced keyboard access in the secret view panel (11.9)

Further ARIA improvements continue to increase usability and compatibility for screen reader users.

Sensory Characteristics

Most instructions do not rely on sensory characteristics of components such as shape, color, size, or visual location. Exception is some references in Help documentation to main navigation menu as "left hand" navigation, to distinguish from global / user account navigation in header. Recommended for change to "application navigation" and "global navigation".

Use of Color

Color is not generally used as the only method to convey information, prompt a response, or distinguish visual elements.

Charts and color coding, such in dashboards, need remediation in several places, however the information conveyed in the charts (such as number of failures) is accessible and presented in text.

Workarounds

Keyboard Navigation

Drag-to-drop pattern for reordering lists or items continues to be remediated for keyboard-accessible alternatives. This work addresses WCAG 2.2 success criteria 2.5.7 Dragging Movements. Progress includes enhanced keyboard access in the secret view panel introduced in version 11.9

Banner alert behavior has been improved. Screen readers correctly announce alerts, and the left navigation expand/collapse toggle has been properly labeled for screen readers as of version 11.8. Banner alert keyboard navigation order continues to be refined.

Timing Adjustment

Checkout session time period

Administrator roles can adjust session time periods if necessary for secret checkout; if a checkout expires another checkout can be done.

Password display timeout

As of version 11.8, a non-configurable 30-second timeout has been implemented for password display and clipboard caching for security purposes. This timeout applies to:

- Show password functionality: Password display auto-hides after 30 seconds
- Copy password functionality: Password value is cached for clipboard operations for 30 seconds only

This security enhancement reduces stale password issues and improves overall security posture. Users requiring additional time to view or copy passwords should utilize the copy-to-clipboard function and paste within the 30-second window.

EN 301 549 Report

Notes:

Clause 4: Functional Performance Statements (FPS)

Notes: Secret Server is web-based and therefore not a closed system or hardware, and WCAG 2.x standard applies.

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	The application is keyboard operable. ARIA support present but inconsistent. Screen reader compatibility has improved with proper labeling of navigation controls and accessible discovery summaries.
4.2.2 Usage with limited vision	Supports	Windows high contrast mode compatibility improved in version 11.8. Dark mode contrast issues resolved. Copy icons made more visible in secret view panel.
4.2.3 Usage without perception of colour	Partially Supports	Distinction through color only remains in several instances of charts/infographics. Summaries/legends continue to provide information without color dependency. Dark mode visibility issues have been resolved.
4.2.4 Usage without hearing	Supports	
4.2.5 Usage with limited hearing	Supports	
4.2.6 Usage with no or limited vocal capability	Supports	
4.2.7 Usage with limited manipulation or strength	Supports	
4.2.8 Usage with limited reach	Supports	Keyboard and mouse separately supported.
4.2.9 Minimize photosensitive seizure triggers	Supports	
4.2.10 Usage with limited cognition, language or learning	Partially Supports	Clarifications and consistency improvements continue. Error messages now provide more informative guidance. Consistency of terminology would improve this area.
4.2.11 Privacy	Supports	Product provides same-level privacy for accessibility features as standard features

Clause 5: Generic Requirements

Notes: This product does not have closed functionality. The table has been removed.

Clause 6: ICT with Two-Way Voice Communication

Notes: Clause 6 is not applicable to this product. The table has been removed.

Clause 7: ICT with Video Capabilities

Notes: Clause 7 is not applicable to this product. The table has been removed.

Clause 8: Hardware

Notes: Clause 8 does not apply as this product is not considered hardware. The table has been removed.

Clause 9: Web (see WCAG 2.x section)

Clause 10: Non-Web Documents

Notes: Clause 10 is not applicable to this product. The table has been removed.

Clause 11: Software

Notes: Secret Server is web-based platform and does not fall under the software definition.

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)		
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology		
11.5.1 Closed functionality		
11.5.2 Accessibility services		
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17

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Criteria	Conformance Level	Remarks and Explanations
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	
11.5.2.5 Object information	Not Applicable	
11.5.2.6 Row, column, and headers	Not Applicable	
11.5.2.7 Values	Not Applicable	
11.5.2.8 Label relationships	Not Applicable	
11.5.2.9 Parent-child relationships	Not Applicable	
11.5.2.10 Text	Not Applicable	
11.5.2.11 List of available actions	Not Applicable	
11.5.2.12 Execution of available actions	Not Applicable	
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	
11.5.2.14 Modification of focus and selection attributes	Not Applicable	
11.5.2.15 Change notification	Not Applicable	
11.5.2.16 Modifications of states and properties	Not Applicable	
11.5.2.17 Modifications of values and text	Not Applicable	
11.6 Documented accessibility usage		
11.6.1 User control of accessibility features	Not Applicable	
11.6.2 No disruption of accessibility features	Not Applicable	
11.7 User preferences	Not Applicable	

