Delinea

Secret Server Accessibility

Accessibility Guide

Version: 2023.x

Publication Date: 12/11/2024

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Version: 2023.x, Publication Date: 12/11/2024

Warranty Disclaimer

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Delinea Secret Server Accessibility Conformance Reports

Delinea currently published these accessibility conformance reports:

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Delinea Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4)

Summary

Name of Product/Version

Secret Server Release 11.2.000002 as of June 2022, desktop/laptop version

Role

This VPAT focuses on the "End User" role of Secret Server, including being able to customize and add scripts, set timers, etc. Most VPATs are application-wide, not specifically Role-based, but making Role-based VPATs has been added for clarity due to the amount of configuration and authoring options available to "Administrator" role users of this product. Customization may impact accessibility conformance. For example, a client/company which changes customizable color options to a combination that does not meet the Web Content Accessibility Guidelines (WCAG)' contrast guidelines will negatively impact the ability for that installation to conform to WCAG.

Report Date

Current version: June 2022

Format / Notes Update (if different from Previous)

1/6/2021 – Role-based information and edits for clarity.

Product Description

Secret Server is a flagship product of Delinea (previously known as ThycoticCentrify) for enterprise privilege management.

Contact Information

This VPAT is compiled by the Delinea UX team, with input from development.

Notes

Scope and Standards Used

Delinea (previously in documentation as ThycoticCentrify during merger process) used Web Content Accessibility Guidelines (WCAG) 2.1 levels A and AA at this time to standardize accessibility approaches.

For more information on WCAG 2.1 and the different levels, please refer to the official document maintained by the World Wide Web Consortium (W3C): https://www.w3.org/TR/WCAG21/ . Whether an application, website, or electronic document supports WCAG at any level does not guarantee accessibility; standards like WCAG are a foundation and common framework between products, services, and providers even though the final test of accessibility is user experience.

Scope of Evaluation

Within Secret Server, the scope of evaluation is task-based and includes:

User-facing Use Cases

- Create secret
- Edit secret
- Rotate password
- Access secret which has security controls
- Check in a secret
- Launch a session from a secret
- Create folders

User-facing cases are included in the "administrator" role VPAT as well, as much as administrators also must do general user tasks, but general users do not necessarily have access to the same options, permission controls, or the same customization options as administrator roles can.

Administrator-facing Use Cases

- Add/remove users
- Edit user settings
- Create and edit event pipelines and policies
- Create policies and apply to folders

These use cases represent the essential tasks and subtasks expected from an end user role or an administrator role within Secret Server.

Components were remediated on a per-component basis in the component library, with custom navigational components remediated after.

Known Issues as of June 2022 for 11.2 release

These issues affect multiple groups of users and if these issues are addressed, are known to help meet multiple WCAG Success Criteria.

Navigation

- Main navigation "left hand" section due to component code will be announced in unexpected order (list item 9 of 11, then seemingly "jump" out of sequence). Navigation uses a combination of arrow keys for main categories and tab key to navigate so is still keyboard accessible with normative keys; "skip to landmark" menu also assists in navigating the application.

- **Text Editor:** As of June 2022, different text editors are used in Report and Script Edit screens. **Current workaround until legacy editor is converted: Script Edit is a legacy editor which uses ESC to "get out" of the editing component; Report Edit uses a different editor which uses Ctrl+M to avoid the keyboard trap.|**

ARIA implementation

- ARIA supports for screen reader announcing labels/controls correctly are inconsistent as of June 2022. Labels and controls may not be properly announced as expected, resulting in an inconsistent experience and still a barrier to accessibility.

- Planned Improvements: Next batch of accessibility improvements focus on ARIA improvements. How different screen readers/AT treat ARIA supports varies from screen reader to screen reader.

Timeout / Inactive Message

- Known bug: This application has a "this window is currently inactive" message that shows up and visibly dims the screen after a certain amount of time. When using a screen reader, this message may show even though the screen reader may be in announce mode; keyboard navigation WITH a screen reader will not read to the system as activity. It is being addressed in 0-2 months as an urgent issue and being investigated currently to determine the source and means of remediation.

- When using the keyboard without a screen reader, key presses and navigation will read to the system as active, and not produce this message. If the message does appear, the message returns to the main screen as keyboard navigation will be recognized as activity.

- This is currently being investigated in our engineering departments.

Evaluation Methods Used|

Evaluation tools and methods included manual testing, drawing upon accessibility research and best practices, as well as the following tools:

- Axe Tools: https://www.deque.com/axe/
- NVDA screen reader: https://www.nvaccess.org/download/
- JAWS screen reader: https://www.freedomscientific.com/products/software/jaws/
- WCAG 2.1 levels A and AA: https://www.w3.org/TR/WCAG21/

VoiceOver for MacOS was NOT used in the October 2021 testing. Screen reader results may vary.

