

Connection Manager Accessibility

Accessibility Guide

Version: current

Publication Date: 5/15/2026

Connection Manager Accessibility Accessibility Guide

Version: current, Publication Date: 5/15/2026

© Delinea, 2026

Warranty Disclaimer

DELINEA AND ITS AFFILIATES, AND/OR ITS AND THEIR RESPECTIVE SUPPLIERS, MAKE NO REPRESENTATIONS ABOUT THE SUITABILITY OF THE INFORMATION CONTAINED IN THE DOCUMENTS AND RELATED GRAPHICS, THE SOFTWARE AND SERVICES, AND OTHER MATERIAL PUBLISHED ON OR ACCESSIBLE THROUGH THIS SITE FOR ANY PURPOSE. ALL SUCH MATERIAL IS PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND. DELINEA AND ITS AFFILIATES, AND/OR ITS AND THEIR RESPECTIVE SUPPLIERS, HEREBY DISCLAIM ALL WARRANTIES AND CONDITIONS WITH REGARD TO SUCH MATERIAL, INCLUDING ALL IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT.

THE MATERIAL PUBLISHED ON THIS SITE COULD INCLUDE TECHNICAL INACCURACIES OR TYPOGRAPHICAL ERRORS. CHANGES ARE PERIODICALLY ADDED TO THE INFORMATION HEREIN. DELINEA AND ITS AFFILIATES, AND/OR ITS AND THEIR RESPECTIVE SUPPLIERS, MAY MAKE IMPROVEMENTS AND/OR CHANGES IN THE MATERIAL DESCRIBED HEREIN AT ANY TIME.

Disclaimer of Liability

IN NO EVENT SHALL DELINEA AND ITS AFFILIATES, AND/OR ITS AND THEIR RESPECTIVE SUPPLIERS, BE LIABLE FOR ANY SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES (INCLUDING LOSS OF USE, DATA, PROFITS OR OTHER ECONOMIC ADVANTAGE) OR ANY DAMAGES WHATSOEVER, WHETHER IN AN ACTION OF CONTRACT, NEGLIGENCE, OR OTHER TORTIOUS ACTION, ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF SOFTWARE, DOCUMENTS, PROVISION OF OR FAILURE TO PROVIDE SERVICES, OR MATERIAL AVAILABLE FROM THIS SITE.

Table of Contents

Accessibility Guide	i
Delinea Accessibility Conformance Reports	1
Delinea Connection Manager Accessibility Conformance Report Overview	1
Summary	1
Name of Product/Version	1
Report Date: October 30, 2024	1
Product Description	1
Contact Information	1
Notes	1
Evaluation Methods Used	1
Applicable Standards/Guidelines	2
Connection Manager WCAG 2.x Report	2
Table 1: Success Criteria, Level A	2
Table 2: Success Criteria, Level AA	21
Table 3: Success Criteria, Level AAA	33
Revised Section 508 Report	33
Chapter 3: Functional Performance Criteria (FPC)	33
Chapter 4: Hardware	35
Chapter 5: Software	35
Chapter 6: Support Documentation and Services	40
EN 301 549 Report	41
Chapter 4: Functional Performance Statements (FPS)	41
Chapter 5: Generic Requirements	41
Chapter 6: ICT with Two-Way Voice Communication	41
Chapter 7: ICT with Video Capabilities	41
Chapter 8: Hardware	42
Chapter 9: Web (see "Connection Manager WCAG 2.x Report" on page 1)	42
Chapter 10: Non-Web Documents	42
Chapter 11: Software	42
Chapter 12: Documentation and Support Services	46

Delinea Accessibility Conformance Reports

Delinea Connection Manager Accessibility Conformance Report Overview

International Edition

(Based on VPAT® Version 2.5)

Summary

Name of Product/Version

Connection Manager

Report Date: October 30, 2024

Windows evaluation and testing results from August-September 2024.

MacOS evaluation and testing results from September-October 2024.

Product Description

Connection Manager provides secure connections to remote servers using RDP and SSH, allowing IT teams to launch ad-hoc connections to manage sessions with remote resources.