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Criteria	Conformance Level	Remarks and Explanations
11.8 Authoring tools		
11.8.1 Content technology		
11.8.2 Accessible content creation	Not Applicable	
11.8.3 Preservation of accessibility information in transformations	Not Applicable	
11.8.4 Repair assistance	Not Applicable	
11.8.5 Templates	Not Applicable	

Clause 12: Documentation and Support Services

Notes: Product documentation via the web-based Delinea documentation portal falls under WCAG 2.x and is supported through keyboard navigation and other means. Support documentation varies and is recommended for accessibility improvement.

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation		
12.1.1 Accessibility and compatibility features	Supports	
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services		
12.2.2 Information on accessibility and compatibility features	Not evaluated	
12.2.3 Effective communication	Not evaluated	
12.2.4 Accessible documentation	Not evaluated	

Clause 13: ICT Providing Relay or Emergency Service Access

Notes: Clause 13 is not applicable to Secret Server. Thus, this section table has been removed.

Revised Section 508 Report

Notes: None

Chapter 3: Functional Performance Criteria (FPC)

Notes: None

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The application is keyboard operable. Notification bell ARIA labels, left navigation toggle labels, and discovery runtime summary accessibility have been enhanced. Further ARIA improvements continue incrementally.
302.2 With Limited Vision	Supports	The application is keyboard operable.
302.3 Without Perception of Color	Partially Supports	Color coding/differentiation by color only remain in several instances of charts. Charts have summaries/legends that ensure information is more accessible without color or with limited vision. Dark mode contrast issues have been resolved (IBM password tooltips, secret grid visibility).
302.4 Without Hearing	Supports	Product is usable without hearing.
302.5 With Limited Hearing	Supports	Product is usable with limited hearing.
302.6 Without Speech	Supports	Product is usable without speech.
302.7 With Limited Manipulation	Supports	Keyboard as well as mouse are supported.
302.8 With Limited Reach and Strength	Supports	Product is usable with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Supports, although addition of short, self-paced training modules would be beneficial. Error messages have been made more informative throughout the application.

Chapter 4: Hardware

Notes: Hardware criteria do not apply to Secret Server. The table for this chapter has been removed.

Chapter 5: Software

Notes: The Delinea Platform is web-based and software criteria do not apply. The table for this chapter has been removed.

Chapter 6: Support Documentation and Services

Notes: The main electronic support documentation for Delinea Platform is covered by the WCAG 2.x section of this document. Improving the accessibility of our other training and support offerings has been recommended.

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Product documentation is in electronic format and can be converted to other formats.
603 Support Services		
ICT support services including, but not limited to, help desks, call centers, training services, and automated self-service technical support		
603.2 Information on Accessibility and Compatibility Features	Not evaluated	
603.3 Accommodation of Communication Needs	Not evaluated	

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Clause 9 - Web, Clauses 10.1-10.4 of Clause 10 - Non-Web documents, Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software, and Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services
- Revised Section 508: Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing, and Chapter 6 - 602.3 Electronic Support Documentation

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 **Note:** Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.2 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes: WCAG 2.2 Success Criteria and levels used.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	Non-text content that is presented to the user has a text alternative that serves the equivalent purpose
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	Prerecorded audio-only files are not present.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	Prerecorded videos are not present.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	Prerecorded videos are not present, so audio description is not required.
1.3.1 Info and Relationships (Level A)	Supports	Information, structure, and relationships conveyed through presentation can be programmatically determined
1.3.2 Meaningful Sequence (Level A)	Supports	The reading and navigation order is logical and intuitive.
1.3.3 Sensory Characteristics (Level A)	Partially Supports	Most instructions do not rely on sensory characteristics of components such as shape, color, size, or visual location. Exception is some references in Help documentation to main navigation menu as "left hand" navigation, to distinguish from global / user account navigation in header. Recommended for change to "application navigation" and "global navigation".
1.4.1 Use of Color (Level A)	Partially Supports, see Note	Color is not generally used as the only method to convey information, prompt a response, or distinguish visual elements. Charts and color coding, such in dashboards, need remediation in several places, however the information conveyed in the charts (such as number of failures) is accessible and presented in text.

