Delinea

Privilege Manager Accessibility

Accessibility Guide

Version: 2023.x

Publication Date: 12/11/2024

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Table of Contents

Introduction to Delinea's Privilege Manager Accessibility Conformance Reports

Delinea currently published these accessibility conformance reports:

Note: "Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI).

Delinea Accessibility Conformance Report v 12.0.1 for Privilege Manager Endpoints

International Edition

(Based on VPAT® Version 2.4Rev)

Summary

Name of Product/Version

Privilege Manager, Policy Messages/User Experience version 12.0.1

Report Date: 4/21/2023

Last Updated: 6/4/2024

Product Description

When using Privilege Manager, administrative roles can set policies for computers/users in groups. This VPAT focuses on the part of the product is what an end USER ON A TARGET COMPUTER / COMPUTER SUBJECTED TO Privilege Manager POLICIES would encounter. This mode / part of the product is variously referred to as a user agent or user agent mode in documentation when differentiating between these different aspects of Privilege Manager.

Contact Information

Contact your Delinea point of contact if you are already working with one; if not, contact either the Delinea Privilege Manager team or the Delinea UX team.

Notes

This VPAT is based on the END USER ROLE and DOES include the messages that an end user would see on a device subjected to set policies; what the administrator would encounter is covered by another VPAT. Please refer to relevant documentation or Delinea UX team for further details if clarification is required.

Base Line Report

This is a base line report showing the status of the application as of June and July 2022. As we are continuously and incrementally improving our accessibility efforts across this product, some of this information may change over

time. For example, changes to the Page Titled criteria occurred from November 2023 to April 2024 along with other incremental changes. Please refer to the dates listed previously in this report for dates of last update as we try to ensure the latest information; if you have questions, please contact us at Delinea for accessibility related questions or clarifications.

Evaluation Methods Used

Evaluations were a combination of manual testing, keyboard-only testing, Remote Access software, and the NVDA screen readers for Windows. As of August 2022, there is no information on how JAWS screen reader (Windows) or Mac compatibility, or compatibility with VoiceOver, would interact with Privilege Manager.

Applicable Standards/Guidelines

This report uses the following standards for evaluation of degree of conformance: Web Content Accessibility Guidelines (WCAG) 2.1 levels A and AA, Revised Section 508, and EN 301 549.

> **Note:** Because WCAG 2.1 is an extension of 2.0, unless it is a 2.1-specific Success Criteria, information on any WCAG Success Criteria should apply to WCAG 2.0 as well.

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes / No)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes / No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

> **Note:** When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Known Issues

Action Messages

Messages that come up when someone is notified a process may not be available (such as opening specific software applications, or file extensions, etc) – are determined by the administrator. These messages are authored in HTML and as they can be adjusted and edited in the administration console, any changes, edits, or inputs done by an administrator may change the accessibility of the result message. This impacts several criteria, for example Language of Page (applied in this case to the system dialogs from the user agent application): a system language different than the language an Action message is written in, may cause some issues where screen readers may default to system language and read the message using unintended pronunciation, etc.**

On WCAG 2.2

This initial report uses WCAG 2.1, as does the VPAT template that was used via the Information Technology Industry Council. As of November 12, 2023, ITIC has not updated their VPATs to reflect WCAG 2.2 entering into normative standard: we at Delinea are aware of the updated and additional criteria in WCAG 2.2 and are making incremental changes to our accessibility efforts including these additional criteria at this time. However, the additional criteria may not be reflected in this report in the expected tables detailing WCAG 2.x conformance yet. The additional criteria in WCAG 2.2 include but are not limited to:

- 2.4.11 Focus Not Obscured (Minimum) (AA)

- 2.5.7 Dragging Movements (AA)

- 2.5.8 Target Size (Minimum) (AA)

- 3.2.6 Consistent Help (A)

- 3.3.7 Redundant Entry (A)

- 3.3.8 Accessible Authentication (Minimum) (AA)