Contact Information

For questions concerning Connection Manager, please contact: Alicia Clark (Alicia.Clark@delinea.com) and/or Srinivas Gajavada (srinivas.gajavada@delinea.com)

For questions concerning accessibility at Delinea, please contact: Katriel Paige (Katriel.Paige@delinea.com) or the UX team via Kristi Colvin (Kristi.Colvin@delinea.com)

Notes

Keyboard and Screen Reader Combination Interactions: Due to keyboard traps and other keyboard issues on both PC and Mac, manual evaluation using VoiceOver (Mac) and NVDA and JAWS for Windows (PC) screen reader users will encounter similar navigation traps or simply not being able to parse or proceed, such as in New/Add Connection. Specific issues and remediation have been logged in an issue log, but due to screen reader users also relying on keyboard to navigate, these are critical blocks and as such as noted here as known issues.

Evaluation Methods Used

Manual testing with keyboard and keyboard & NVDA screen reader (with triangulation with JAWS screen reader) for Windows operating system. Where applicable for the test, system settings like resize, zoom, and other functions were used. MacOS testing with Full Keyboard Access turned on, and VoiceOver triangulation was also used as Connection Manager has a MacOS version in production as well.

Delinea Accessibility Conformance Reports

Production releases of both Mac and Windows versions were tested to establish a baseline and for gap identification.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<u>Web Content Accessibility Guidelines 2.1</u>	Level A: Yes Level AA: Yes Level AAA: No
<u>Web Content Accessibility Guidelines 2.2</u>	Level A: Yes Level AA: Yes Level AAA: No
<u>Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</u>	Yes
<u>EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</u>	Yes

Connection Manager WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 - Documentation
- Revised Section 508: Chapter 5 - 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 - 602.3 Electronic Support Documentation.