Applicable Standards and Guidelines

The guidelines used to measure conformance for this product include:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (**YES** / No) Level AA (**YES** / No)Level AAA (Yes / No)
Web Content Accessibility Guidelines 2.1	Level A (**YES** / No) Level AA (**YES** / No)Level AAA (Yes / No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

> When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Charts and color coding are in progress to be remediated.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	
1.3.1 Info and Relationships (Level A)	Partially Supports - See Note	Component bug in main "left-hand" navigation: menu uses arrow keys as well as Tab. Note: users relocating widgets or card items may affect relationships at this time; plan updates to better allow for accessibility and screen reader indication re: 1.3.1 in future updates.
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Partially Supports - See Note	As of 10/21, reference to navigation menus are used as "left hand" navigation, to distinguish from global / user account navigation in header.
1.4.1 Use of Color (Level A)	Partially Supports - See Note	Charts and color coding, such in dashboards, are currently in progress to be remediated.
1.4.2 Audio Control (Level A)	Not Applicable	
2.1.1 Keyboard (Level A)	Supports - See Notes	Note: Quick Launcher toggle currently works with spacebar key only. Other known issues in "Known Component Issues" mentioned previously.
2.1.2 No Keyboard Trap (Level A)	Partially Supports SEE NOTE AND KNOWN ISSUES	As of June 2022, different text editors are used in Report and Script Edit screens. **Current workaround until legacy editor is converted: Script Edit is a legacy editor which uses ESC to "get out" of the editing component; Report Edit uses a different editor which uses Ctrl+M to avoid the keyboard trap. Urgent remediation scoped and dependent on component conversion.**

Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Applicable	
2.2.1 Timing Adjustable (Level A)	Partially Supports - See Note	Administrator roles can adjust session time periods if necessary for checkout; if a checkout expires another one can be done; an accessible timer checked with screen readers is planned in ARIA scheduled improvements
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	
2.4.1 Bypass Blocks (Level A)	Supports	
2.4.2 Page Titled (Level A)	Partially Supports	
2.4.3 Focus Order (Level A)	Supports	Exception of navigation and modal bug as described
2.4.4 Link Purpose (In Context) (Level A)	Does Not Support	Planned to investigate; requires more UX input
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	
2.5.2 Pointer Cancellation (Level A 2.1 only)	Not Applicable	
2.5.3 Label in Name (Level A 2.1 only)	Partially Supports	Interactive control labels depend on ARIA; ARIA supports are different per screen reader. Next batch of accessibility improvements include ARIA improvements which will bring us up to Supports.

Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Supports	
4.1.1 Parsing (Level A)	Partially Supports	Known bugs/issues described previously in document
4.1.2 Name, Role, Value (Level A)	Partially Supports	Some dynamic content and updates may not be announced properly. ARIA improvements planned and under "Known Issues" otherwise described.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 only)	Not Applicable	
1.3.5 Identify Input Purpose (Level AA 2.1 only)		
1.4.3 Contrast (Minimum) (Level AA)	Supports	As part of rebranding/UI change, contrast has been improved across the application.
1.4.4 Resize text (Level AA)	Supports - See Note	Data tables require horizontal scrolling as expected.
1.4.5 Images of Text (Level AA)		
1.4.10 Reflow (Level AA 2.1 only)	Supports - See Note	Data tables might require horizontal scrolling depending on size of browser window/viewport. Data tables are an exception to the 1.4.10 rule, BUT usability improvements are currently under investigation.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	
1.4.12 Text Spacing (Level AA 2.1 only)	See Note	As of June 2022 11.2: Does Not Support. However, as part of typography changes throughout the application in the next 0-2 months, this will change to Supports. See "Known Issues".
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	See "Known Issues" regarding known ARIA improvements: content may not be fully accessible to screen readers at this time.
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Partially Supports - See Note	User-defined report categories are not classed semantically as headings or labels; under investigation
2.4.7 Focus Visible (Level AA)	Partially Supports	

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA)	Not Applicable	
3.2.3 Consistent Navigation (Level AA)	Partially Supports - See Note	See "Known Issues" for ARIA. Usability improvements for navigation and terminology are under investigation.
3.2.4 Consistent Identification (Level AA)	Partially Supports - See Note	Consistency of identification and terminology under investigation.
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	
4.1.3 Status Messages (Level AA 2.1 only)	Supports	

Table 3: Success Criteria, Level AAA

June 2022: Level AAA table is included as reference only. These standards were not evaluated at this time.

> 10/2021: Level AAA table is included as reference only, as Level AAA Success Criteria were not used at this time with exception of Success Criteria 2.3.2 Three Flashes.

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Evaluated	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not Evaluated	
1.2.9 Audio-only (Live) (Level AAA)	Not Evaluated	
1.3.6 Identify Purpose (Level AAA 2.1 only)	Not Evaluated	
1.4.6 Contrast (Enhanced) (Level AAA)	Not Evaluated	
1.4.7 Low or No Background Audio (Level AAA)	Not Evaluated	
1.4.8 Visual Presentation (Level AAA)	Not Evaluated	
1.4.9 Images of Text (No Exception) (Level AAA)	Not Evaluated	
2.1.3 Keyboard (No Exception) (Level AAA)	Not Evaluated	
2.2.3 No Timing (Level AAA)	Not Evaluated	
2.2.4 Interruptions (Level AAA)	Not Evaluated	
2.2.5 Re-authenticating (Level AAA)	Not Evaluated	
2.2.6 Timeouts (Level AAA 2.1 only)	Not Evaluated	
2.3.2 Three Flashes (Level AAA)	Supports	Due to risk of causing seizure and adverse health possibilities, Three Flashes guidelines and use of red flash should be considered into design as best practice.