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria * 9.1.1.1 (Web) * 10.1.1.1 (Non-web document) * 11.1.1.1.1 (Open Functionality Software) * 11.1.1.1.2 (Closed Functionality Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Electronic Docs: Software: Partially Supports, See Note Closed: Authoring Tool:	Web: If the action message is not configured by the Web-based administration part of the product to include alt-text or other means of conveying information of non-text content, then the resultant action message will not meet this criterion. Electronic Docs: Software: Closed: Authoring Tool:
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria * 9.1.2.1 (Web) * 10.1.2.1 (Non-web document) * 11.1.2.1.1 (Open Functionality Software) * 11.1.2.1.2.1 and * 11.1.2.1.2.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Software: Not Applicable Closed: Authoring Tool:	Web: Not Applicable Electronic Docs: Software: Not Applicable Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria * 9.1.2.2 (Web) * 10.1.2.2 (Non-web document) * 11.1.2.2 (Open Functionality Software) * 11.1.2.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Does Not Support Software: Closed: Authoring Tool:	Web: Not Applicable Electronic Docs: Does Not Support Software: Closed: Authoring Tool:
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria * 9.1.2.3 (Web) * 10.1.2.3 (Non-web document) * 11.1.2.3.1 (Open Functionality Software) * 11.1.2.3.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria * 9.1.3.1 (Web) * 10.1.3.1 (Non-web document) * 11.1.3.1.1 (Open Functionality Software) * 11.1.3.1.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Software: Closed: Authoring Tool:	Web: Electronic Docs: Software: Closed: Authoring Tool:
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria * 9.1.3.2 (Web) * 10.1.3.2 (Non-web document) * 11.1.3.2.1 (Open Functionality Software) * 11.1.3.2.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Electronic Docs: Software: Supports Closed: Authoring Tool:	Web: Electronic Docs: Software: Dialogs are handled by the native operating system. Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria * 9.1.3.3 (Web) * 10.1.3.3 (Non-web document) * 11.1.3.3 (Open Functionality Software) * 11.1.3.3 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Electronic Docs: Software: Supports Closed: Authoring Tool:	Web: Electronic Docs: Software: Dialogs are handled by the native system. Closed: Authoring Tool:
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria * 9.1.4.1 (Web) * 10.1.4.1 (Non-web document) * 11.1.4.1 (Open Functionality Software) * 11.1.4.1 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Software: Closed: Authoring Tool:	Web: The Actions in the messages can be edited by an administrator using HTML and XAML. Therefore if an image is included, or color included, it may impact the accessibility of the message. See **Known Issues** section. Electronic Docs: Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria * 9.1.4.2 (Web) * 10.1.4.2 (Non-web document) * 11.1.4.2 (Open Functionality Software) * 11.1.4.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:	Web: N/A Electronic Docs: Software: Closed: Authoring Tool:
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria * 9.2.1.1 (Web) * 10.2.1.1 (Non-web document) * 11.2.1.1.1 (Open Functionality Software) * 11.2.1.1.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Electronic Docs: Software: Supports Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool:	Web: Electronic Docs: Software: Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria * 9.2.1.2 (Web) * 10.2.1.2 (Non-web document) * 11.2.1.2 (Open Functionality Software) * 11.2.1.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Electronic Docs: Software: Supports Closed: Authoring Tool:	Web: Electronic Docs: Software: Dialogs are handled by native operating system. Closed: Authoring Tool:
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria * 9.2.1.4 (Web) * 10.2.1.4 (Non-web document) * 11.2.1.4.1 (Open Functionality Software) * 11.2.1.4.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Software: Not Applicable Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool:	Web: Not Applicable Electronic Docs: Software: Not Applicable/uses "standard" operating system shortcuts. Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria * 9.2.2.1 (Web) * 10.2.2.1 (Non-web document) * 11.2.2.1 (Open Functionality Software) * 11.2.2.1 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Software: Not Applicable Closed: Authoring Tool:	Web: Electronic Docs: Software: Not Applicable Closed: Authoring Tool:
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria * 9.2.2.2 (Web) * 10.2.2.2 (Non-web document) * 11.2.2.2 (Open Functionality Software) * 11.2.2.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Software: Not Applicable Closed: Authoring Tool:	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria * 9.2.3.1 (Web) * 10.2.3.1 (Non-web document) * 11.2.3.1 (Open Functionality Software) * 11.2.3.1 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Supports/Not Applicable Electronic Docs: Software: Not Applicable Closed: Authoring Tool:	Web: A situation with flashes has not been encountered during testing. Electronic Docs: Software: Closed: Authoring Tool:
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria * 9.2.4.1 (Web) * 10.2.4.1 (Non-web document) – Does not apply * 11.2.4.1 (Open Functionality Software) – Does not apply * 11.2.4.1 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) – Does not apply to non-web software * 504.2 (Authoring Tool) * 602.3 (Support Docs) – Does not apply to non-web docs	Not Applicable to non-web software. Web: Electronic Docs: Authoring Tool:	Web: Electronic Docs: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria * 9.2.4.2 (Web) * 10.2.4.2 (Non-web document) * 11.2.4.2 (Open Functionality Software) - Does not apply * 11.2.4.2 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Supports Electronic Docs: Software: Supports Authoring Tool:	Web: Supports; Action messages included in the endpoint dialogs reflect Privilege Manager application originating the messages, though see Known Issue/Note about Action Messages and customization earlier in this report. Electronic Docs: Software: Authoring Tool:
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria * .2.4.3 (Web) * 10.2.4.3 (Non-web document) * 11.2.4.3 (Open Functionality Software) * 11.2.4.3 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Electronic Docs: Software: Supports Closed: Authoring Tool:	Web: Electronic Docs: Software: Supports Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 * Criteria * 9.2.4.4 (Web) * 10.2.4.4 (Non-web document) * 11.2.4.4 (Open Functionality Software) * 11.2.4.4 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Electronic Docs: Software: Not Applicable Closed: Authoring Tool:	Web: Electronic Docs: Software: Not Applicable Closed: Authoring Tool:
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria * 9.2.5.1 (Web) * 10.2.5.1 (Non-web document) * 11.2.5.1 (Open Functionality Software) * 11.2.5.1 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable. Electronic Docs: Software: Multipath not required in application functionality. Closed: Authoring Tool:	Web: Multipath not required in application functionality. Electronic Docs: Software: Closed: Authoring Tool:
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria * 9.2.5.2 (Web) * 10.2.5.2 (Non-web document) * 11.2.5.2 (Open Functionality Software) * 11.2.5.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Electronic Docs: Software: Not Applicable Closed: Authoring Tool:	Web: Multipath / path-dependency not required in application functionality. Electronic Docs: Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria * 9.2.5.3 (Web) * 10.2.5.3 (Non-web document) * 11.2.5.3.1 (Open Functionality Software) * 11.2.5.3.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports Electronic Docs: Software: Supports Closed: Authoring Tool:	Web: Changes to Action messages in the HTML/XAML may impact support for this criterion. Electronic Docs: Software: Closed: Authoring Tool:
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria * 9.2.5.4 (Web) * 10.2.5.4 (Non-web document) * 11.2.5.4 (Open Functionality Software) * 11.2.5.4 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria * 9.3.1.1 (Web) * 10.3.1.1 (Non-web document) * 11.3.1.1.1 (Open Functionality Software) * 11.3.1.1.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Electronic Docs: Software: Partially Supports. Closed: Authoring Tool:	Web: Electronic Docs: Software: Workaround known: HTML language tag could be added in Action messages, requires manual HTML editing dependent on configuration of action message in Web-based administration mode of Privilege Manager. System language is marked; software language and behaviors with AT may be inconsistent. Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria * 9.3.2.1 (Web) * 10.3.2.1 (Non-web document) * 11.3.2.1 (Open Functionality Software) * 11.3.2.1 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Electronic Docs: Software: Supports Closed: Authoring Tool:	Web: Electronic Docs: Software: Supports Closed: Authoring Tool:
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria * 9.3.2.2 (Web) * 10.3.2.2 (Non-web document) * 11.3.2.2 (Open Functionality Software) * 11.3.2.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Supports Electronic Docs: Software: Closed: Authoring Tool:	Web: There may be exceptions but as tested, Privilege Manager does not change context substantially on input fields. Electronic Docs: Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria * 9.3.3.1 (Web) * 10.3.3.1 (Non-web document) * 11.3.3.1.1 (Open Functionality Software) * 11.3.3.1.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Electronic Docs: Software: Not Applicable, see note Closed: Authoring Tool:	Web: Electronic Docs: Software: Limited Support – user agent dialogs generally just inform the user, user dismisses/cancels or acknowledges. Closed: Authoring Tool:
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria * 9.3.3.2 (Web) * 10.3.3.2 (Non-web document) * 11.3.3.2 (Open Functionality Software) * 11.3.3.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Supports Electronic Docs: Software: Closed: Authoring Tool:	Web: Electronic Docs: Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria * 9.4.1.1 (Web) * 10.4.1.1 (Non-web document) * 11.4.1.1.1 (Open Functionality Software) * 11.4.1.1.2 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Electronic Docs: Software: Partially Supports: See Notes Authoring Tool:	Web: Electronic Docs: Software: Alt-text would have to be added to any logos and images used (requires HTML editing). Language may also require a HTML language tag, also requiring HTML editing from the administration console. Authoring Tool:
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria * 9.4.1.2 (Web) * 10.4.1.2 (Non-web document) * 11.4.1.2.1 (Open Functionality Software) * 11.4.1.2.2 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Electronic Docs: Software: Partially Supports Authoring Tool:	Web: Electronic Docs: Software: See "Known Issues" for known issues with name/role/value; might affect information structure, alt text, and language. Authoring Tool:

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria * 9.1.2.4 (Web) * 10.1.2.4 (Non-web document) * 11.1.2.4 (Open Functionality Software) * 11.1.2.4 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Software: Not Applicable Closed: Authoring Tool:	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria * 9.1.2.5 (Web) * 10.1.2.5 (Non-web document) * 11.1.2.5 (Open Functionality Software) * 11.1.2.5 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Software: Not Applicable Closed: Authoring Tool:	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria * 9.1.3.4 (Web) * 10.1.3.4 (Non-web document) * 11.1.3.4 (Open Functionality Software) * 11.1.3.4 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable/Supports Electronic Docs: Software: Not Applicable Closed: Authoring Tool:	Web: Electronic Docs: Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria * 9.1.3.5 (Web) * 10.1.3.5 (Non-web document) * 11.1.3.5.1 (Open Functionality Software) * 11.1.3.5.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Electronic Docs: Software: Not Applicable Closed: Authoring Tool:	Web: Electronic Docs: Software: User agent dialogs do not have any user input fields which would require identification. Closed: Authoring Tool:
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria * 9.1.4.3 (Web) * 10.1.4.3 (Non-web document) * 11.1.4.3 (Open Functionality Software) * 11.1.4.3 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Software: Partially Supports Closed: Authoring Tool:	Web: Electronic Docs: Software: Images included as part of Action messages (edited by client) may not meet minimum contrast guidelines for accessibility depending on how these action messages are configured in the Web-based administration console of Privilege Manager. However UI and other elements do. Closed: Authoring Tool:
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria * 9.1.4.4 (Web) * 10.1.4.4 (Non-web document) * 11.1.4.4.1 (Open Functionality Software) * 11.1.4.4.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Software: Supports Closed: Authoring Tool:	Web: Supports Electronic Docs: Software: Supports Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria * 9.1.4.5 (Web) * 10.1.4.5 (Non-web document) * 11.1.4.5.1 (Open Functionality Software) * 11.1.4.5.2 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Electronic Docs: Software: See Note Authoring Tool:	Web: Electronic Docs: Software: As per "Known Issues" note: any images or logos included in the Action message may impact accessibility and make this range from "Supports" to "Does Not Support" based on configuration. Clients are recommended to pay attention to alt-text or duplicating text in plain text instead of using images alone to convey to user. Authoring Tool:
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria * 9.1.4.10 (Web) * 10.1.4.10 (Non-web document) * 11.1.4.10 (Open Functionality Software) * 11.1.4.10 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Electronic Docs: Software: Partially Supports Closed: Authoring Tool:	Web: Electronic Docs: Software: Dialog windows handled by system so as much as system dialogs can be resized etc, it can: however, images may be affected, and depending on the Action message coding, unexpected pauses (due to line breaks) may occur with AT. Closed: Authoring Tool:
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria * 9.1.4.11 (Web) * 10.1.4.11 (Non-web document) * 11.1.4.11 (Open Functionality Software) * 11.1.4.11 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Electronic Docs: Software: Partially Supports Closed: Authoring Tool:	Web: Electronic Docs: Software: See "Known Issues" of document. Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria * 9.1.4.12 (Web) * 10.1.4.12 (Non-web document) * 11.1.4.12 (Open Functionality Software) * 11.1.4.12 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Software: Not Applicable Closed: Authoring Tool:	Web: Cannot be tested at this time. Electronic Docs: Software: Closed: Authoring Tool:
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria * 9.1.4.13 (Web) * 10.1.4.13 (Non-web document) * 11.1.4.13 (Open Functionality Software) * 11.1.4.13 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Electronic Docs: Software: Not Applicable Closed: Authoring Tool:	Web: Electronic Docs: Software: Closed: Authoring Tool:
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria * 9.2.4.5 (Web) * 10.2.4.5 (Non-web document) – Does not apply * 11.2.4.5 (Open Functionality Software) – Does not apply * 11.2.4.5 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Not Applicable Electronic Docs: Authoring Tool:	Web: Even though the software uses HTML editing for the Action messages, this criterion does not apply. Electronic Docs: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria * 9.2.4.6 (Web) * 10.2.4.6 (Non-web document) * 11.2.4.6 (Open Functionality Software) * 11.2.4.6 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Electronic Docs: Software: Supports Closed: Authoring Tool:	Web: Electronic Docs: Software: Supports Closed: Authoring Tool:
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria * 9.2.4.7 (Web) * 10.2.4.7 (Non-web document) * 11.2.4.7 (Open Functionality Software) * 11.2.4.7 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Electronic Docs: Software: Supports Closed: Authoring Tool:	Web: Electronic Docs: Software: Supports, may be changed based on system options Closed: Authoring Tool:
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria * 9.3.1.2 (Web) * 10.3.1.2 (Non-web document) * 11.3.1.2 (Open Functionality Software) – Does not apply * 11.3.1.2 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Electronic Docs: Software: Does Not Support by default, workaround known Authoring Tool:	Web: Electronic Docs: Software: Workaround known: HTML language tag could be added in Action messages, requires manual HTML editing. System language is marked; software language and behaviors with AT may be inconsistent. Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria * 9.3.2.3 (Web) * 10.3.2.3 (Non-web document) – Does not apply * 11.3.2.3 (Open Functionality Software) – Does not apply * 11.3.2.3 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Electronic Docs: Authoring Tool:	Web: Even though the user agent dialogs have Action messages (which can be edited in HTML etc by the administrator in the administration console), this criteria does not apply to the user agent dialogs. Electronic Docs: Authoring Tool:
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria * 9.3.2.4 (Web) * 10.3.2.4 (Non-web document) – Does not apply * 11.3.2.4 (Open Functionality Software) – Does not apply * 11.3.2.4 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Electronic Docs: Authoring Tool:	Web: Even though the user agent included HTML messages and possibility for the administrator to edit in the administration console, this criterion does not apply to the user agent dialogs. Electronic Docs: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria * 9.3.3.3 (Web) * 10.3.3.3 (Non-web document) * 11.3.3.3 (Open Functionality Software) * 11.3.3.3 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Electronic Docs: Software: Supports Closed: Authoring Tool:	Web: Electronic Docs: Software: Supports Closed: Authoring Tool:
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria * 9.3.3.4 (Web) * 10.3.3.4 (Non-web document) * 11.3.3.4 (Open Functionality Software) * 11.3.3.4 (Closed Software) * 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Electronic Docs: Software: Supports Closed: Authoring Tool:	Web: Electronic Docs: Software: Supports Closed: Authoring Tool:
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria * 9.4.1.3 (Web) * 10.4.1.3 (Non-web document) * 11.4.1.3 (Open Functionality Software) * 11.4.1.3 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Authoring Tool:	Web: Does not apply to user agent dialogs. Electronic Docs: Authoring Tool:

Not Used: Table 3: Success Criteria, Level AAA

> **Note:** AAA Success Criteria are not used for evaluation of Privilege Manager (or across Delinea products) at this time. The only possible exception would be 2.3.2 Three Flashes due to risk of seizures and other adverse health effects that could be caused. As such, the table of Success Criteria Level AAA is not included here.

Revised Section 508 Report

> 📝 **Note:** As the cloud admin console was tested, the corresponding notes for web-based criteria are in the WCAG 2.x report section. For consistency with the VPAT focusing on the user agent (the computers/users subject to policies determined and edited by the admin console), the criteria on Functional Performance and Software are included here.

Chapter 3:Functional Performance Criteria(FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision		See "Known Issues" section of this document.
302.2 With Limited Vision	Supports	
302.3 Without Perception of Color	Partially Supports, See Note	See "Known Issues" section of this document.
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Supports	
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	See "Known Issues" section.

Not Used: Chapter 4:Hardware

> 📝 **Note:** Hardware criteria does not apply.

Chapter 5:Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section

Criteria	Conformance Level	Remarks and Explanations
502 Interoperability with Assistive Technology	Heading cell - no response required	Heading cell - no response required
502.2.1 User Control of Accessibility Features	Supports	See "Known Issues" section.
502.2.2 No Disruption of Accessibility Features	Partially Supports - See "Known Issues"	See "Known Issues" section.
502.3 Accessibility Services	Heading cell - no response required	Heading cell - no response required
502.3.1 Object Information	Supports	
502.3.2 Modification of Object Information	Partially Supports, See Note	Operating system overrides and settings such as modifications of focus cursor, text size, etc are respected as much as the OS allows.
502.3.3 Row, Column, and Headers	Partially Supports	The user agent brings up dialog windows, but headers and titles are present.
502.3.4 Values	Partially Supports, See Note	Values of the action message are configured by the administration console and can be further edited by the administration; depending on edits these values and their accessibility may vary.
502.3.5 Modification of Values	Partially Supports	User agent primarily uses announcements/notifications. A flow exists to send a message as to why a user should have access to an application. Values of the action message are configured by the administration console and can be further edited by the administration; depending on edits these values and their accessibility may vary.

Criteria	Conformance Level	Remarks and Explanations
502.3.6 Label Relationships	Partialy Supports	Action messages conveyed by the user agent are configured by the administration console and can be further edited by the administration; depending on edits these values and their accessibility may vary, especially regarding screen reader compatibility.
502.3.7 Hierarchical Relationships	Supports	
502.3.8 Text	Supports	
502.3.9 Modification of Text	Supports, See Note	Operating system overrides and settings such as modifications of focus cursor, text size, etc are respected as much as the OS allows.
502.3.10 List of Actions	Supports	
502.3.11 Actions on Objects	Supports	
502.3.12 Focus Cursor	Supports	
502.3.13 Modification of Focus Cursor	Supports	Operating system overrides and settings such as modifications of focus cursor, text size, etc are respected as much as the OS allows
502.3.14 Event Notification	Supports	
502.4 Platform Accessibility Features	Supports	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	Operating system overrides and settings such as modifications of focus cursor, text size, etc are respected as much as the OS allows.