 **Note:** When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A) Also applies to: EN 301 549 Criteria:</p> <ul style="list-style-type: none"> ▪ 9.1.1.1 (Web) ▪ 10.1.1.1 (Non-web document) ▪ 11.1.1.1.1 (Open Functionality Software) ▪ 11.1.1.1.2 (Closed Functionality Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) Revised Section 508 ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Partially Supports Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Some icon labels need clarification and accessible names. This is an issue with other Delinea products as well that is being improved upon throughout. Closed: Authoring Tool:</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to:</p> <ul style="list-style-type: none"> ▪ EN 301 549 Criteria ▪ 9.1.2.1 (Web) ▪ 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) ▪ 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) Revised Section 508 ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software:Not Applicable Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Does Not Apply Closed: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.2 Captions (Prerecorded) (Level A)</u> Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.1.2.2 (Web) ▪ 10.1.2.2 (Non-web document) ▪ 11.1.2.2 (Open Functionality Software) ▪ 11.1.2.2 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Not Applicable Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Not Applicable Closed: Authoring Tool:</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</u> Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.1.2.3 (Web) ▪ 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) ▪ 11.1.2.3.2 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Not Applicable Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Not Applicable Closed: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.1 Info and Relationships</u> (Level A) Also applies to:</p> <ul style="list-style-type: none"> ▪ EN 301 549 Criteria ▪ 9.1.3.1 (Web) ▪ 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) ▪ 11.1.3.1.2 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Not Applicable Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Evaluation was between “partially supports” and “does not support” due to difficulties in keyboard navigation etc. With the known issues in mind, evaluation is leaning “Partially Supports”. Closed: Authoring Tool:</p>
<p><u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.1.3.2 (Web) ▪ 10.1.3.2 (Non-web document) ▪ 11.1.3.2.1 (Open Functionality Software) ▪ 11.1.3.2.2 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) Revised Section 508 ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Not Applicable Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Due to at least two keyboard traps, keyboard navigation skipping half the menus, and other issues, the majority of the application is therefore deemed to not meet this criterion at this time. Closed: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.1.3.3 (Web) ▪ 10.1.3.3 (Non-web document) ▪ 11.1.3.3 (Open Functionality Software) ▪ 11.1.3.3 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Not Applicable Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Documentation and support still mention “left hand menu” to mean primary application navigation; this is a known issue with other Delinea products as well. Closed: Authoring Tool:</p>
<p><u>1.4.1 Use of Color</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.1.4.1 (Web) ▪ 10.1.4.1 (Non-web document) ▪ 11.1.4.1 (Open Functionality Software) ▪ 11.1.4.1 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Supports Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: No color coding was found during evaluation that did not have another non-color indication. Closed: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.2 Audio Control</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.1.4.2 (Web) ▪ 10.1.4.2 (Non-web document) ▪ 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) Revised Section 508 ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Not Applicable Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Closed: Authoring Tool:</p>
<p><u>2.1.1 Keyboard</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.1.1 (Web) ▪ 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) ▪ 11.2.1.1.2 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Does Not Support, See Note Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Due to major gaps in the keyboard navigation and the presence of multiple keyboard traps, the evaluation has moved from Partially Supports to Does Not Support. Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.1.2 (Web) ▪ 10.2.1.2 (Non-web document) ▪ 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) Revised Section 508 ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Does Not Support Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Does Not Support - multiple keyboard traps found in both Windows and MacOS versions. Closed: Authoring Tool:</p>
<p><u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.1.4 (Web) ▪ 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) ▪ 11.2.1.4.2 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) Revised Section 508 - Does not apply 	<p>Software Not Applicable Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool:</p>	<p>Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.2.1 (Web) ▪ 10.2.2.1 (Non-web document) ▪ 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) Revised Section 508 ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Supports Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Ways to indicate if a connection is online/active and which are offline are slated for further improvements in the rebuild. Otherwise, no issues found during baseline evaluation. Closed: Authoring Tool:</p>
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.2.2 (Web) ▪ 10.2.2.2 (Non-web document) ▪ 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) Revised Section 508 ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Not Applicable Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Closed: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.3.1 Three Flashes or Below Threshold (Level A)</u> Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.3.1 (Web) ▪ 10.2.3.1 (Non-web document) ▪ 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) Revised Section 508 ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Not Applicable Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Closed: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.4.1 (Web) ▪ 10.2.4.1 (Non-web document) - Does not apply ▪ 11.2.4.1 (Open Functionality Software) - Does not apply ▪ 11.2.4.1 (Closed Software) - Does not apply ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) -Does not apply to non-web software ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) - Does not apply to non-web docs 	<p>Web: Electronic Docs: Authoring Tool: As this application is software, this criterion is Not Applicable.</p>	<p>Web: Electronic Docs: Authoring Tool: Note: As this is software, this criterion is Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.4.2 (Web) ▪ 10.2.4.2 (Non-web document) ▪ 11.2.4.2 (Open Functionality Software) - Does not apply ▪ 11.2.4.2 (Closed Software) - Does not apply ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Appropriately titled as Delinea Connection Manager in icon labels. Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.4.3 (Web) ▪ 10.2.4.3 (Non-web document) ▪ 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) Revised Section 508 ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Does Not Support, See Note Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Major gaps in menu navigation and focus order, including the initial Configuration flow. While focus order was present for a portion of the application, these existing known gaps for crucial setup and workflows, including keyboard traps and held focus, caused the evaluation to move from Partially Supports to Does Not Support at this time. Closed: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.4.4 (Web) ▪ 10.2.4.4 (Non-web document) ▪ 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web:</p> <p>Electronic Docs: Software:</p> <p>Supports Closed:</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Configuration could be renamed, but otherwise supports.</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><u>2.5.1 Pointer Gestures</u> (Level A 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.5.1 (Web) ▪ 10.2.5.1 (Non-web document) ▪ 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) Revised Section 508 - Does not apply 	<p>Web: Electronic Docs:</p> <p>Software: Not Applicable</p> <p>Closed: Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.5.2 Pointer Cancellation</u> (Level A 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.5.2 (Web) ▪ 10.2.5.2 (Non-web document) ▪ 11.2.5.2 (Open Functionality Software) ▪ 11.2.5.2 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) ▪ Revised Section 508 - Does not apply 	<p>Web: Electronic Docs: Software: Not Applicable Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Closed: Authoring Tool:</p>
<p><u>2.5.3 Label in Name</u> (Level A 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <p>9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 - Does not apply</p>	<p>Web: Electronic Docs: Software: Partially Supports Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Due to keyboard traps and known focus order issues, some areas could not be conclusively tested during evaluation at this time; what could be tested is supported. Closed: Authoring Tool:</p>