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Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A)	Not Applicable	Audio is not present.
2.1.1 Keyboard (Level A)	Supports	Functionality is available using the keyboard.
2.1.2 No Keyboard Trap (Level A)	Supports	Keyboard focus is not locked or trapped.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Not Applicable	Character key shortcuts are not present.
2.2.1 Timing Adjustable (Level A)	Partially Supports, see Note	Administrator roles can adjust session time periods if necessary for checkout; if a checkout expires another checkout can be done.
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	Moving, blinking and scrolling information is not present.
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	Product does not contain flashing content.
2.4.1 Bypass Blocks (Level A)	Supports	Supports via "Skip To" menu, with navigation and main landmarks.
2.4.2 Page Titled (Level A)	Supports	Pages use descriptive titles that accurately describe the contents.
2.4.3 Focus Order (Level A)	Supports	The navigation order of interactive elements (such as links, buttons or form elements) is logical and preserves meaning and operability. Exception of application "left hand" navigation as described in Notes Section
2.4.4 Link Purpose (In Context) (Level A)	Supports	The purpose of links can be determined from the link text alone or from the context in which it appears.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Not Applicable	No multipoint gestures have been identified in the product.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Not Applicable	
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	Visible text labels match accessible names.

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Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not Applicable	No motion-triggered functionality has been identified in the product.
3.1.1 Language of Page (Level A)	Supports	The language of each page can be determined programmatically.
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.2.6 Consistent Help (Level A 2.2 only)	Supports	The global help menu is consistently placed in the header. The contextual help links are consistently placed following the page title.
3.3.1 Error Identification (Level A)	Supports	Form error messages identify the field or control where the error occurred.
3.3.2 Labels or Instructions (Level A)	Supports	Form labels and instructions are provided so users know what input data is expected.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	Redundant entry of information is not required.
4.1.2 Name, Role, Value (Level A)	Partially Supports	The name, role, state and value of most user interface components can be programmatically determined. Some dynamic content and updates may not be announced properly. Further ARIA supports are implemented for clarity when issues are identified or reported.

Table 2: Success Criteria, Level AA

Notes: WCAG 2.2 Success Criteria and levels used.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	No live presentations hosted.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	Pre-recorded media files are not present.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Not Applicable	

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Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	The purpose of input fields can be determined.
1.4.3 Contrast (Minimum) (Level AA)	Supports	Text content in the application meets the required contrast ratios.
1.4.4 Resize text (Level AA)	Supports	Text can be resized without loss of content or functionality up to 400% zoom of original size. Data tables require horizontal scrolling within Success Criteria parameters.
1.4.5 Images of Text (Level AA)	Supports	Images of text are not used apart from in allowed logo images.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	Data tables might require horizontal scrolling depending on size of browser window/viewport. Data tables are an exception to the 1.4.10 rule as noted by WCAG Success Criteria parameters.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	Non-text content in the application meets required contrast ratios.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	The spacing between letters, words, lines of text and paragraphs can be adjusted without loss of content or functionality.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	See "Known Issues" regarding known ARIA improvements.
2.4.5 Multiple Ways (Level AA)	Supports	Multiple ways to navigate to content are provided.
2.4.6 Headings and Labels (Level AA)	Supports	User-defined report categories display has been improved. Screen reader announcement of user-named folders has been addressed.
2.4.7 Focus Visible (Level AA)	Supports	It is visually apparent which page element is receiving keyboard focus. The secret view panel introduced in version 11.9 includes enhanced keyboard access with visible focus indicators.

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Criteria	Conformance Level	Remarks and Explanations
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	Keyboard focus does not hide content.
2.5.7 Dragging Movements (Level AA 2.2 only)	Partially Supports	Some drag to reorder functionality still exists where an alternative method is not provided (Password Change Commands, Discovery rules).
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	Touch targets are at least 24 by 24 pixels in size.
3.1.2 Language of Parts (Level AA)	Supports	The human language of each phrase in the content can be programmatically determinable, except for proper names and technical terms.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigation link order is consistent
3.2.4 Consistent Identification (Level AA)	Supports	As allowed by 3.2.4, different text alternatives are sometimes used when the same non-text content serves multiple functions.
3.3.3 Error Suggestion (Level AA)	Supports	Error messages are displayed on forms when fields are empty or improperly formatted.
3.3.4 Error Prevention (Legal, Financial, Data)	Not Applicable	Product does not create legal commitments or financial transactions.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	A range of authentication options are provided and do not rely on cognitive function tests.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Supports	Status messages can be programmatically determined and presented.

Table 3: Success Criteria, Level AAA

Notes: Level AAA criteria are not being used for evaluation; therefore, the table of Level AAA criteria is not included here.

Terms

The terms used in the Conformance Level information are defined as follows:

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- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.x Level AAA.

Glossary

C

Consectetur

Definition for consectetur.

I

Ipsum

Definition for ipsum.

L

Lorem

Definition for lorem.

M

Maecenas

Definition for maecenas.

Maximus

Definition for maximus.