Criteria	Conformance Level	Remarks and Explanations
503.3 Alternative User Interfaces	Supports	Operating system overrides, interface customizations, etc are respected as much as the OS allows.
503.4 User Controls for Captions and Audio Description	Heading cell - no response required	Heading cell - no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
[504 Authoring Tools](#)	Heading cell - no response required	Heading cell - no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Not Applicable	See information in WCAG 2.x section; user agent is not an authoring tool. User agent primarily uses announcements/notifications. A flow exists to send a message as to why a user should have access to an application; that is the extent of any authoring.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6:[Support Documentation and Services](#)

> 📝 **Note:** The Delinea Documentation Portal is web-based; however, it would require its own VPAT and accessibility information. Status of support documentation and services for Privilege Manager regarding accessibility have not been evaluated at this time.

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell - no response required	Heading cell - no response required
602 Support Documentation	Heading cell - no response required	Heading cell - no response required
602.2 Accessibility and Compatibility Features	Partially Supports	
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Does Not Support	
603 Support Services	Heading cell - no response required	Heading cell - no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	
603.3 Accommodation of Communication Needs	Partially Supports	

**

EN 301 549 Report**

> 📝 **Note:** For consistency and ease of reference with the VPAT for the user agent / subject-to-policies mode of Privilege Manager, these criteria are included.

Chapter4: Functional Performance Statements(FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	See "Known Issues" section of document
4.2.2 Usage with limited vision	Supports	
4.2.3 Usage without perception of colour	Partially Supports	See "Known Issues" section of document

Criteria	Conformance Level	Remarks and Explanations
4.2.4 Usage without hearing	Supports	
4.2.5 Usage with limited hearing	Supports	
4.2.6 Usage with no or limited vocal capability	Supports	
4.2.7 Usage with limited manipulation or strength	Supports	
4.2.8 Usage with limited reach	Supports	
4.2.9 Minimize photosensitive seizure triggers	Supports, See Note	See "Known Issues" section of document
4.2.10 Usage with limited cognition, language or learning	Partially Supports	See "Known Issues" section of document
4.2.11 Privacy	Supports	

Chapter5: Generic Requirements

Note: The user agent of Privilege Manager is not a closed system; this chapter does not apply.

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information		
5.1.3.2 Auditory output delivery including speech	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
5.1.3.3 Auditory output correlation	Not Applicable	
5.1.3.4 Speech output user control	Not Applicable	
5.1.3.5 Speech output automatic interruption	Not Applicable	
5.1.3.6 Speech output for non-text content	Not Applicable	
5.1.3.7 Speech output for video information	Not Applicable	
5.1.3.8 Masked entry	Not Applicable	
5.1.3.9 Private access to personal data	Not Applicable	
5.1.3.10 Non-interfering audio output	Not Applicable	
5.1.3.11 Private listening volume	Not Applicable	
5.1.3.12 Speaker volume	Not Applicable	
5.1.3.13 Volume reset	Not Applicable	
5.1.3.14 Spoken languages	Not Applicable	
5.1.3.15 Non-visual error identification	Not Applicable	
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	
5.1.4 Functionality closed to text enlargement	Not Applicable	
5.1.5 Visual output for auditory information	Not Applicable	
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	
5.1.7 Access without speech	Not Applicable	
5.2 Activation of accessibility features	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
5.3 Biometrics	Not Applicable	
5.4 Preservation of accessibility information during conversion	Not Applicable	
5.5 Operable parts	Heading cell - no response required	Heading cell - no response required
5.5.1 Means of operation	Not Applicable	
5.5.2 Operable parts discernibility	Not Applicable	
5.6 Locking or toggle controls	Heading cell - no response required	Heading cell - no response required
5.6.1 Tactile or auditory status	Not Applicable	
5.6.2 Visual status	Not Applicable	
5.7 Key repeat	Not Applicable	
5.8 Double-strike key acceptance	Not Applicable	
5.9 Simultaneous user actions	Not Applicable	

Not Used: Chapter6: ICT with Two-Way Voice Communication

> **Note:** Not used in evaluation, so the table of criteria does not appear here.

Not Used: Chapter7: ICT with Video Capabilities

> **Note:** Not used in evaluation so the table of criteria does not appear here.

Not Used: Chapter8: Hardware

> **Note:** Not used in evaluation so the table of criteria does not appear here.

Chapter9: Web*(seeWCAG 2.x section)*

> **Note:** See WCAG section.

Chapter10: Non-Web Documents

Notes: Support Documentation and other documents not evaluated at this time. Web-based documentation such as the Delinea Documentation Portal would be under WCAG and have its own accessibility information, which does not exist at this time.

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning	Not Applicable	
10.6 Audio description timing	Not Applicable	

Chapter11: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through * 11.5.2.17

Criteria	Conformance Level	Remarks and Explanations
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Supports	
11.5.2.5 Object information	Partially Supports	See "Known Issues" in document.
11.5.2.6 Row, column, and headers	Not Applicable	Not Applicable to function.
11.5.2.7 Values	Partially Supports, See Note	User agent primarily uses announcements/notifications. A flow exists to send a message as to why a user should have access to an application. Values of the action message are configured by the administration console and can be further edited by the administration; depending on edits these values and their accessibility may vary.
11.5.2.8 Label relationships	Supports	
11.5.2.9 Parent-child relationships	Partially Supports	User agent primarily uses announcements/notifications. A flow exists to send a message as to why a user should have access to an application. Values of the action message are configured by the administration console and can be further edited by the administration; depending on edits these values and their accessibility may vary.
11.5.2.10 Text	Supports	
11.5.2.11 List of available actions	Supports	

Criteria	Conformance Level	Remarks and Explanations
11.5.2.12 Execution of available actions	Supports	
11.5.2.13 Tracking of focus and selection attributes	Partially Supports, See Notes	Operating system overrides and settings such as modifications of focus cursor, text size, etc are respected as much as the OS allows.
1.5.2.14 Modification of focus and selection attributes	Supports	
11.5.2.15 Change notification	Not Applicable	User cannot modify/not applicable to function.
11.5.2.16 Modifications of states and properties	Not Applicable	User cannot modify user agent.
11.5.2.17 Modifications of values and text	Partially Supports, See Note	User cannot modify user agent. User agent primarily uses announcements/notifications. A flow exists to send a message as to why a user should have access to an application. Values of the action message are configured by the administration console and can be further edited by the administration; depending on edits these values and their accessibility may vary.
11.6 Documented accessibility usage	Heading cell - no response required	Heading cell - no response required
11.6.1 User control of accessibility features	Supports, See Note	Values of the action message are configured by the administration console and can be further edited by the administration; depending on edits these values and their accessibility may vary.

Criteria	Conformance Level	Remarks and Explanations
11.6.2 No disruption of accessibility features	Partially Supports, See Note	
11.7 User preferences	Partially Supports, See Note	Operating system overrides and settings such as modifications of focus cursor, text size, etc are respected as much as the OS allows.
11.8 Authoring tools	Heading cell - no response required	Heading cell - no response required
11.8.1 Content technology	Heading cell - no response required	Heading cell - no response required
11.8.2 Accessible content creation	Not Applicable	See information in WCAG 2.x section, but user agent is not an authoring tool. User agent primarily uses announcements/notifications. A flow exists to send a message as to why a user should have access to an application; that is the extent of any authoring.
11.8.3 Preservation of accessibility information in transformations	Not Applicable	
11.8.4 Repair assistance	Not Applicable	
11.8.5 Templates	Not Applicable	

Not Used: Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell - no response required	Heading cell - no response required
12.1.1 Accessibility and compatibility features	Partially Supports	Upon Request

Criteria	Conformance Level	Remarks and Explanations
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Does Not Support	
12.2.3 Effective communication	Partially Supports	
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not used for evaluation so table of criteria does not appear here.