Delinea Accessibility Conformance Reports

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.5.4 Motion Actuation</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.5.4 (Web) ▪ 10.2.5.4 (Non-web document) ▪ 11.2.5.4 (Open Functionality Software) ▪ 11.2.5.4 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508 - Does not apply</p>	<p>Web: Electronic Docs: Software: Not Applicable Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Closed: Authoring Tool:</p>
<p><u>3.1.1 Language of Page</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.3.1.1 (Web) ▪ 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) ▪ 11.3.1.1.2 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Supports, See Note Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Could not be definitively determined during testing, but testing seems to support "Supports" at this time. Closed:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.1 On Focus</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.3.2.1 (Web) ▪ 10.3.2.1 (Non-web document) ▪ 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web:</p> <p>Electronic Docs: Software: Supports Closed: Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: Software: No changes of context happening on-focus - without user messaging - found during evaluation. Closed: Authoring Tool:</p>
<p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.3.2.2 (Web) ▪ 10.3.2.2 (Non-web document) ▪ 11.3.2.2 (Open Functionality Software) ▪ 11.3.2.2 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web:</p> <p>Electronic Docs: Software: Partially Supports, See Note Closed: Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: Software: Software does open a browser and change context for authentication during New/Add Connection flow. This change of context is expected but will be investigated for improvement. Closed: Authoring Tool:</p>

Delinea Accessibility Conformance Reports

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.6 Consistent Help</u> (Level A 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 - Does not apply</p>	<p>Web:</p>	<p>Web: As this application is considered software, this criterion is Not Applicable.</p>
<p><u>3.3.1 Error Identification</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.3.3.1 (Web) ▪ 10.3.3.1 (Non-web document) ▪ 11.3.3.1.1 (Open Functionality Software) ▪ 11.3.3.1.2 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronics: Software: Partially Supports, See Note Closed: Authoring Tool</p>	<p>Web: Electronic Docs: Software: Major known issue in New/Add Connection flow: user not informed of risk to data and having to save password until after password has already been created and accepted. Closed: Authoring Tool:</p>