Criteria	Conformance Level	Remarks and Explanations
2.3.3 Animation from Interactions (Level AAA 2.1 only)	Not Evaluated	
2.4.8 Location (Level AAA)	Not Evaluated	
2.4.9 Link Purpose (Link Only) (Level AAA)	Not Evaluated	
2.4.10 Section Headings (Level AAA)	Not Evaluated	
2.5.5 Target Size (Level AAA 2.1 only)	Not Evaluated	
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only)	Not Evaluated	
3.1.3 Unusual Words (Level AAA)	Not Evaluated	
3.1.4 Abbreviations (Level AAA)	Not Evaluated	
3.1.5 Reading Level (Level AAA)	Not Evaluated	
3.1.6 Pronunciation (Level AAA)	Not Evaluated	
3.2.5 Change on Request (Level AAA)	Not Evaluated	
3.3.5 Help (Level AAA)	Not Evaluated	
3.3.6 Error Prevention (All) (Level AAA)	Not Evaluated	

Legal Disclaimer (Company)

Delinea Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4)

Summary

Name of Product/Version

Secret Server Release 11.2.000002, desktop/laptop version

Role

This VPAT focuses on the "Administrator" role of Secret Server, including being able to customize and add scripts, set timers, etc. Most VPATs are application-wide, not specifically Role-based, but making Role-based VPATs has been added for clarity due to the amount of configuration and authoring options available to Administrator role users of this product. Customization may impact accessibility conformance. For example, a client/company which changes customizable color options to a combination that does not meet the Web Content Accessibility Guidelines (WCAG)' contrast guidelines will negatively impact the ability for that installation to conform to WCAG.

Report Date

6/03/2022

Format / Notes Update (if different from Previous)

- 6/3/2022: updated for 11.2 information.
- 1/6/2022: added Role notes and clarified language, for Secret Server RC3 v11.0.000033

Product Description

Secret Server is a flagship product of Delinea for enterprise privilege management. Previous VPATs and correspondence may have used Thycotic, Centrify, or ThycoticCentrify during the merger processes.

Contact Information

This VPAT is compiled by the Delinea UX team, with input from development.

Notes

Scope and Standards Used

Delinea (previously known as ThycoticCentrify or some combination of Thycotic or Centrify) used Web Content Accessibility Guidelines (WCAG) 2.1 levels A and AA at this time to standardize accessibility approaches.

For more information on WCAG 2.1 and the different levels, please refer to the official document maintained by the World Wide Web Consortium (W3C): (https://www.w3.org/TR/WCAG21/) . Whether an application, website, or electronic document supports WCAG at any level does not guarantee accessibility; standards like WCAG are a foundation, as accessibility depends on user experience.

Scope of Evaluation

Within Secret Server, the scope of evaluation is task-based and includes:

User-facing Use Cases

- Create secret

- Edit secret

- Rotate password

- Access secret which has security controls

- Check in a secret

- Launch a session from a secret

- Create folders

Administrator-facing Use Cases

- Add/remove users

- Edit user settings

- Create and edit event pipelines and policies

- Create policies and apply to folders

These use cases represent the essential tasks and subtasks expected from an end user role or an administrator role within Secret Server.

Components were remediated on a per-component basis in the component library, with custom navigational components remediated after.

Known Issues as of June 2022 for 11.2 release

These issues affect multiple groups of users and if these issues are addressed, are known to help meet multiple WCAG Success Criteria.

Navigation

- Main navigation "left hand" section due to component code will be announced in unexpected order (list item 9 of 11, then seemingly "jump" out of sequence). Navigation uses a combination of arrow keys for main categories and tab key to navigate so is still keyboard accessible with normative keys; "skip to landmark" menu also assists in navigating the application.

- **Text Editor:** As of June 2022, different text editors are used in Report and Script Edit screens. **Current workaround until legacy editor is converted: Script Edit is a legacy editor which uses ESC to "get out" of the editing component; Report Edit uses a different editor which uses Ctrl+M to avoid the keyboard trap. This has been scoped for urgent remediation and coordination with Engineering and UX, but is dependent on component conversion.|**

ARIA implementation

- ARIA supports for screen reader announcing labels/controls correctly are inconsistent as of June 2022. Labels and controls may not be properly announced as expected, resulting in an inconsistent experience and still a barrier to accessibility.

- Planned Improvements: Next batch of accessibility improvements focus on ARIA improvements. How different screen readers/AT treat ARIA supports varies from screen reader to screen reader.

Timeout / Inactive Message

- Known bug: This application has a "this window is currently inactive" message that shows up and visibly dims the screen after a certain amount of time. When using a screen reader, this message may show even though the screen reader may be in announce mode; keyboard navigation WITH a screen reader will not read to the system as activity. It is being addressed in 0-2 months as an urgent issue and being investigated currently to determine the source and means of remediation.

- When using the keyboard without a screen reader, key presses and navigation will read to the system as active, and not produce this message. If the message does appear, the message returns to the main screen as keyboard navigation will be recognized as activity.

- This is currently being investigated in our engineering departments.

Evaluation Methods Used

Evaluation tools and methods included manual testing, drawing upon accessibility research and best practices, as well as the following tools:

- Axe Tools: https://www.deque.com/axe/
- NVDA screen reader: https://www.nvaccess.org/download/
- JAWS screen reader: https://www.freedomscientific.com/products/software/jaws/
- WCAG 2.1 levels A and AA: https://www.w3.org/TR/WCAG21/

VoiceOver for MacOS was NOT used in the October 2021 testing. Screen reader results may vary.