Delinea Accessibility Conformance Report - Admin Role

International Edition

(Based on VPAT® Version 2.4Rev)

Summary

Name of Product/Version

Privilege Manager, Administrative / Cloud Console Version 12.0.1

Report Date

July 1, 2024

Product Description

Administrative console for Privilege Manager software. Administrative console also has a cloud-based version.

Contact Information

Contact your Delinea point of contact if you are already working with one; if not, contact either the Delinea Privilege Manager team or the Delinea UX team.

Notes

This VPAT is based on the administrator role and does NOT include the messages that an end user would see on a device subjected to set policies; what the end user might encounter on a machine subject to Privilege Manager policies is covered by another VPAT. Please refer to relevant documentation or Delinea UX team for further details if clarification is required.

Evaluation Methods Used

Evaluations were a combination of manual testing, keyboard-only testing, JAWS and NVDA screen readers for Windows. As of July 2022, Mac testing and VoiceOver usage were NOT YET tested on the administration / console.

Applicable Standards/Guidelines

This report uses the following standards for evaluation of degree of conformance: Web Content Accessibility Guidelines (WCAG) 2.1 levels A and AA, Revised Section 508, and EN 301 549.

To provide improved accessibility and anticipate future policy changes, the Accessibility Guidelines Working Group of the World Wide Web Consortium recommends that sites adopt WCAG 2.2 as their new conformance target, even if formal obligations mention previous versions.

For reference, the following success criteria are new in WCAG 2.2.

- 2.4.11 Focus Not Obscured (Minimum) (AA)
- 2.4.12 Focus Not Obscured (Enhanced) (AAA)
- 2.4.13 Focus Appearance (AAA)
- 2.5.7 Dragging Movements (AA)
- 2.5.8 Target Size (Minimum) (AA)
- 3.2.6 Consistent Help (A)
- 3.3.7 Redundant Entry (A)
- 3.3.8 Accessible Authentication (Minimum) (AA)
- 3.3.9 Accessible Authentication (Enhanced) (AAA)

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent

  facilitation.

- **Partially Supports**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only for WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation.

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

  > **Note:** When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Known Issues

Limited Accessibility Remediation Included

As of April 9, 2024: due to accessibility remediation starting on Privilege Manager, one success Criteria "Bypass Blocks" has been updated to Supports. Otherwise, this report still is a snapshot from a baseline test of the Privilege Manager administrative console application as of June and July 2022.

Onboarding Panel Feature

Screen reader users such as those who use NVDA for Windows: there is a current issue with the Onboarding Panel with screen readers that results in screen reader users being unable to expand the content of panel sections. These panel sections can be navigated and expanded using keyboard only navigation. Labels and state information for the onboarding panel likewise need improvement for screen reader users. These issues are currently under investigation and triangulation as part of a wider effort to increase and improve on accessibility of our products.