Delinea Accessibility Conformance Reports

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.3.3.2 (Web) ▪ 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) ▪ 11.3.3.2 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Partially Supports, See Note Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Major known issue in New/Add Connection flow; user not informed of losing data and having to save password until after password has already been created and accepted. Due to Revised Section 508 being more strict about instructions and the impact on several criteria, this is Partially Supports only at this time. Closed: Authoring Tool:</p>
<p><u>3.3.7 Redundant Entry</u> (Level A 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 - Does not apply</p>	<p>Web: As software this criterion is Not Applicable.</p>	<p>Web:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>4.1.1 Parsing (Level A)</u> Applies to: WCAG 2.0 and 2.1 - Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.4.1.1 (Web) ▪ 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) ▪ 11.4.1.1.2 (Closed Software) - Does not apply ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	<p>For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.4.1.2 (Web) ▪ 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) ▪ 11.4.1.2.2 (Closed Software) - Does not apply ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Partially Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Due to keyboard traps and focus issues, some missing/untestable portions of the application were encountered at this time. Authoring Tool:</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions</u> (Live) (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Electronic Docs: Software: Not Applicable Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Closed: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<p><u>1.2.5 Audio Description</u> (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.1.2.5 (Web) ▪ 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) ▪ 11.1.2.5 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Not Applicable Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Closed: Authoring Tool:</p>
<p><u>1.3.4 Orientation</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <p>9.1.3.4 (Web)</p> <p>10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software)</p> <p>11.1.3.4 (Closed Software)</p> <p>11.8.2 (Authoring Tool)</p> <p>12.1.2 (Product Docs)</p> <p>12.2.4 (Support Docs) Revised Section 508 - Does not apply</p>	<p>Web: Electronic Docs: Software: Partially Supports Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: This application is designed for non-mobile uses; orientation and resize can use improvement but is within expected parameters. Closed: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.1.3.5 (Web) ▪ 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) ▪ 11.1.3.5.2 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508 - Does not apply</p>	<p>Web: Electronic Docs: Software: Supports Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Closed: Authoring Tool:</p>
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.1.4.3 (Web) ▪ 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) ▪ 11.1.4.3 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 50</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Supports Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Improvements needed to support system-level overrides such as Windows High Contrast Mode. Closed: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.1.4.4 (Web) ▪ 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) ▪ 11.1.4.4.2 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)() ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web:</p> <p>Electronic Docs: Software: Does Not Support Closed: Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: Software: Evaluated using system resize options.</p> <p>Closed: Authoring Tool:</p>
<p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.1.4.5 (Web) ▪ 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) ▪ 11.1.4.5.2 (Closed Software) - Does not apply ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web:</p> <p>Electronic Docs: Software: Supports Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: Software: Logotypes are considered essential and thus exempt from this criterion. Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.10 Reflow</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.1.4.10 (Web) ▪ 10.1.4.10 (Non-web document) ▪ 11.1.4.10 (Open Functionality Software) ▪ 11.1.4.10 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508 - Does not apply</p>	<p>Web:</p> <p>Electronic Docs: Software: Does Not Support Closed: Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: Software: Evaluated using system resize and viewpoint options on PC and Mac. Closed: Authoring Tool:</p>
<p><u>1.4.11 Non-text Contrast</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.1.4.11 (Web) ▪ 10.1.4.11 (Non-web document) ▪ 11.1.4.11 (Open Functionality Software) ▪ 11.1.4.11 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508 - Does not apply</p>	<p>Web:</p> <p>Electronic Docs: Software: Supports Closed: Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: Software: Improvements needed to support system-level overrides/settings, such as Windows High Contrast Mode or similar. Closed: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.12 Text Spacing</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.1.4.12 (Web) ▪ 10.1.4.12 (Non-web document) ▪ 11.1.4.12 (Open Functionality Software) ▪ 11.1.4.12 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508 - Does not apply</p>	<p>Web: Electronic Docs: Software: Does Not Support Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Due to issues with resizing and testing spacing, slated for improvement. Improvements could also be slated to support Dynamic Type and other system-level options. Closed: Authoring Tool:</p>
<p><u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.1.4.13 (Web) ▪ 10.1.4.13 (Non-web document) ▪ 11.1.4.13 (Open Functionality Software) ▪ 11.1.4.13 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508 - Does not apply</p>	<p>Web: Electronic Docs: Software: Partially Supports Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Dependency found due to keyboard traps and focus order issues. What could be tested during evaluation shows support for this criterion. Closed: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.5 Multiple Ways</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.4.5 (Web) ▪ 10.2.4.5 (Non-web document) - Does not apply ▪ 11.2.4.5 (Open Functionality Software) - Does not apply ▪ 11.2.4.5 (Closed Software) - Does not apply ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) - Does not apply to non-web software ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) - Does not apply to non-web docs 	<p>Web:</p> <p>Electronic Docs: Authoring Tool:</p> <p>This product is software, so this criterion is Not Applicable.</p>	<p>Web:</p> <p>Electronic Docs: Authoring Tool: This product is software, so this criterion is Not Applicable.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.4.6 (Web) ▪ 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) ▪ 11.2.4.6 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web:</p> <p>Electronic Docs: Software: Supports, See Note</p> <p>Closed: Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: Software: Configuration has been suggested to be renamed to better indicate sequence and purpose.</p> <p>Closed: Authoring Tool:</p>
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.4.7 (Web) ▪ 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) ▪ 11.2.4.7 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web:</p> <p>Electronic Docs: Software: Partially Supports</p> <p>Closed: Authoring Tool:</p>	<p>Software: Partially Supported, but focus tends to get “lost” and this compounds existing keyboard and focus order issues. Focus Visible is more of an issue with Windows version. On MacOS version, it is Partially Supported given the compounding issues but focus has good contrast and does not get “lost” in the same way.</p> <p>Closed: Authoring Tool:</p>