Applicable Standards and Guidelines - Admin Role

The guidelines used to measure conformance for this product include:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (YES / No) Level AA (YES / No) Level AAA (Yes / No)
Web Content Accessibility Guidelines 2.1	Level A (YES / No) Level AA (YES / No) Level AAA (Yes / No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

> When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Charts and color coding are in progress to be remediated.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	
1.3.1 Info and Relationships (Level A)	Partially Supports - See Note	Component bug in main "left-hand" navigation: menu uses arrow keys as well as Tab. Note: users relocating widgets or card items may affect relationships at this time; plan updates to better allow for accessibility and screen reader indication re: 1.3.1 in future updates.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Partially Supports - See Note	As of 10/21, reference to navigation menus are used as "left hand" navigation, to distinguish from global / user account navigation in header.
1.4.1 Use of Color (Level A)	Partially Supports - See Note	Charts and color coding, such in dashboards, are currently in progress to be remediated.
1.4.2 Audio Control (Level A)	Not Applicable	
2.1.1 Keyboard (Level A)	Supports - See Notes	Note: Quick Launcher toggle currently works with spacebar key only. Other known issues in "Known Component Issues" mentioned previously.
2.1.2 No Keyboard Trap (Level A)	Partially Supports **SEE NOTE AND KNOWN ISSUES**	As of June 2022, different text editors are used in Report and Script Edit screens. **Current workaround until legacy editor is converted: Script Edit is a legacy editor which uses ESC to "get out" of the editing component; Report Edit uses a different editor which uses Ctrl+M to avoid the keyboard trap. Urgent remediation scoped and dependent on component conversion.**
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Applicable	
2.2.1 Timing Adjustable (Level A)	Partially Supports - See Note	Administrator roles can adjust session time periods if necessary for checkout; if a checkout expires another one can be done; an accessible timer checked with screen readers is planned in ARIA scheduled improvements
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A)	Supports	
2.4.2 Page Titled (Level A)	Partially Supports	
2.4.3 Focus Order (Level A)	Supports	Exception of navigation and modal bug as described
2.4.4 Link Purpose (In Context) (Level A)	Does Not Support	Planned to investigate; requires more UX input
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	
2.5.2 Pointer Cancellation (Level A 2.1 only)	Not Applicable	
2.5.3 Label in Name (Level A 2.1 only)	Partially Supports	Interactive control labels depend on ARIA; ARIA supports are different per screen reader. Next batch of accessibility improvements include ARIA improvements which will bring us up to Supports.
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.3.1 Error Identification (Level A)	Supports	

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)	Supports	
4.1.1 Parsing (Level A)	Partially Supports	Known bugs/issues described previously in document
4.1.2 Name, Role, Value (Level A)	Partially Supports	Some dynamic content and updates may not be announced properly. ARIA improvements planned and under "Known Issues" otherwise described.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	
1.3.4 Orientation (Level AA 2.1 only)	Not Applicable	
1.3.5 Identify Input Purpose (Level AA 2.1 only)		
1.4.3 Contrast (Minimum) (Level AA)	Supports	
1.4.4 Resize text (Level AA)	Supports - See Note	Data tables require horizontal scrolling as expected.
1.4.5 Images of Text (Level AA)		

Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only)	Supports - See Note	Data tables might require horizontal scrolling depending on size of browser window/viewport. Data tables are an exception to the 1.4.10 rule, BUT usability improvements are currently under investigation.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	
1.4.12 Text Spacing (Level AA 2.1 only)	See Note	As of June 2022 11.2: Does Not Support. However, as part of typography changes throughout the application in the next 0-2 months, this will change to Supports. See "Known Issues".
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	See "Known Issues" regarding known ARIA improvements: content may not be fully accessible to screen readers at this time.
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Partially Supports - See Note	User-defined report categories are not classed semantically as headings or labels; under investigation
2.4.7 Focus Visible (Level AA)	Partially Supports	
3.1.2 Language of Parts (Level AA)	Not Applicable	
3.2.3 Consistent Navigation (Level AA)	Partially Supports - See Note	See "Known Issues" for ARIA. Usability improvements for navigation and terminology are under investigation.
3.2.4 Consistent Identification (Level AA)	Partially Supports - See Note	Consistency of identification and terminology under investigation.
3.3.3 Error Suggestion (Level AA)	Supports	

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	
4.1.3 Status Messages (Level AA 2.1 only)	Supports	

Table 3: Success Criteria, Level AAA

> 10/2021: Level AAA table is included as reference only, as Level AAA Success Criteria were not used at this time with exception of Success Criteria 2.3.2 Three Flashes.