Action Message Authoring

Administrators can edit user agent Action Messages when setting up policies. These Action messages can be manually edited further using HTML and XAML (web-based technologies) and impact the user agent's conformance to accessibility standards depending on editing/configuration.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria * 9.1.1.1 (Web) * 10.1.1.1 (Non-web document) * 11.1.1.1.1 (Open Functionality Software) * 11.1.1.1.2 (Closed Functionality Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Software: Closed: Authoring Tool:	Web: Controls and icons (for things like user accounts, information on toggle states, or labeling search functions) are not accessible on keyboard, among other issues. Charts/graphs are not accessible. Electronic Docs: Software: Closed: Authoring Tool:
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria * 9.1.2.1 (Web) * 10.1.2.1 (Non-web document) * 11.1.2.1.1 (Open Functionality Software) * 11.1.2.1.2.1 and * 11.1.2.1.2.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Software: Not Applicable Closed: Authoring Tool:	Web: Not Applicable Electronic Docs: Software: Not Applicable Closed: Authoring Tool:
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria * 9.1.2.2 (Web) * 10.1.2.2 (Non-web document) * 11.1.2.2 (Open Functionality Software) * 11.1.2.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Does Not Support Software: Closed: Authoring Tool:	Web: Not Applicable Electronic Docs: Does Not Support Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria * 9.1.2.3 (Web) * 10.1.2.3 (Non-web document) * 11.1.2.3.1 (Open Functionality Software) * 11.1.2.3.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria * 9.1.3.1 (Web) * 10.1.3.1 (Non-web document) * 11.1.3.1.1 (Open Functionality Software) * 11.1.3.1.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Software: Closed: Authoring Tool:	Web: Tag chips (such as dates applicable) are programmatically parsed as paragraph text. Visual indication of chip/dismissable control is not conveyed. Table headers need to be checked and clarified. Many things are not keyboard navigable like user account info, admin settings and submenu, which impact this. Some things are supported throughout application - headers on cards are headers. However, the severity of the issues with information and relationships cause this criterion to not be met at this time. Electronic Docs: Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria * 9.1.3.2 (Web) * 10.1.3.2 (Non-web document) * 11.1.3.2.1 (Open Functionality Software) * 11.1.3.2.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Software: Closed: Authoring Tool:	Web: Due to severity of issues with keyboard navigation among other issues, these issues impact "meaningful sequence" and cause this criterion to not be met. Electronic Docs: Software: Closed: Authoring Tool:
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria * 9.1.3.3 (Web) * 10.1.3.3 (Non-web document) * 11.1.3.3 (Open Functionality Software) * 11.1.3.3 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Software: Closed: Authoring Tool:	Web: Due to severity of other issues, including keyboard navigation, these issues impact being able to properly test. Electronic Docs: Software: Closed: Authoring Tool:
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria * 9.1.4.1 (Web) * 10.1.4.1 (Non-web document) * 11.1.4.1 (Open Functionality Software) * 11.1.4.1 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Software: Closed: Authoring Tool:	Web: Links only are underlined on hover. Links are colored differently (active and default) but no other indicator otherwise. Charts if present still use color coding; other visual indicators or text labels are used throughout application. However, these indicators are also inconsistent. Electronic Docs: Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria * 9.1.4.2 (Web) * 10.1.4.2 (Non-web document) * 11.1.4.2 (Open Functionality Software) * 11.1.4.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:	Web: N/A Electronic Docs: Software: Closed: Authoring Tool:
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria * 9.2.1.1 (Web) * 10.2.1.1 (Non-web document) * 11.2.1.1.1 (Open Functionality Software) * 11.2.1.1.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Software: Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool:	Web: Keyboard navigation throughout the application is severe enough to be called "unusable by keyboard" at this time. Electronic Docs: Software: Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool:
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria * 9.2.1.2 (Web) * 10.2.1.2 (Non-web document) * 11.2.1.2 (Open Functionality Software) * 11.2.1.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Software: Closed: Authoring Tool:	Web: It is unknown if keyboard traps occur at this time due to the severity of keyboard navigation throughout. Electronic Docs: Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria * 9.2.1.4 (Web) * 10.2.1.4 (Non-web document) * 11.2.1.4.1 (Open Functionality Software) * 11.2.1.4.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Software: Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool:	Web: Not Applicable Electronic Docs: Software: Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool:
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria * 9.2.2.1 (Web) * 10.2.2.1 (Non-web document) * 11.2.2.1 (Open Functionality Software) * 11.2.2.1 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:	Web: As of July 2022, not applicable. Banners are persistent until dismissed; time dependent filters are tags (i.e., "last 3 days" etc). Electronic Docs: Software: Closed: Authoring Tool:
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria * 9.2.2.2 (Web) * 10.2.2.2 (Non-web document) * 11.2.2.2 (Open Functionality Software) * 11.2.2.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria * 9.2.3.1 (Web) * 10.2.3.1 (Non-web document) * 11.2.3.1 (Open Functionality Software) * 11.2.3.1 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports/Not Applicable Electronic Docs: Software: Closed: Authoring Tool:	Web: A situation with flashes has not been encountered during testing. Electronic Docs: Software: Closed: Authoring Tool:
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria * 9.2.4.1 (Web) * 10.2.4.1 (Non-web document) – Does not apply * 11.2.4.1 (Open Functionality Software) – Does not apply * 11.2.4.1 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Authoring Tool:	Web: Due to "Skip to Main" function, there is some functionality to bypass repetitive navigation. This will be improved and iterated upon. Electronic Docs: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria * 9.2.4.2 (Web) * 10.2.4.2 (Non-web document) * 11.2.4.2 (Open Functionality Software) - Does not apply * 11.2.4.2 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Software: Authoring Tool:	Web: Supports Electronic Docs: Software: Authoring Tool:
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria * 9.2.4.3 (Web) * 10.2.4.3 (Non-web document) * 11.2.4.3 (Open Functionality Software) * 11.2.4.3 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Software: Closed: Authoring Tool:	Web: Focus order is not in expected order due to severity of issues with keyboard navigation at this time which exist throughout the application. Electronic Docs: Software: Closed: Authoring Tool:
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria * 9.2.4.4 (Web) * 10.2.4.4 (Non-web document) * 11.2.4.4 (Open Functionality Software) * 11.2.4.4 (Closed Software * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Software: Closed: Authoring Tool:	Web: Supports with notes: Icons and "Admin menu" do not convey there is a submenu; due to lack of labels, icons do not convey what links/purpose they have. However, throughout the application, links generally are identified and purpose available as per the criterion. Electronic Docs: Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria * 9.2.5.1 (Web) * 10.2.5.1 (Non-web document) * 11.2.5.1 (Open Functionality Software) * 11.2.5.1 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable. Electronic Docs: Software: Closed: Authoring Tool:	Web: Multipath not required in application functionality. "Dragging" is covered by another SC. Electronic Docs: Software: Closed: Authoring Tool:
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria * 9.2.5.2 (Web) * 10.2.5.2 (Non-web document) * 11.2.5.2 (Open Functionality Software) * 11.2.5.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable. Electronic Docs: Software: Closed: Authoring Tool:	Web: Multipath / path-dependency not required in application functionality. "Dragging" is covered by another SC. Electronic Docs: Software: Closed: Authoring Tool:
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria * 9.2.5.3 (Web) * 10.2.5.3 (Non-web document) * 11.2.5.3.1 (Open Functionality Software) * 11.2.5.3.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Does Not Support. Electronic Docs: Software: Closed: Authoring Tool:	Web: Accessible name often not defined (occurs throughout application). Electronic Docs: Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria * 9.2.5.4 (Web) * 10.2.5.4 (Non-web document) * 11.2.5.4 (Open Functionality Software) * 11.2.5.4 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria * 9.3.1.1 (Web) * 10.3.1.1 (Non-web document) * 11.3.1.1.1 (Open Functionality Software) * 11.3.1.1.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Software: Closed: Authoring Tool:	Web: Language is declared appropriately. Electronic Docs: Software: Closed: Authoring Tool:
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria * 9.3.2.1 (Web) * 10.3.2.1 (Non-web document) * 11.3.2.1 (Open Functionality Software) * 11.3.2.1 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Software: Closed: Authoring Tool:	Web: Dynamic menus are not impacted; however unexpected changes of focus can occur; changes of opening in new tab/window are not declared to the user and is inconsistent enough so no blanket statement ("all links open in new window" or whatnot) can be made at this time either. Due to other focus order issues, status of this SC is "does not support". Electronic Docs: Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria * 9.3.2.2 (Web) * 10.3.2.2 (Non-web document) * 11.3.2.2 (Open Functionality Software) * 11.3.2.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Software: Closed: Authoring Tool:	Web: There may be exceptions but as tested, Privilege Manager does not change context substantially on input fields. Electronic Docs: Software: Closed: Authoring Tool:
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 - Does not apply	Web: Partially Supports - See Note	Web: Partially Supports - help and support links may be in the same relative order when the links are consistent within the application (i.e., not specific error messages), however due to keyboard navigation and related criteria having major issues, navigating to the supports with keyboard and assistive technologies may have major obstacles.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria * 9.3.3.1 (Web) * 10.3.3.1 (Non-web document) * 11.3.3.1.1 (Open Functionality Software) * 11.3.3.1.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Software: Closed: Authoring Tool:	Web: Inconsistent. Error Identification is a known issue as most error messages are general and it is difficult to tell - either the error is too general or it is hard to determine especially with AT if there is an error. Electronic Docs: Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria * 9.3.3.2 (Web) * 10.3.3.2 (Non-web document) * 11.3.3.2 (Open Functionality Software) * 11.3.3.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Software: Closed: Authoring Tool:	Web: Electronic Docs: Software: Closed: Authoring Tool:
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 - Does not apply	Web: Supports - See Note	Web: Impacted by other criteria such as navigation. Also: This criteria is slated for improvements throughout Delinea's flagship products using continuous improvement/integration model, especially with the concern about security.
4.1.1 Parsing (Level A) - included in WCAG 2.1 but deprecated Also applies to: EN 301 549 Criteria * 9.4.1.1 (Web) * 10.4.1.1 (Non-web document) * 11.4.1.1.1 (Open Functionality Software) * 11.4.1.1.2 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Software: Authoring Tool:	Web: IDs are inconsistent and majority are not unique. Electronic Docs: Software: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria * 9.4.1.2 (Web) * 10.4.1.2 (Non-web document) * 11.4.1.2.1 (Open Functionality Software) * 11.4.1.2.2 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Software: Authoring Tool:	Web: Controls such as "show in side menu" toggle controls do not even have names/roles/values exposed to assistive tech; majority of controls and inputs do not have associated labels (exposed to AT or otherwise) throughout the application; notifications cannot be dismissed via keyboard; and other issues. Electronic Docs: Software: Authoring Tool:

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria * 9.1.2.4 (Web) * 10.1.2.4 (Non-web document) * 11.1.2.4 (Open Functionality Software) * 11.1.2.4 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria * 9.1.2.5 (Web) * 10.1.2.5 (Non-web document) * 11.1.2.5 (Open Functionality Software) * 11.1.2.5 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria * 9.1.3.4 (Web) * 10.1.3.4 (Non-web document) * 11.1.3.4 (Open Functionality Software) * 11.1.3.4 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable/Supports Electronic Docs: Software: Closed: Authoring Tool:	Web: Can be resized based on viewport but the desktop client is set to horizontal orientation by default; orientation does not matter in this case. Electronic Docs: Software: Closed: Authoring Tool:
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria * 9.1.3.5 (Web) * 10.1.3.5 (Non-web document) * 11.1.3.5.1 (Open Functionality Software) * 11.1.3.5.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:	Web: User input fields that require identification are not used in tested pages. Electronic Docs: Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria * 9.1.4.3 (Web) * 10.1.4.3 (Non-web document) * 11.1.4.3 (Open Functionality Software) * 11.1.4.3 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Software: Closed: Authoring Tool:	Web: Not extensively tested but for UI components, labels, hover and focus color changes, links: all meet or exceed 4.5:1 contrast ratio as of July 2022. There may still be some contrast issues remaining in untested areas. Electronic Docs: Software: Closed: Authoring Tool:
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria * 9.1.4.4 (Web) * 10.1.4.4 (Non-web document) * 11.1.4.4.1 (Open Functionality Software) * 11.1.4.4.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Software: Closed: Authoring Tool:	Web: Supports Electronic Docs: Software: Closed: Authoring Tool:
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria * 9.1.4.5 (Web) * 10.1.4.5 (Non-web document) * 11.1.4.5.1 (Open Functionality Software) * 11.1.4.5.2 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Software: Authoring Tool:	Web: On pages tested, supports. However, charts are not accessible, and some buttons/icons are considered separate from these considerations (UI elements). Electronic Docs: Software: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria * 9.1.4.10 (Web) * 10.1.4.10 (Non-web document) * 11.1.4.10 (Open Functionality Software) * 11.1.4.10 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Electronic Docs: Software: Closed: Authoring Tool:	Web: Electronic Docs: Software: Closed: Authoring Tool:
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria * 9.1.4.11 (Web) * 10.1.4.11 (Non-web document) * 11.1.4.11 (Open Functionality Software) * 11.1.4.11 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Software: Closed: Authoring Tool:	Web: Supports Electronic Docs: Software: Closed: Authoring Tool:
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria * 9.1.4.12 (Web) * 10.1.4.12 (Non-web document) * 11.1.4.12 (Open Functionality Software) * 11.1.4.12 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Software: Closed: Authoring Tool:	Web: Cannot be tested at this time. Electronic Docs: Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria * 9.1.4.13 (Web) * 10.1.4.13 (Non-web document) * 11.1.4.13 (Open Functionality Software) * 11.1.4.13 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports. Electronic Docs: Software: Closed: Authoring Tool:	Web: Content is only dismissable if hover moves; many of the issues throughout cannot be dismissed via keyboard via a discrete control. Electronic Docs: Software: Closed: Authoring Tool:
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria * 9.2.4.5 (Web) * 10.2.4.5 (Non-web document) – Does not apply * 11.2.4.5 (Open Functionality Software) – Does not apply * 11.2.4.5 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Does Not Support Electronic Docs: Authoring Tool:	Web: Does Not Support Electronic Docs: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria * 9.2.4.6 (Web) * 10.2.4.6 (Non-web document) * 11.2.4.6 (Open Functionality Software) * 11.2.4.6 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Software: Closed: Authoring Tool:	Web: Partially Supports Electronic Docs: Software: Closed: Authoring Tool:
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria * 9.2.4.7 (Web) * 10.2.4.7 (Non-web document) * 11.2.4.7 (Open Functionality Software) * 11.2.4.7 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Software: Closed: Authoring Tool:	Web: There is a visual focus indicator – a "box" border. Electronic Docs: Software: Closed: Authoring Tool:
2.4.11 Focus Not Obscured (Minimum) (Level A 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 - Does not apply	Web: Does Not Support - See Note	Web: Impacted by lack of support for keyboard criteria and other related criteria/dependencies exist.
2.5.7 Dragging Movements (Level A 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 - Does not apply	Web: Not Applicable	Web: No dragging-dependent controls exist in Privilege Manager.
2.5.8 Target Size (Minimum) (Level A 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 - Does not apply	Web: Partially Supports - See Note	Web: Main icons used in navigation are either inline or meets requirements: this is slated to be improved upon incrementally across multiple Delinea products over time.

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria * 9.3.1.2 (Web) * 10.3.1.2 (Non-web document) * 11.3.1.2 (Open Functionality Software) – Does not apply * 11.3.1.2 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable/Supports Electronic Docs: Software: Authoring Tool:	Web: Not Applicable/Supports Electronic Docs: Software: Authoring Tool:
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria * 9.3.2.3 (Web) * 10.3.2.3 (Non-web document) – Does not apply * 11.3.2.3 (Open Functionality Software) – Does not apply * 11.3.2.3 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Partially Supports Electronic Docs: Authoring Tool:	Web: There are some inconsistencies but generally menu items are in the same order (exceptions such as secondary menus etc), as per SC guidance. Electronic Docs: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria * 9.3.2.4 (Web) * 10.3.2.4 (Non-web document) – Does not apply * 11.3.2.4 (Open Functionality Software) – Does not apply * 11.3.2.4 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Partially Supports Electronic Docs: Authoring Tool:	Web: Confirm/OK/etc type interactions are inconsistently identified; similarly with Cancel/Dismiss. Does not occur frequently but is known issue. Electronic Docs: Authoring Tool:
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria * 9.3.3.3 (Web) * 10.3.3.3 (Non-web document) * 11.3.3.3 (Open Functionality Software) * 11.3.3.3 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Software: Closed: Authoring Tool:	Web: Errors usually not known (or in console log). In many cases the user cannot do anything except contact an administrator or support; when an action can be taken (even if it is "contact administrator/support") this action is suggested in text. However, tooltips and messages are inconsistently inaccessible. Electronic Docs: Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria * 9.3.3.4 (Web) * 10.3.3.4 (Non-web document) * 11.3.3.4 (Open Functionality Software) * 11.3.3.4 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Software: Closed: Authoring Tool:	Web: Could be refined to make the error prevention / data changes more clear. Electronic Docs: Software: Closed: Authoring Tool:
3.3.8 Accessible Authentication (Minimum) (Level A 2.2 only) EN 301 549 Criteria - Does not apply Revised Section 508 - Does not apply	Web:	Web:
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria * 9.4.1.3 (Web) * 10.4.1.3 (Non-web document) * 11.4.1.3 (Open Functionality Software) * 11.4.1.3 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Does Not Support Electronic Docs: Authoring Tool:	Web: Markup is inconsistent and often missing or not parsed as status messages (parsed as information or as text/paragraph). ARIA roles do not exist in the markup. Electronic Docs: Authoring Tool:

Not Used: Table 3: Success Criteria, Level AAA

📝 **Note:** AAA Success Criteria are not used for evaluation of Privilege Manager (or across Delinea products) at this time. The only possible exception would be 2.3.2 Three Flashes due to risk of seizures and other adverse health effects that could be caused. As such, the table of Success Criteria Level AAA is not included here.

Revised Section 508 Report

📝 **Note:** As the cloud admin console was tested, the corresponding notes for web-based criteria are in the WCAG 2.x report section. For consistency with the VPAT focusing on the user agent (the computers/users subject to policies determined and edited by the admin console), the criteria on Functional Performance and Software are included here.

Chapter 3:Functional Performance Criteria(FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	
302.2 With Limited Vision	Partially Supports	
302.3 Without Perception of Color	Does Not Support	
302.4 Without Hearing	Partially Supports	
302.5 With Limited Hearing	Partially Supports	
302.6 Without Speech	Not Applicable	
302.7 With Limited Manipulation	Supports	
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Does Not Support	

Not Used: Chapter 4:Hardware

Note: Hardware criteria does not apply.