Delinea Accessibility Conformance Reports

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 - Does not apply</p>	<p>Web:</p>	<p>Web: This is software so this criterion is Not Applicable.</p>
<p><u>2.5.7 Dragging Movements</u> (Level AA 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 - Does not apply</p>	<p>Web:</p>	<p>Web: This is software so this criterion is Not Applicable.</p>
<p><u>2.5.8 Target Size (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 - Does not apply</p>	<p>Web:</p>	<p>Web: This is software so this criterion is Not Applicable.</p>
<p><u>3.1.2 Language of Parts</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.3.1.2 (Web) ▪ 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) - Does not apply ▪ 11.3.1.2 (Closed Software) - Does not apply ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Not Applicable Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Not Applicable Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.3.2.3 (Web) ▪ 10.3.2.3 (Non-web document) - Does not apply ▪ 11.3.2.3 (Open Functionality Software) - Does not apply ▪ 11.3.2.3 (Closed Software) - Does not apply ▪ 1.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) - Does not apply to non-web software ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) - Does not apply to non-web docs 	<p>Web:</p> <p>Electronic Docs: Authoring Tool: This application is software and thus this criterion is Not Applicable.</p>	<p>Web:</p> <p>Electronic Docs: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.3.2.4 (Web) ▪ 10.3.2.4 (Non-web document) - Does not apply ▪ 11.3.2.4 (Open Functionality Software) - Does not apply ▪ 11.3.2.4 (Closed Software) - Does not apply ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) - Does not apply to non-web software 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) - Does not apply to non-web docs 	<p>Web:</p> <p>Electronic Docs: Authoring Tool: This application is considered software and thus this criterion is Not Applicable.</p>	<p>Web:</p> <p>Electronic Docs: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.3.3.3 (Web) ▪ 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) ▪ 11.3.3.3 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Partially Supports Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Closed: Authoring Tool:</p>
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.3.3.4 (Web) ▪ 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) ▪ 11.3.3.4 (Closed Software) ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Does Not Support, See Note Closed: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Due to the known issue with New/Add Connection and users not informed BEFORE setting a password of repercussions to the data, this counts as a block and fails this criterion. Closed: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.8 Accessible Authentication (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 - Does not apply</p>	<p>Web:</p>	<p>Web: This product is software so this criterion is Not Applicable.</p>
<p><u>4.1.3 Status Messages</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.4.1.3 (Web) ▪ 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) ▪ 11.4.1.3 (Closed Software) - Does not apply ▪ 11.8.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>Revised Section 508 - Does not apply</p>	<p>Web: Electronic Docs: Authoring Tool:</p>	<p>Web: Electronic Docs: Authoring Tool: This product is software so this criterion is Not Applicable, however will be recommended if possible as best practice.</p>

Table 3: Success Criteria, Level AAA

Notes: Level AAA criteria were not used during this evaluation. As such, the success criteria table of Level AAA criteria is not included in this report at this time.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Delinea Accessibility Conformance Reports

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	Screen readers partially can parse this application but due to keyboard traps etc, evaluation has decided upon “Does Not Support” at this time.
302.2 With Limited Vision	Partially Supports	
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Does Not Support	Due to keyboard traps, issues with keyboard navigation, and focus order issues, evaluation has decided upon “Does Not Support” at this time.

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	Does Not Support	Due to keyboard traps and focus order issues, and issues with keyboard navigation, evaluation has decided upon "Does Not Support" at this time.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	

Chapter 4: Hardware

Notes: Chapter 4 (Hardware) is not within scope for this application, and so is not included in this report.

Chapter 5: Software

Notes: This application is considered software, so please refer to this table and the WCAG 2.x section.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope - Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<u>502 Interoperability with Assistive Technology</u>	Heading cell - no response required	Heading cell - no response required
502.2.1 User Control of Accessibility Features	Not Applicable	Software is not considered platform software.