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Evaluated	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not Evaluated	
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not Evaluated	
1.2.9 Audio-only (Live) (Level AAA)	Not Evaluated	
1.3.6 Identify Purpose (Level AAA 2.1 only)	Not Evaluated	
1.4.6 Contrast (Enhanced) (Level AAA)	Not Evaluated	
1.4.7 Low or No Background Audio (Level AAA)	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
1.4.8 Visual Presentation (Level AAA)	Not Evaluated	
1.4.9 Images of Text (No Exception) (Level AAA)	Not Evaluated	
2.1.3 Keyboard (No Exception) (Level AAA)	Not Evaluated	
2.2.3 No Timing (Level AAA)	Not Evaluated	
2.2.4 Interruptions (Level AAA)	Not Evaluated	
2.2.5 Re-authenticating (Level AAA)	Not Evaluated	
2.2.6 Timeouts (Level AAA 2.1 only)	Not Evaluated	
2.3.2 Three Flashes (Level AAA)	Supports	Due to risk of causing seizure and adverse health possibilities, Three Flashes guidelines and use of red flash should be considered into design as best practice.
2.3.3 Animation from Interactions (Level AAA 2.1 only)	Not Evaluated	
2.4.8 Location (Level AAA)	Not Evaluated	
2.4.9 Link Purpose (Link Only) (Level AAA)	Not Evaluated	
2.4.10 Section Headings (Level AAA)	Not Evaluated	
2.5.5 Target Size (Level AAA 2.1 only)	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only)	Not Evaluated	
3.1.3 Unusual Words (Level AAA)	Not Evaluated	
3.1.4 Abbreviations (Level AAA)	Not Evaluated	
3.1.5 Reading Level (Level AAA)	Not Evaluated	
3.1.6 Pronunciation (Level AAA)	Not Evaluated	
3.2.5 Change on Request (Level AAA)	Not Evaluated	
3.3.5 Help (Level AAA)	Not Evaluated	
3.3.6 Error Prevention (All) (Level AAA)	Not Evaluated	

Legal Disclaimer (Company)

Delinea Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.4Rev)

Summary

Name of Product/Version:

Secret Server desktop/laptop release version 11.6

Report Date:

Initial Release: 12/1/2023

Compiled using material tested and versioning from October-November 2023.

Last Updated: 12/1/2023

Product Description

Secret Server is a flagship product of Thycotic for enterprise privilege management. Since the merger of Thycotic and Centrify into Delinea in 2021-2022, it has become a flagship product of Delinea.

Contact Information

This VPAT is compiled by the Delinea UX team, with input and coordination from product and engineering teams.

Notes

Web Content Accessibility Guidelines (WCAG) and Versions

Delinea currently uses Web Content Accessibility Guidelines (WCAG) 2.1 levels A and AA to standardize accessibility approaches. We are anticipating incorporating WCAG 2.2 into our workflows and planning, particularly the following Level A and Level AA criteria:

The following success criteria are new in WCAG 2.2:

- 2.4.11 Focus Not Obscured (Minimum) (AA)
- 2.5.7 Dragging Movements (AA)
- 2.5.8 Target Size (Minimum) (AA)
- 3.2.6 Consistent Help (A)
- 3.3.7 Redundant Entry (A)
- 3.3.8 Accessible Authentication (Minimum) (AA)

Due to the Section 508 Refresh in 2018 for the US federal agencies, and other policies from other nations are aligned to Web Content Accessibility Guidelines (WCAG), this VPAT uses WCAG 2.1 and includes cross-referencing for Revised Section 508 and EN 301 549. However, Delinea policy is guided by WCAG 2.1 levels A and AA. For clarification on how this corresponds with specific client requirements or agency policies please consult your accessibility professional or team.

For more information on WCAG 2.1 and the different levels, please refer to the official document maintained by the World Wide Web Consortium (W3C): https://www.w3.org/TR/WCAG21/ . Whether an application, website, or electronic document supports WCAG at any level does not guarantee accessibility; standards like WCAG are a foundation and common framework between products, services, and providers even though the final test of accessibility is user experience.

Accessibility Reporting and Roles

As the Administration version of the accessibility conformance report included every task and feature a business user would encounter as well (i.e., Administration also included the User-facing Roles), the use of "role-based VPATs" has been discontinued as of the 11.4 Secret Server release. Starting from the VPAT accessibility report for the 11.4 Secret Server release, only one VPAT is used for Secret Server to report on accessibility.

Consistent Identification/Consistent Labeling

Delinea is aware of inconsistencies mainly relating to labels and phrasing. These issues are being addressed as part of a concerted, company-wide effort for greater consistency across products.

Browser Compatibility and Interactions

Secret Server was developed with the Chrome browser in mind. When on MacOS systems using Safari, Secret Server may behave unexpectedly which would impact keyboard interactions and the use of VoiceOver may not be optimized. While MacOS compatibility is being improved as a company-wide effort throughout Delinea, we still recommend using a compatible Chromium-based browser for your system.

Known Issues

These issues affect multiple groups of users and if these issues are addressed, are known to help meet multiple WCAG Success Criteria.

Keyboard Navigation

- Drag-to-drop pattern for reordering lists or items is still being remediated for a keyboard accessible pattern, and due to the WCAG 2.2 success criteria 2.5.7 Dragging Movements.
- Banner alert behavior: banner alerts are announced to screen readers before the rest of the page; however, when using keyboard to navigate through the application, the alert controls are encountered after Secret Server navigation pane (and are first in main region order).

ARIA and Screen Reader Usage

Screen reader improvements were made in 11.6 and tested using NVDA; please be aware that further improvements are being made across multiple products to increase usability and compatibility for screen reader users; accessibility bugs are being tracked, but there is often variation between screen readers especially with parsing ARIA supports.