Chapter 5:Software

Note: The Web-based administration console of Privilege Manager is not software: for consistency and comparison with the user agent mode of Privilege Manager (which is detailed in a separate report), this table is however included.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope - Incorporation of WCAG 2.0 AA	See "WCAG 2.x Report" on page 39 section	See information in "WCAG 2.x Report" on page 39 section
502 Interoperability with Assistive Technology	Heading cell - no response required	Heading cell - no response required

Criteria	Conformance Level	Remarks and Explanations
502.2.1 User Control of Accessibility Features	Partially Supports	
502.2.2 No Disruption of Accessibility Features	Partially Supports	System and browser overrides respected; screen readers not interfered with though support is minimal at this time.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	
502.3.2 Modification of Object Information	Does Not Support	
502.3.3 Row, Column, and Headers	Partially Supports	
502.3.4 Values	Does Not Support	
502.3.5 Modification of Values	Does Not Support	
502.3.6 Label Relationships	Partially Supports	
502.3.7 Hierarchical Relationships	Partially Supports	Keyboard navigation is priority for improvement.
502.3.8 Text	Partially Supports	
502.3.9 Modification of Text	Partially Supports	
502.3.10 List of Actions	Does Not Support	
502.3.11 Actions on Objects	Does Not Support	

Criteria	Conformance Level	Remarks and Explanations
502.3.12 Focus Cursor	Partially Supports	
502.3.13 Modification of Focus Cursor	Partially Supports	
502.3.14 Event Notification	Does Not Support	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Does Not Support	
503.3 Alternative User Interfaces	Partially Supports, See Note	Web application; also, system and browser overrides for changing text size, etc. respected.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls		
503.4.2 Audio Description Controls		
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See "WCAG 2.x Report" on page 39 section	See information in "WCAG 2.x Report" on page 39 section

Criteria	Conformance Level	Remarks and Explanations
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Does Not Support	
504.2.2 PDF Export		
504.3 Prompts	Partially Supports	Action messages for user agent/machines subject to a policy rely on administration configuration; if the configuration does not include alt text etc. then the resulting action message will not be fully accessible.
504.4 Templates	Partially Supports	Action messages for user agent/machines subject to a policy rely on administration configuration; if the configuration does not include alt text etc. then the resulting action message will not be fully accessible.

Chapter 6:Support Documentation and Services

Note: The Delinea Documentation Portal is web-based; however, it would require its own VPAT and accessibility information. Status of support documentation and services for Privilege Manager regarding accessibility have not been evaluated at this time.

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell - no response required	Heading cell - no response required
602 Support Documentation	Heading cell - no response required	Heading cell - no response required
602.2 Accessibility and Compatibility Features	Partially Supports	Upon Request
602.3 Electronic Support Documentation	See "WCAG 2.x Report" on page 39 section	See information in "WCAG 2.x Report" on page 39 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Does Not Support	
603 Support Services	Heading cell - no response required	Heading cell - no response required

Criteria	Conformance Level	Remarks and Explanations
603.2 Information on Accessibility and Compatibility Features	Does Not Support	
603.3 Accommodation of Communication Needs	Partially Supports	

EN 301 549 Report

📝 **Note:** For consistency and ease of reference with the VPAT for the user agent / subject-to-policies mode of Privilege Manager, these criteria are included.

Chapter4: Functional Performance Statements(FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Does Not Support	
4.2.2 Usage with limited vision	Does Not Support	
4.2.3 Usage without perception of colour	Does Not Support	
4.2.4 Usage without hearing		
4.2.5 Usage with limited hearing	Supports	
4.2.6 Usage with no or limited vocal capability	Supports	
4.2.7 Usage with limited manipulation or strength	Supports	
4.2.8 Usage with limited reach	Supports	
4.2.9 Minimize photosensitive seizure triggers	Supports	
4.2.10 Usage with limited cognition, language or learning	Does Not Support	
4.2.11 Privacy		

Chapter5: Generic Requirements

📝 **Note:** The administration application of Privilege Manager is not a closed system, and therefore not covered under this chapter.

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell - no response required	Heading cell - no response required
5.1.2 General	Heading cell - no response required	Heading cell - no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell - no response required	Heading cell - no response required
5.1.3.1 Audio output of visual information	Not Applicable	
5.1.3.2 Auditory output delivery including speech	Not Applicable	
5.1.3.3 Auditory output correlation	Not Applicable	
5.1.3.4 Speech output user control	Not Applicable	
5.1.3.5 Speech output automatic interruption	Not Applicable	
5.1.3.6 Speech output for non-text content	Not Applicable	
5.1.3.7 Speech output for video information	Not Applicable	
5.1.3.8 Masked entry	t Applicable	
5.1.3.9 Private access to personal data	Not Applicable	
5.1.3.10 Non-interfering audio output	Not Applicable	
5.1.3.11 Private listening volume	Not Applicable	
5.1.3.12 Speaker volume	Not Applicaable	
5.1.3.13 Volume reset	Not Applicable	
5.1.3.14 Spoken languages	Not Applicable	
5.1.3.15 Non-visual error identification	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	
5.1.4 Functionality closed to text enlargement	Not Applicable	
5.1.5 Visual output for auditory information	Not Applicable	
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	
5.1.7 Access without speech	Not Applicable	
5.2 Activation of accessibility features	Not Applicable	
5.3 Biometrics	Not Applicable	
5.4 Preservation of accessibility information during conversion	Not Applicable	
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	
5.5.2 Operable parts discernibility	Not Applicable	
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	
5.6.2 Visual status	Not Applicable	
5.7 Key repeat	Not Applicable	
5.8 Double-strike key acceptance	Not Applicable	
5.9 Simultaneous user actions	Not Applicable	

Not Used: Chapter6: ICT with Two-Way Voice Communication

📝 **Note:** Not used in evaluation, so the table of criteria does not appear here.

Not Used: Chapter7: ICT with Video Capabilities

> 📝 **Note:** Not used in evaluation so the table of criteria does not appear here.

Not Used: Chapter8: Hardware

> 📝 **Note:** Not used in evaluation so the table of criteria does not appear here.

Chapter9: Web*(seeWCAG 2.x section)*

> 📝 **Note:** See WCAG section.

Chapter10: Non-Web Documents

> 📝 **Note:** Support Documentation and other documents not evaluated at this time. Web-based documentation such as the Delinea Documentation Portal would be under WCAG and have its own accessibility information, which does not exist at this time.

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning	Not Applicable	
10.6 Audio description timing	Not Applicable	

Chapter11: Software

> 📝 **Note:** For consistency with the VPAT focused on the user agent mode of Privilege Manager, this chapter is included. However, the administration console Web-based application mode for Privilege Manager is not software.

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through * 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	
11.5.2.5 Object information	Partially Supported	
11.5.2.6 Row, column, and headers	Partially Supported	
11.5.2.7 Values	Partially Supported	
11.5.2.8 Label relationships	Partially Supported	
11.5.2.9 Parent-child relationships	Partially Supported	
11.5.2.10 Text	Partially Supported	
11.5.2.11 List of available actions	Partially Supported	
11.5.2.12 Execution of available actions	Partially Supported	
11.5.2.13 Tracking of focus and selection attributes	Partially Supported	
11.5.2.14 Modification of focus and selection attributes	Partially Supported	
11.5.2.15 Change notification	Partially Supported	

Criteria	Conformance Level	Remarks and Explanations
11.5.2.16 Modifications of states and properties	Partially Supported	
11.5.2.17 Modifications of values and text	Partially Supported	System and browser overrides respected; however, support for keyboard and assistive tech severely limited at this time.
11.6 Documented accessibility usage*	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Partially Supported	
11.6.2 No disruption of accessibility features	Partially Supported	System and browser overrides respected; however support for keyboard and assistive tech severely limited at this time.
11.7 User preferences	Does Not Support	
11.8 Authoring tools*	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology*	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See WCAG 2.x section (If not authoring tool, enter "Not Applicable")	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	
11.8.4 Repair assistance	Does Not Support	
11.8.5 Templates	Partially Supports	

Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell - no response required	Heading cell - no response required
12.1.1 Accessibility and compatibility features	Partially Supports	Upon Request
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell - no response required	Heading cell - no response required
12.2.2 Information on accessibility and compatibility features	Does Not Support	
12.2.3 Effective communication	Partially Supports	
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter 13: ICT Providing Relay or Emergency Service Access

Note: Not used for evaluation so the table of Chapter 13 criteria does not appear here.