Criteria	Conformance Level	Remarks and Explanations
502.2.2 No Disruption of Accessibility Features	Partially Supports to Does Not Support, depending on feature	Several modes of operating system accessibility features are disrupted or incomplete compatibility such as Voice Over, Full Access Keyboard use, Dynamic Type, Windows High Contrast Mode, etc.
502.3 Accessibility Services	Heading cell - no response required	Heading cell - no response required
502.3.1 Object Information	Partially Supports	Due to focus order and keyboard issues, this is only partially supported.
502.3.2 Modification of Object Information	Partially Supports	Due to focus order and keyboard issues, this is only partially supported.
502.3.3 Row, Column, and Headers	Supports	
502.3.4 Values	Partially Supports	

Delinea Accessibility Conformance Reports

Criteria	Conformance Level	Remarks and Explanations
502.3.5 Modification of Values	Partially Supports	Due to focus order and keyboard issues, this is only partially supported.
502.3.6 Label Relationships	Partially Supports	
502.3.7 Hierarchical Relationships	Partially Supports	Due to focus order and keyboard issues, this is only partially supported.
502.3.8 Text	Partially Supports	Due to focus order and keyboard issues, this criterion is only partially supported.
502.3.9 Modification of Text	Does Not Support	
502.3.10 List of Actions	Partially Supports	
502.3.11 Actions on Objects	Partially Supports	
502.3.12 Focus Cursor	Partially Supports	Due to focus order and keyboard issues, this is only partially supported.

Criteria	Conformance Level	Remarks and Explanations
502.3.13 Modification of Focus Cursor	Does Not Support	Operating system overrides for focus cursor modifications did not seem to have any effect inside the application.
502.3.14 Event Notification	Partially Supports	
502.4 Platform Accessibility Features	Partially Supports to Does Not Support, depending on feature	Several modes of operating system accessibility features are disrupted or have incomplete compatibility such as Voice Over, Full Access Keyboard use, Dynamic Type, Windows High Contrast Mode, etc.
503 Applications	Heading cell - no response required	Heading cell - no response required

Criteria	Conformance Level	Remarks and Explanations
503.2 User Preferences	Partially Supports	Several modes of operating system accessibility features are disrupted or have incomplete compatibility such as Voice Over, Full Access Keyboard use, Dynamic Type, Windows High Contrast Mode, etc.
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description	Heading cell - no response required	Heading cell - no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
<u>504 Authoring Tools</u>	Heading cell - no response required	Heading cell - no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See "Connection Manager WCAG 2.x Report" on page 2 section	See information in "Connection Manager WCAG 2.x Report" on page 2 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell - no response required	Heading cell - no response required
<u>602 Support Documentation</u>	Partially Supports	
602.3 Electronic Support Documentation	See "Connection Manager WCAG 2.x Report" on page 2 section	See WCAG 2.x section See information in "Connection Manager WCAG 2.x Report" on page 2 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Electronic formats are used for support documentation.
<u>603 Support Services</u>	Heading cell - no response required	Heading cell - no response required
603.2 Information on Accessibility and Compatibility Features	Partially Supports	
603.3 Accommodation of Communication Needs	Partially Supports	

EN 301 549 Report

Notes:

Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Does Not Support	
4.2.2 Usage with limited vision	Partially Supports	
4.2.3 Usage without perception of color	Supports	
4.2.4 Usage without hearing	Supports	
4.2.5 Usage with limited hearing	Supports	
4.2.6 Usage with no or limited vocal capability	Supports	
4.2.7 Usage with limited manipulation or strength	Does Not Support	
4.2.8 Usage with limited reach	Does Not Support	
4.2.9 Minimize photosensitive seizure triggers	Supports	
4.2.10 Usage with limited cognition, language or learning	Partially Supports	
4.2.11 Privacy	Supports	

Chapter 5: Generic Requirements

Notes: This application is not considered a closed system/covered in scope of Chapter 5, and so the table for Chapter 5 criteria is not included in this report.

Chapter 6: ICT with Two-Way Voice Communication

Notes: This application is not considered ICT with Two-Way Voice Communication and so the table for Chapter 6 criteria is not included in this report.

Chapter 7: ICT with Video Capabilities

Notes: This application is not considered ICT with Video Capabilities at this time, and so the table for Chapter 7 criteria is not included in this report.