Evaluation Methods Used

Evaluation methods include manual testing with keyboard only, automated testing using Axe-dev tools from Deque Systems, as well as screen reader testing via NVDA for Windows with further triangulation of screen reader issues with JAWS for Windows. Evaluation on MacOS was done with VoiceOver for MacOS, using Chrome browser.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
Web Content Accessibility Guidelines 2.1	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes / No)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes / No)

Terms

The terms used in the Conformance Level information are defined as follows:

- Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.x Level AAA.

WCAG 2.x Report

> Note: Where this report says WCAG 2.x, the criteria used are WCAG 2.1. WCAG 2.1 extends WCAG 2.0, as documented in the latest published version of the WCAG requirements. For the notes about WCAG 2.2, see the Notes section earlier in this document.

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

> **Note:** When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Charts and color coding have been improved but are still in process of remediation/redesign.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) Level A)	Not Applicable	
1.3.1 Info and Relationships (Level A)	Partially Supports – See Note	Component bug in main "left-hand" navigation: menu uses arrow keys as well as Tab key. > **Note:** Users relocating widgets or card items may affect the accessibility of relationships at this time.
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Partially Supports – See Note	Reference to main navigation menu is often "left hand" navigation, to distinguish from global / user account navigation in header. Recommendations for change and consistency in referring to these navigation areas ("application navigation" and "global navigation") have been made across the company.
1.4.1 Use of Color (Level A)	Partially Supports – See Note	Charts and color coding, such in dashboards, remain to be remediated in several places. The information in the charts however is accessible such as number of failures, links, etc.

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A)	Not Applicable	
2.1.1 Keyboard (Level A)	Supports	
2.1.2 No Keyboard Trap (Level A)	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Applicable	
2.2.1 Timing Adjustable (Level A)	Partially Supports – See Note	Administrator roles can adjust session time periods if necessary for checkout; if a checkout expires another checkout can be done.
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	
2.4.1 Bypass Blocks (Level A)	Supports	
2.4.2 Page Titled (Level A)	Partially Supports	
2.4.3 Focus Order (Level A)	Supports	Exception of application "left hand" navigation as described in Notes Section
2.4.4 Link Purpose (In Context) (Level A)	Partially Supports	Link writing and purpose have improved for clarity; however inconsistencies remain and are being addressed as part of greater company efforts to address inconsistencies.

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	
2.5.2 Pointer Cancellation (Level A 2.1 only)	Not Applicable	
2.5.3 Label in Name (Level A 2.1 only)	Supports	
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Supports	
4.1.1 Parsing (Level A)	Partially Supports	This criteria is removed in WCAG 2.2.
4.1.2 Name, Role, Value (Level A)	Partially Supports	Some dynamic content and updates may not be announced properly. Further ARIA supports are being implemented for clarity to move this closer to "Supports".

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	
1.3.4 Orientation (Level AA 2.1 only)	Not Applicable	
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Supports	
1.4.4 Resize text (Level AA)	Supports to 400% zoom- See Note	Data tables require horizontal scrolling as within Success Criteria parameters.
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA 2.1 only)	Supports to 400% zoom - See Note	Data tables might require horizontal scrolling depending on size of browser window/viewport. Data tables are an exception to the 1.4.10 rule as noted by WCAG Success Criteria parameters.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	Supports up to 400% zoom resize.

Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Partially Supports	See "Known Issues" regarding known ARIA improvements. Several issues are being addressed and process for accessibility bug reporting improved.
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Partially Supports - See Note	User-defined report categories are not classed semantically as headings or labels; user-named folders have a bug where screen readers are not announcing user-defined name of such folders as expected. Bug is being addressed as of 11.6/ongoing.
2.4.7 Focus Visible (Level AA)	Partially Supports	
3.1.2 Language of Parts (Level AA)	Not Applicable	
3.2.3 Consistent Navigation (Level AA)	Partially Supports – See Note	See "Known Issues" and "Notes" sections.
3.2.4 Consistent Identification (Level AA)	Partially Supports – See Note	Consistency of identification and terminology part of company efforts to address inconsistencies. See Notes section earlier in this report.
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	
4.1.3 Status Messages (Level AA 2.1 only)	Supports	

Table 3: Success Criteria, Level AAA

Level AAA criteria are not being used for evaluation at this time with the sole exception of "Three Flashes" to avoid seizures/photosensitive reactions by customers. As such, the table of Level AAA criteria is not included here.

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📝 Note:

Chapter 3: Functional Performance Criteria (FPC)

📝 Note: Secret Server is web-based and therefore the WCAG

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	ARIA support inconsistent; improving incrementally over several releases
302.2 With Limited Vision	Supports	
302.3 Without Perception of Color	Partially Supports	Color coding / differentiation by color only remain in several instances of charts. Charts have summaries/legends that ensure information is more accessible without color or with limited vision.
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Supports	Keyboard as well as mouse are supported.
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Increased clarity expected due to company-wide efforts to address inconsistencies in wording and in patterns.

Chapter 4: Hardware

📝 Note: Chapter 4 is not applicable to Secret Server at all.

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	
402.2.2 Transactional Outputs	Not Applicable	
402.2.3 Speech Delivery Type and Coordination	Not Applicable	
402.2.4 User Control	Not Applicable	
402.2.5 Braille Instructions	Not Applicable	
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	
402.3.2 Non-private Listening	Not Applicable	
402.4 Characters on Display Screens	Not Applicable	
402.5 Characters on Variable Message Signs	Not Applicable	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	Settings persist.
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	
407.3.2 Alphabetic Keys	Not Applicable	
407.3.3 Numeric Keys	Not Applicable	
407.4 Key Repeat	Not Applicable	
407.5 Timed Response	Not Applicable	
407.6 Operation	Not Applicable	
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	Not Applicable
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	
407.8.2 Side Reach	Not Applicable	
407.8.2.1 Unobstructed Side Reach	Not Applicable	
407.8.2.2 Obstructed Side Reach	Not Applicable	
407.8.3 Forward Reach	Not Applicable	
407.8.3.1 Unobstructed Forward Reach	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
407.8.3.2 Obstructed Forward Reach	Not Applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	
408.3 Flashing	Not Applicable	
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
412.3.2 Wireline Handsets	Not Applicable	
412.4 Digital Encoding of Speech	Not Applicable	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	
412.7 Video Communication	Not Applicable	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	
412.8.2 Voice and Hearing Carry Over	Not Applicable	
412.8.3 Signal Compatibility	Not Applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	
414.1.2 Other ICT	Not Applicable	
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	
415.1.2 Audio Description Controls	Not Applicable	

Chapter 5: Software

Note: Secret Server is web-based and so incorporates WCAG 2.x, though this chapter is included here for consistency across products.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section elsewhere in this document.	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	See Section Note
502.2.2 No Disruption of Accessibility Features	Supports	See Section Note
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationships	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.3 Prompts	Not Applicable	

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially Supports	
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Partially Supports	Can be provided on request

Criteria	Conformance Level	Remarks and Explanations
[603 Support Services](#)	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Partially Supports	Can be provided on request
603.3 Accommodation of Communication Needs	Partially Supports	

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📝 **Note:** None

Chapter 4: [Functional Performance Statements](#) **(FPS)**

📝 **Note:** Secret Server is web-based and therefore not a closed system or hardware, and WCAG 2.x standard applies.

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	ARIA improvements and additional testing are being added incrementally.
4.2.2 Usage with limited vision	Partially Supports	
4.2.3 Usage without perception of colour	Partially Supports	"Distinction through color only" still in several instances of charts/infographs. Summaries/legends of the data in the chart are given to enable information without perception of colour, or with limited vision.
4.2.4 Usage without hearing	Supports	
4.2.5 Usage with limited hearing	Supports	
4.2.6 Usage with no or limited vocal capability	Supports	
4.2.7 Usage with limited manipulation or strength	Supports	

Criteria	Conformance Level	Remarks and Explanations
4.2.8 Usage with limited reach	Supports	
4.2.9 Minimize photosensitive seizure triggers	Supports	
4.2.10 Usage with limited cognition, language or learning	Partially Supports	Clarifications and efforts to address inconsistencies are being added incrementally as part of wider efforts.
4.2.11 Privacy	Supports	

Chapter 5: Generic Requirements

📝 **Note:** Secret Server is not a closed system. This chapter does not apply.

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell - no response required	Heading cell - no response required
5.1.2 General	Heading cell - no response required	Heading cell - no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell - no response required	Heading cell - no response required
5.1.3.1 Audio output of visual information	Not Applicable	
5.1.3.2 Auditory output delivery including speech	Not Applicable	
5.1.3.3 Auditory output correlation	Not Applicable	
5.1.3.4 Speech output user control	Not Applicable	
5.1.3.5 Speech output automatic interruption	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
5.1.3.6 Speech output for non-text content	Not Applicable	
5.1.3.7 Speech output for video information	Not Applicable	
5.1.3.8 Masked entry	Not Applicable	
5.1.3.9 Private access to personal data	Not Applicable	
5.1.3.10 Non-interfering audio output	Not Applicable	
5.1.3.11 Private listening volume	Not Applicable	
5.1.3.12 Speaker volume	Not Applicable	
5.1.3.13 Volume reset	Not Applicable	
5.1.3.14 Spoken languages	Not Applicable	
5.1.3.15 Non-visual error identification	Not Applicable	
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	
5.1.4 Functionality closed to text enlargement	Not Applicable	
5.1.5 Visual output for auditory information	Not Applicable	
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	
5.1.7 Access without speech	Not Applicable	
5.2 Activation of accessibility features	Not Applicable	
5.3 Biometrics	Not Applicable	
5.4 Preservation of accessibility information during conversion	Not Applicable	
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.5.1 Means of operation	Not Applicable	
5.5.2 Operable parts discernibility	Not Applicable	
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	
5.6.2 Visual status	Not Applicable	
5.7 Key repeat	Not Applicable	
5.8 Double-strike key acceptance	Not Applicable	
5.9 Simultaneous user actions	Not Applicable	

Chapter 6: ICT with Two-Way Voice Communication

Note: Secret Server does not have two-way voice communication features built into the ICT, this chapter does not apply.