Chapter 8: Hardware

Notes: This application is not considered hardware, and so the table for Chapter 8 criteria is not included in this report.

Chapter 9: Web (see "Connection Manager WCAG 2.x Report" on page 2)

Notes:

Chapter 10: Non-Web Documents

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell - no response required	Heading cell - no response required
10.1.1.1 through 10.4.1.3	See "Connection Manager WCAG 2.x Report" on page 2 section	See information in WCAG 2.x section
10.5 Caption positioning	Not Applicable	
10.6 Audio description timing	Not Applicable	

Chapter 11: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell - no response required	Heading cell - no response required
11.1.1.1 through 11.4.1.3	See "Connection Manager WCAG 2.x Report" on page 2 section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell - no response required	Heading cell - no response required
11.5.1 Closed functionality	Heading cell - no response required	Heading cell - no response required

Criteria	Conformance Level	Remarks and Explanations
11.5.2 Accessibility services	Heading cell - no response required	Heading cell - no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Partially Supports	Several modes of operating system accessibility features are disrupted or have incomplete compatibility such as Voice Over, Full Access Keyboard use, Dynamic Type, Windows High Contrast Mode, etc.
11.5.2.5 Object information	Partially Supports	
11.5.2.6 Row, column, and headers	Supports	
11.5.2.7 Values	Partially Supports	

Criteria	Conformance Level	Remarks and Explanations
11.5.2.8 Label relationships	Partially Supports	
11.5.2.9 Parent-child relationships	Partially Supports	
11.5.2.10 Text	Partially Supports	Due to focus order and keyboard issues, this criterion is only partially supported.
11.5.2.11 List of available actions	Partially Supports	Due to focus order and keyboard issues, this criterion is only partially supported.
11.5.2.12 Execution of available actions	Partially Supports	Due to focus order and keyboard issues, this criterion is only partially supported.
11.5.2.13 Tracking of focus and selection attributes	Partially Supports	Due to focus order and keyboard issues, this criterion is only partially supported.
11.5.2.14 Modification of focus and selection attributes	Does Not Support	
11.5.2.15 Change notification	Partially Supports	
11.5.2.16 Modifications of states and properties	Partially Supports	

Criteria	Conformance Level	Remarks and Explanations
11.5.2.17 Modifications of values and text	Partially Supports	Due to focus order and keyboard issues, this criterion is only partially supported.
11.6 Documented accessibility usage	Heading cell - no response required	Heading cell - no response required
11.6.1 User control of accessibility features	Partially Supports	
11.6.2 No disruption of accessibility features	Partially Supports to “Does Not Support” depending on feature	Several modes of operating system accessibility features are disrupted or have incomplete compatibility such as Voice Over, Full Access Keyboard use, Dynamic Type, Windows High Contrast Mode, etc.
11.7 User preferences	Partially Supports	
11.8 Authoring tools	Heading cell - no response required	Heading cell - no response required
11.8.1 Content technology	Heading cell - no response required	Heading cell - no response required

Criteria	Conformance Level	Remarks and Explanations
11.8.2 Accessible content creation	See "Connection Manager WCAG 2.x Report" on page 2 section (If not authoring tool, enter "Not Applicable") - Not Applicable	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	
11.8.4 Repair assistance	Not Applicable	
11.8.5 Templates	Not Applicable	

Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell - no response required	Heading cell - no response required
12.1.1 Accessibility and compatibility features	Supports	
12.1.2 Accessible documentation	See "Connection Manager WCAG 2.x Report" on page 2 section	See information in WCAG 2.x section
12.2 Support Services	Heading cell - no response required	Heading cell - no response required
12.2.2 Information on accessibility and compatibility features	Partially Supports	
12.2.3 Effective communication	Partially Supports	

Delinea Accessibility Conformance Reports

Criteria	Conformance Level	Remarks and Explanations
12.2.4 Accessible documentation	See "Connection Manager WCAG 2.x Report" on page 2 section	See information in WCAG 2.x section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: This application is not considered ICT providing relay or emergency service access and thus the Chapter 13 table of criteria is not included in this report.