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Not Applicable	
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not Applicable	
6.2.1.2 Concurrent voice and text	Not Applicable	
6.2.2.1 Visually distinguishable display	Not Applicable	
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	
6.2.2.3 Speaker identification	Not Applicable	
6.2.2.4 Visual indicator of Audio with RTT	Not Applicable	
6.2.3 Interoperability	Not Applicable	
6.2.4 RTT responsiveness	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
6.3 Caller ID	Not Applicable	
6.4 Alternatives to voice-based services	Not Applicable	
6.5 Video communication	Heading cell - no response required	Heading cell - no response required
6.5.1 General (informative)	Heading cell - no response required	Heading cell - no response required
6.5.2 Resolution	Not Applicable	
6.5.3 Frame rate	Not Applicable	
6.5.4 Synchronization between audio and video	Not Applicable	
6.5.5 Visual indicator of audio with video	Not Applicable	
6.5.6 Speaker identification with video (sign language) communication	Not Applicable	
6.6 Alternatives to video-based services (advisory only)	Advisory - no response required	Advisory - no response required

Chapter 7: ICT with Video Capabilities

📝 **Note:** None

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell - no response required	Heading cell - no response required
7.1.1 Captioning playback	Not Applicable	
7.1.2 Captioning synchronization	Not Applicable	
7.1.3 Preservation of captioning	Not Applicable	
7.1.4 Captions characteristics	Not Applicable	
7.1.5 Spoken subtitles	Not Applicable	
7.2.1 Audio description playback	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
7.2.2 Audio description synchronization	Not Applicable	
7.2.3 Preservation of audio description	Not Applicable	
7.3 User controls for captions and audio description	Not Applicable	

Chapter 8: Hardware

📝 **Note:** Secret Server is web-based and not classed as hardware. This section does not apply.

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Not Applicable	
8.1.3 Colour	Not Applicable	
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Not Applicable	
8.2.1.2 Incremental volume control	Not Applicable	
8.2.2.1 Fixed-line devices	Not Applicable	
8.2.2.2 Wireless communication devices	Not Applicable	
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	Not Applicable	
8.3.2.2 Unobstructed low forward reach	Not Applicable	
8.3.2.3.1 Clear space	Not Applicable	
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not Applicable	
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
8.3.2.4 Knee and toe clearance width	Not Applicable	
8.3.2.5 Toe clearance	Not Applicable	
8.3.2.6 Knee clearance	Not Applicable	
8.3.3.1 Unobstructed high side reach	Not Applicable	
8.3.3.2 Unobstructed low side reach	Not Applicable	
8.3.3.3.1 Obstructed (≤ 255 mm) side reach	Not Applicable	
8.3.3.3.2 Obstructed (≤ 610 mm) side reach	Not Applicable	
8.3.4.1 Change in level	Not Applicable	
8.3.4.2 Clear floor or ground space	Not Applicable	
8.3.4.3.2 Forward approach	Not Applicable	
8.3.4.3.3 Parallel approach	Not Applicable	
8.3.5 Visibility	Not Applicable	
8.3.6 Installation instructions	Not Applicable	
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not Applicable	Not Applicable
8.4.2.1 Means of operation of mechanical parts	Not Applicable	
8.4.3 Keys, tickets and fare cards	Not Applicable	
8.5 Tactile indication of speech mode	Not Applicable	

Chapter 9: Web (see WCAG 2.x section)

> 📝 **Note:** See information in WCAG 2.x section.

Chapter 10: Non-Web Documents

> 📝 **Note:** See information in WCAG 2.x section.

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning	Not Applicable	
10.6 Audio description timing	Not Applicable	

Chapter 11: Software

📝 **Note:** Secret Server is web-based desktop platform and does not fall under the software definition. See WCAG 2.x section. Anything marked here is for the Secret Server desktop/laptop platform and not any mobile app, which will have a separate section or VPAT in the future.

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
11.5.2.5 Object information	Not Applicable	
11.5.2.6 Row, column, and headers	Not Applicable	
11.5.2.7 Values	Not Applicable	
11.5.2.8 Label relationships	Not Applicable	
11.5.2.9 Parent-child relationships	Not Applicable	
11.5.2.10 Text	Not Applicable	
11.5.2.11 List of available actions	Not Applicable	
11.5.2.12 Execution of available actions	Not Applicable	
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	
11.5.2.14 Modification of focus and selection attributes	Not Applicable	
11.5.2.15 Change notification	Not Applicable	
11.5.2.16 Modifications of states and properties	Not Applicable	
11.5.2.17 Modifications of values and text	Not Applicable	
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	
11.6.2 No disruption of accessibility features	Not Applicable	See Notes and WCAG 2.x sections
11.7 User preferences	Not Applicable	
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.8.2 Accessible content creation	See WCAG 2.x section (If not authoring tool, enter "Not Applicable")	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	
11.8.4 Repair assistance	Not Applicable	
11.8.5 Templates	Not Applicable	

Chapter 12: Documentation and Support Services

📝 **Note:** See WCAG 2.x section

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Partially Supports	
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Partially Supports	In Improvement
12.2.3 Effective communication	Partially Supports	
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter 13: ICT Providing Relay or Emergency Service Access

📝 **Note:** Secret Server does not provide relay or emergency service access.

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not Applicable	
13.1.3 Sign relay services	Not Applicable	
13.1.4 Lip-reading relay services	Not Applicable	
13.1.5 Captioned telephony services	Not Applicable	
13.1.6 Speech to speech relay services	Not Applicable	
13.2 Access to relay services	Not Applicable	
13.3 Access to emergency services	Not Applicable	